



2019

ANNUAL REPORT

Dunwoody Police Department

4800 Ashford Dunwoody Road,
Dunwoody, GA 30338

CONTENTS

03

Letter from the Chief

05

Vision Statement

07

Core Values

09

Mission Statement

10

Organizational Chart

11

Crime Statistics

13

Criminal Investigations

15

Uniform Patrol

17

Accountability

19

Technology

21

Officer Training

23

North Metro SWAT

25

Emergency Communications

27

State Certification

29

Personnel & Staff Recognition

31

Community Outreach

35

Volunteer Programs

37

Social Media Engagement

39

Giving Back to the Community



LETTER FROM THE CHIEF

Dear Citizens of Dunwoody,

Welcome to the Dunwoody Police Department's 2019 Annual Report.

On April 1, 2019, the Dunwoody Police Department celebrated our 10th Anniversary! It is hard for me to believe that 10 years has passed already. It seems like only yesterday that 40 police officers and 8 civilian staff lined up at midnight and went into service to the cheers of hundreds of Dunwoody citizens. I know I will cherish that memory forever. I am exceptionally proud to represent the professional, committed, and compassionate men and women who comprise this department.

The mission and vision of the Dunwoody Police Department are rooted in our commitment towards building positive relationships with our community. Our staff resists the pull of status quo and constantly strives for continuous improvement.

In addition to celebrating our 10th Anniversary with a big bash at City Hall, which included a tour of the department, we had a few other happenings of note. Our North Shallowford Annex opened this year. The Annex has a dedicated training classroom, firearms simulator room, and defensive tactics training room for police staff. We have been able to host numerous instructional events at our annex, which provided exceptional training opportunities for our staff. The Annex also has public meeting spaces on the ground floor, which is managed by our Parks & Recreation Department. Another milestone included the formation of the Dunwoody Police Foundation by a few dedicated citizens interested in supporting the great work of our department.

We continued our ongoing support of dozens of community events, dialogues, and neighborhood and civic association meetings throughout the year. Our ongoing goal is to develop and nurture healthy communications between our department and the people we serve. Through community feedback and ongoing specialized training, our department is evolving to provide the utmost in police service in a modern and rapidly-changing environment.

We stepped up the delivery of educational programs for our community in 2019. We hosted 2 Citizens Police Academy classes; 8 Civilian Response to Active Shooter Events (CRASE) trainings; 3 Situational Awareness classes; 4 CPR/AED courses; 1 Mental Health First-Aid course; 1 Car Seat Safety class; and 1 Internet Safety for Children class.

In 2019, our Part 1 crime saw a significant drop of -4.6%. However, this reduction in crime may be attributed to a mandated switch in reporting mechanisms from Uniform Crime Reporting (UCR) to the National Incident Based Reporting System (NIBRS). Our biggest percentage increase in crime occurred with Motor Vehicle Theft at 21.6%. We also experienced an 7% increase in Burglaries. Reducing crime is a major focus of our crime fighting efforts in 2020.

As we continue forward and look to the future, it is with great pleasure that I present this Annual Report to you as a token of our pledge to uphold our core values – Professionalism, Respect, Teamwork, Integrity, Courage and Service.

Your Chief,

Billy Crogan



“Our North Shallowford Annex opened this year. The Annex has a dedicated training classroom, firearms simulator room, and defensive tactics training room for police staff.”



VISION STATEMENT

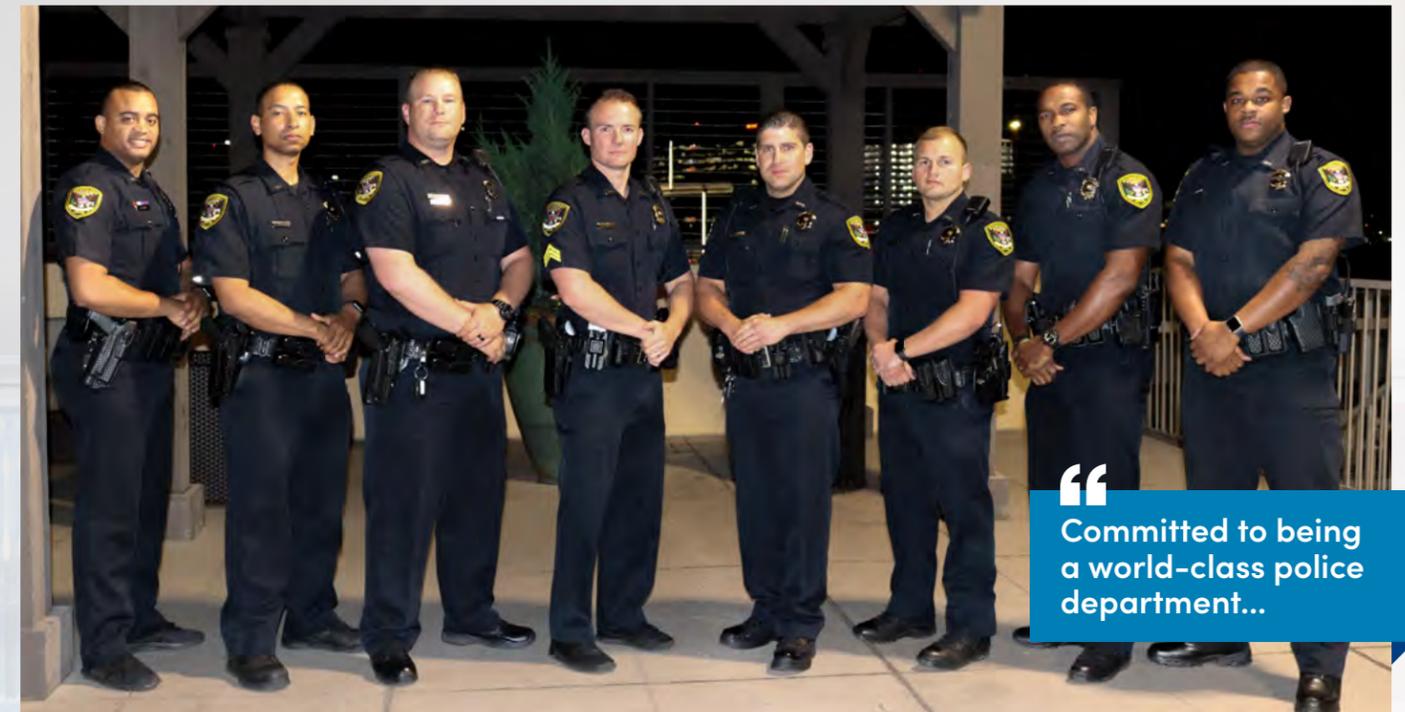
The Dunwoody Police Department is committed to being a world-class police department and a leader among police departments by hiring and promoting talented officers and professional staff, employing the highest standards of performance, using the best practices in policing and accountability, and reflecting the values of the city it serves.

The people of our communities and members of the Police Department must be united in their commitment to addressing crime, violence, and quality-of-life issues by engaging one another and all city departments in problem-solving partnerships.

The Dunwoody Police Department operates using cutting-edge technology to facilitate effective crime reduction strategies and tactics which are driven by accurate, timely and reliable information which rests on a solid foundation of accountability.

The Police Department strives to maintain the trust of Dunwoody community members by actively engaging with the neighborhood it serves. The Police Department seeks to make its policies and operations as open as possible. When there are complaints involving the Police Department, both the public and the police are best served by a system of accountability that is expeditious and fair to all involved.

To make this vision a reality, the Dunwoody Police Department must reward the hard work, ingenuity, and resourcefulness demonstrated by its employees, and must offer state-of-the-art training, development and career opportunities for advancement and retention. This will ensure that employees see the Police Department as a lifelong career and strive to become the department's next generation of leaders.



“Committed to being a world-class police department...”



CORE VALUES



Service

Providing excellent quality service to the community is our primary duty. We are committed to faithfully and selflessly perform our duties while striving to be responsive, effective, and dependable. We are dedicated to enhancing public safety and reducing the fear and the incidence of crime. We will work in partnership with the people in our community to solve problems that effect public safety and the quality of life in our community. We are dedicated to working in partnership with the public to achieve our goal of making our community a safe and inviting place.



Integrity

We believe integrity is a cornerstone of our profession. We value ethical conduct, public trust, and commit ourselves to personal and professional excellence. We are people of character and principle. We do what is right, even when no one is looking. We are committed to upholding our position of public trust and to conduct ourselves responsibly by maintaining the highest moral and ethical standards. We are uncompromising in our commitment to truth, honesty, and respect in all relationships. We hold ourselves accountable for our actions and inactions, and are open and honest in our dealings with each other. We have the courage to do what is right and to stand against what is wrong.



Courage

Courage is that quality of mind and spirit that enables us to confront and overcome the challenges of danger and adversity without fear of personal consequences. Courage is bravery, and bravery gives us strength not only to do something, but to do something right. Our courage derives from our commitment to training, education, and trust in one another. We recognize the hazards inherent in our profession and are willing to place the safety of others above that of ourselves. We shall not hesitate to step forward and protect those who cannot protect themselves. We must have the courage to stand up for what we believe is right and to have the courage to admit when we are wrong. We proudly serve with the courage necessary to meet the demands of our profession and the mission for which we are entrusted.



Professionalism

Professional service is embodied in our commitment to proficiency, competency, reliability, and excellence in all aspects of our conduct and performance. We believe in the social value of our work, considering it to be among the most noble of vocations, deriving personal satisfaction from the effective performance of our duties. We reject complacency and are dedicated to continually pursuing the highest levels of knowledge, skills, and expertise. Our actions are guided by the Law Enforcement Code of Conduct. We value the diversity of people in our community and will serve all with equal dedication, respect, fairness, and compassion. We believe in the selfless virtue of placing duty before self with the willingness to accept personal sacrifice for the greater good. We proudly pledge to fulfill our mission by being accountable to our community, our Department, and to each other.



Respect

We are committed to respecting the constitutional rights, liberties, and worth of all members of the community and the Department. We respect the laws which we are required to enforce and the democratic process. We do these things with dignity and honor. Because we are entrusted with private matters of citizens and our peers, we strive to gain and maintain the confidence of those we come into contact with, both professionally and personally. We value life and safety. We are committed to serve and treat all human beings with the utmost sensitivity, compassion and concern. We value the diversity of people in our community and serve all with equal dedication, respect and fairness.



Teamwork

We are committed to providing a work environment that fosters teamwork within our organization which will help facilitate the achievement of shared goals and objections. The concept of teamwork is important to the success of our organization. To that end, we will work together as a team with other City departments, the community we serve and other law enforcement agencies in DeKalb County, in Georgia and across our nation.

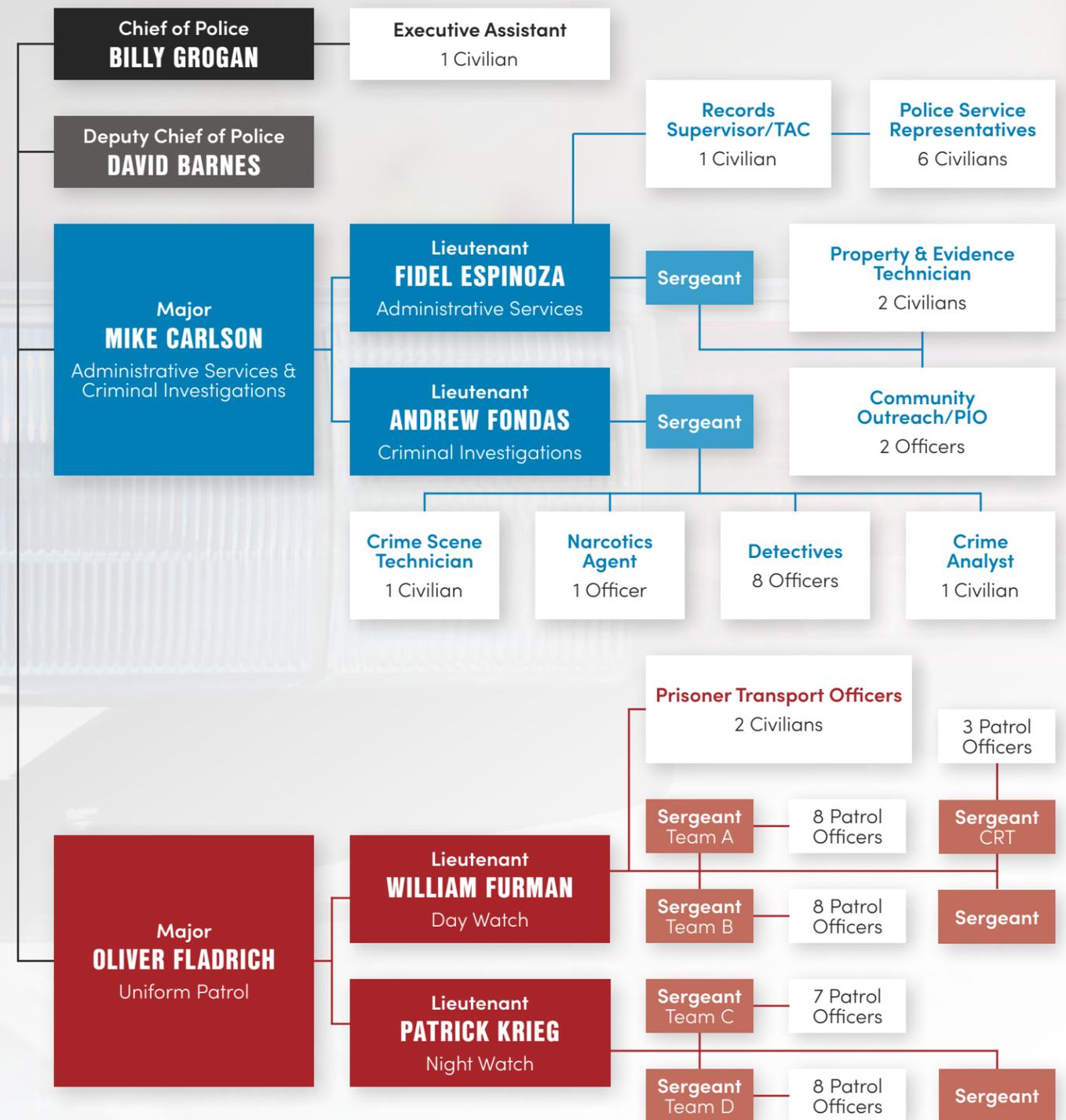
MISSION STATEMENT

The mission of the Dunwoody Police Department is to work in partnership with the residents and businesses of Dunwoody to provide a safe and secure environment through the delivery of fair and impartial police services, proactive problem solving, and increased community partnerships.

The Dunwoody Police Department will operate in a transparent manner; maintaining the highest level of integrity while working to improve the quality of life for all those who live, work and play in Dunwoody.



ORGANIZATIONAL CHART



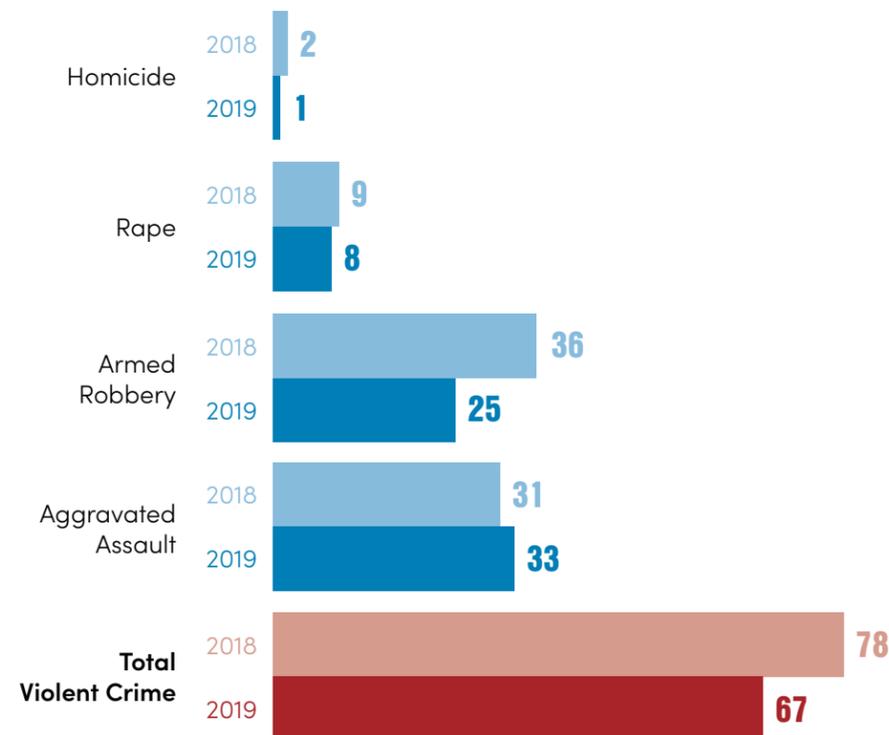
CRIME STATISTICS

The Federal Bureau of Investigation's Uniform Reporting Program collects data on serious crimes (Part 1 offenses) investigated by local departments across the country. These crimes include: Aggravated Assault, Rape, Murder, Robbery, Arson, Burglary, Larceny-Theft, and Motor Vehicle Theft.

Within the Dunwoody area, Arson is usually investigated by DeKalb County Fire and Rescue. All other crimes are considered Part 2 offenses, or traffic related, and are not reported to the Federal Bureau of Investigation.

Crimes Against Persons

Crimes Against Persons are crimes that are physical, violent, and often high profile. Murder, Rape, Robbery, and Aggravated Assault are crimes contained within this category.



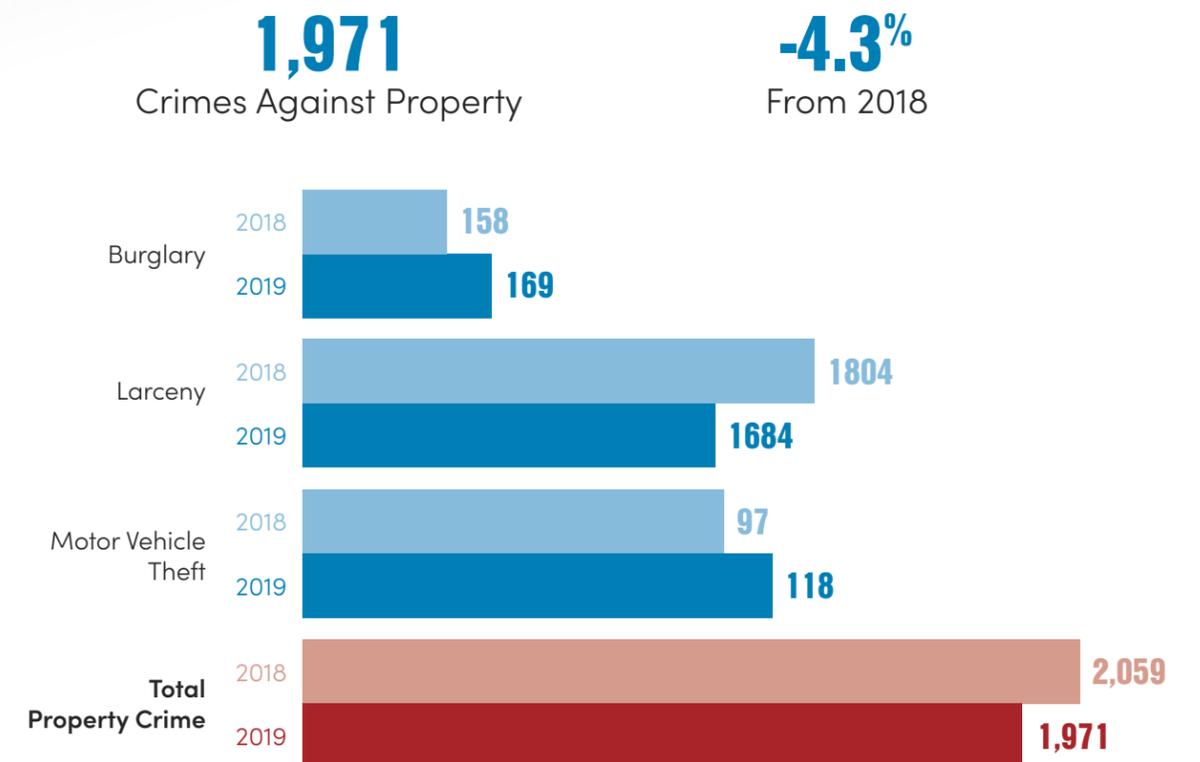
2,038
Total Part 1 Crimes
-4.6%
from 2018

67
Crimes Against Persons
-14.1%
From 2018



Crimes Against Property

Crimes Against Property are crimes that involve the intruding, taking, or destroying of another person's property. Property crimes do not involve force or threats toward the owner. These crimes include burglary, larceny-theft and motor vehicle theft.



1,971
Crimes Against Property
-4.3%
From 2018

CRIMINAL INVESTIGATIONS

The Dunwoody Police Department Criminal Investigations Division is comprised of a Major, Lieutenant, Sergeant, Crime Scene Technician, Crime Analyst, Narcotics Agent and eight Detectives.

The detectives are responsible for investigating serious crimes against persons as well as property crimes – normally referred to as Part 1 Crimes. In addition, detectives are responsible for the investigation of other crimes including credit card fraud, “Peeping Tom”, simple battery, fraudulent checks, and various other crimes. The department also provides on-call detective services around the clock to assist the Uniform Division when requested.

The department’s Crime Scene Technician is responsible for the recovery of evidence and the methodical processing of crime scenes.

The Crime Analyst is responsible for the identification of crime trends, series, and patterns for the deployment of resources.

The Narcotics Agent is a member of a task force of local, state and federal officers charged with assessing drug problems and design specific initiatives to reduce or eliminate the production, manufacture, transportation, distribution and chronic use of illegal drugs and money laundering.

In 2019, our detectives were assigned 1839 cases. They secured 480 arrest warrants, made 253 physical arrests and executed 71 search warrants.



1,839

Cases Assigned



2,114

Pieces of Evidence Processed



480

Arrest Warrants Secured



UNIFORM PATROL

A typical Dunwoody Police Officer spends his shift answering calls for service, conducting traffic enforcement, interacting with the community, writing reports, issuing citations, working accidents, making arrests and a variety of other activities typical of most police departments. Our officers conduct proactive patrols in neighborhoods, apartments and in our business areas to deter crime and improve our visibility.

Domestic Assault Response Team (D.A.R.T.)

In an effort to further assist victims of domestic violence, the Dunwoody Police Department utilizes its **Domestic Assault Response Team (D.A.R.T.)**. This team of sworn personnel have received 40 hours of training through the Peace Officer's Standards and Training for "Response to Domestic Violence". Their responsibility is to follow up with all victims of domestic violence, collect any additional evidence, verify the charges were appropriate, and ensure victims have been notified of the available resources afforded to them.

Crime Response Team (C.R.T.)

The Crime Response Team is primarily responsible for **traffic enforcement** within the City. All traffic complaints are processed through this unit. In addition, the C.R.T. investigates all fatality traffic accidents as well as other serious accidents. As part of their duties, the C.R.T. maintains and deploys our speed trailer as needed. Speed trailer requests can be made online through the department's website. The CRT also addresses **emerging crime trends through targeted enforcement**.

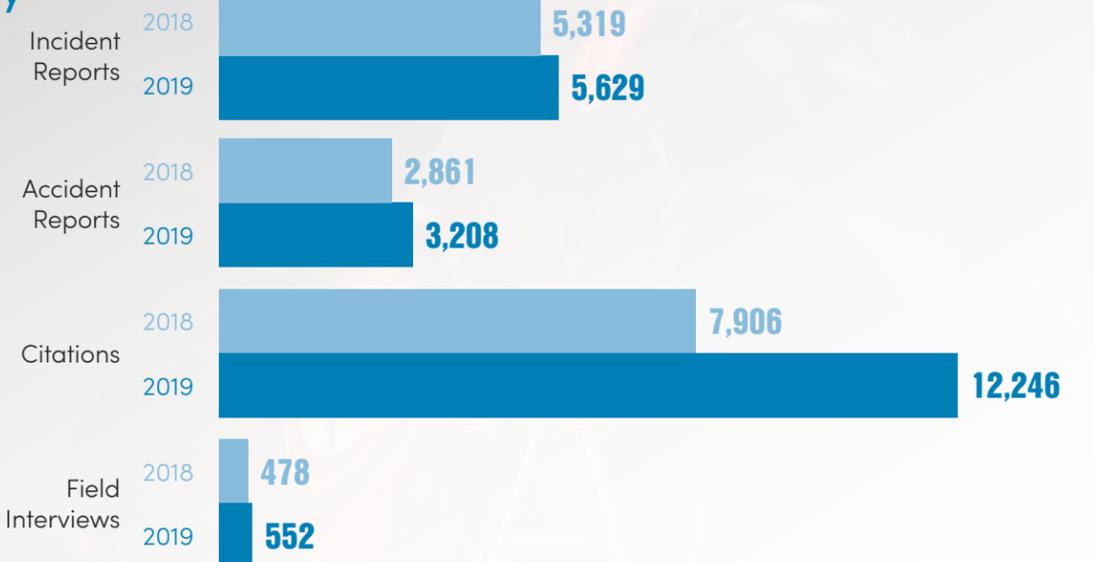
The C.R.T. conducts traffic enforcement around all of the schools in Dunwoody. They provide a visible deterrent for drivers and work hard to keep our children safe. C.R.T. conducted a number of pedestrian crosswalk stings in 2019 to target drivers who refuse to stop for pedestrians entering the crosswalk, which creates a serious safety hazard for all.

Prisoner Transport Officer

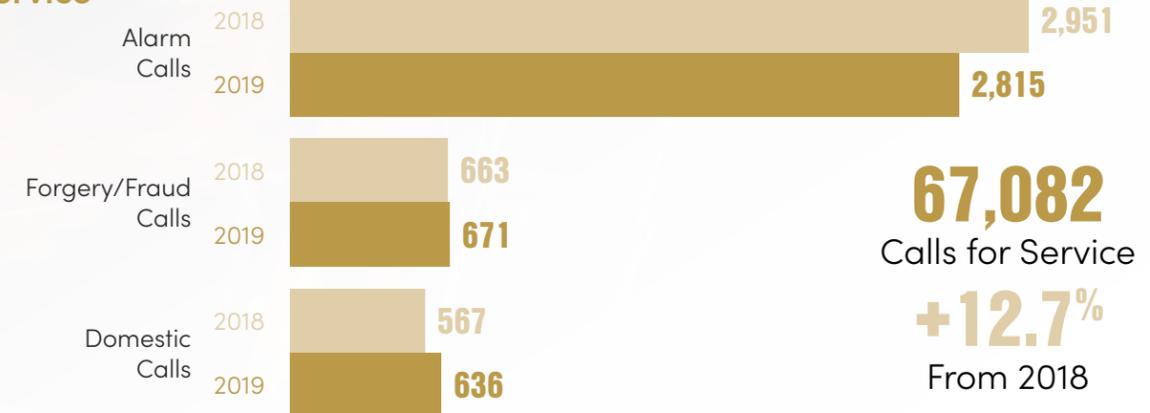
The department's civilian Prisoner Transport Officers are responsible for transporting prisoners from the arrest site to the DeKalb County jail and from the DeKalb County jail to the City of Dunwoody Municipal Court and other assigned locations as needed.



Officer Activity

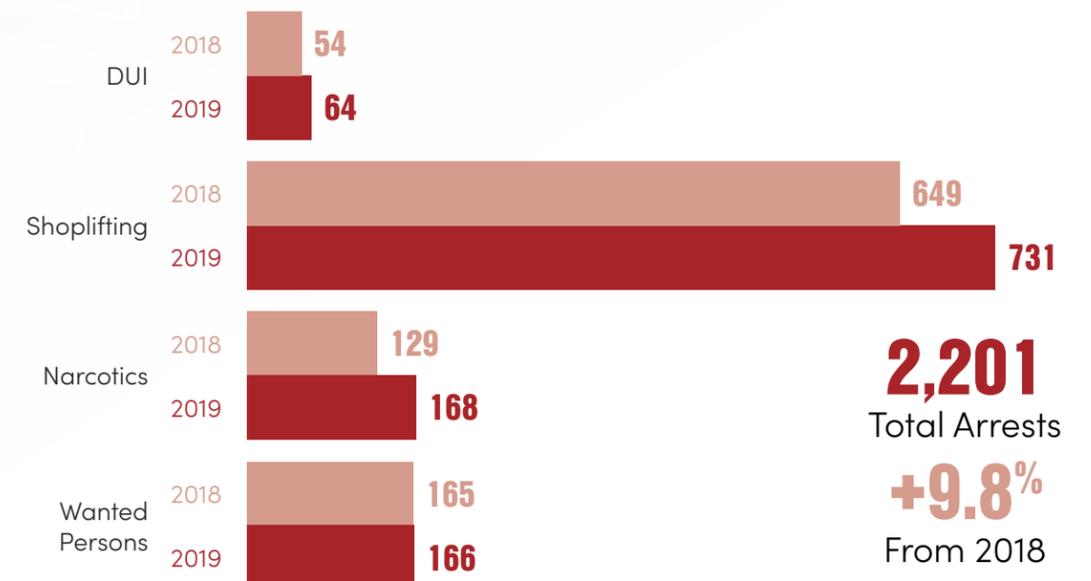


Calls for Service



67,082
Calls for Service
+12.7%
From 2018

Arrests



2,201
Total Arrests
+9.8%
From 2018

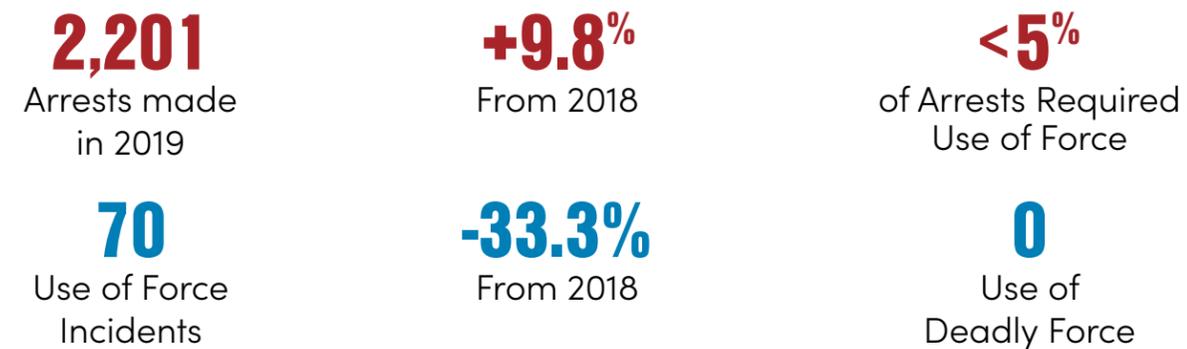
ACCOUNTABILITY

The Dunwoody Police Department is committed to providing fair and impartial law enforcement services to the citizens of Dunwoody as we serve our community. We demonstrate this commitment by having an internal process to review all Use of Force incidents by a police officer as well as an open process for citizens to file a complaint if needed.

Use of Force

Police Use of Force occurs in response to suspect non-compliance. A Use of Force is defined as the display of a firearm or Taser in a confrontational manner; the deployment of a firearm or Taser; or physical force using hard and/or soft hand control techniques.

In 2019, 70 Use of Force incidents were reported compared to 105 in 2018. This reflects a 33.3% decrease. We received one complaint of excessive force in 2019, which was concluded as unfounded. The majority of our Use of Force incidents were due to the display of either a firearm or a Taser. The incident categories of Shoplifting and Retail Fraud remain the most prevalent for Use of Force. An overall total of 2,201 arrests were made in 2019, which reflects a 9.8% increase. Use of Force was used in less than 5 percent of these arrests. No use of deadly force occurred in 2019.



Complaints

8 complaints were filed against 12 officers during 2019. One complaint regarding an officer speeding was found to be sustained after supervisory review. In-car video and body worn camera recordings were instrumental in the investigation of most of the complaints received in 2019. The percentage of complaints received compared to the 67,082 calls for service in 2019 is 0.01%. The number of complaints received compared to total number of arrests is 0.55%.



We thoroughly review each use of force incident to make sure the officer acted within our policy and the Use of Force was appropriate.

Additionally, all complaints are investigated and the complainant is notified of our findings. These efforts are undertaken to be both transparent and accountable to our community.

–Chief Billy Grogan



TECHNOLOGY

Advancements in technology have provided the Dunwoody Police Department with leading-edge tools to help identify fugitives and provide enhanced services to the community.

The department utilizes an **Automated Fingerprint Identification System (AFIS)** to facilitate criminal investigations. This device allows for the rapid processing of latent fingerprints taken during the investigation of criminal acts.

Additionally, our **Rapid ID Mobile Fingerprint Scanner** device provides officers with a tool to assist in identifying suspects who are subject to arrest for criminal behaviors.

Automatic License Plate Readers (ALPR) assist our officers in identifying persons or vehicles whose license plates are connected to a crime or infraction. A series of specialized cameras are placed on the outside of police vehicles. These cameras are able to detect stolen vehicles, stolen tags and other information by scanning the tags of vehicles on the roadways or in parking lots.

The department utilizes a number of **surveillance cameras in Brook Run Park** as well as **Automatic License Plate Reader (ALPR)** devices at both entrances. These cameras leverage technology in order to reduce crime in our largest public park. The deployment of surveillance cameras and ALPR devices in Brook Run Park was the first step in a multi-year plan to deploy this type of technology in our other parks as well as high-crime areas. We also intend to leverage private cameras that are already in place and bring some of them onto our network.

The City of Dunwoody Emergency Vehicles Access to Gated Communities Ordinance requires the installation of an active **radio-frequency identification (RFID)** system.



This technology ensures officers can gain entrance automatically via a battery-powered RFID tag in their vehicle, and a receiver integrated in the gate locking system. **SOS Gate Trigger Devices** are utilized by Dunwoody's gated communities to improve officer response time to calls for service. This technology also allows officers to increase their preventive patrol efforts. As of the end of 2019, 38 gated communities have RFID systems installed and are operational.

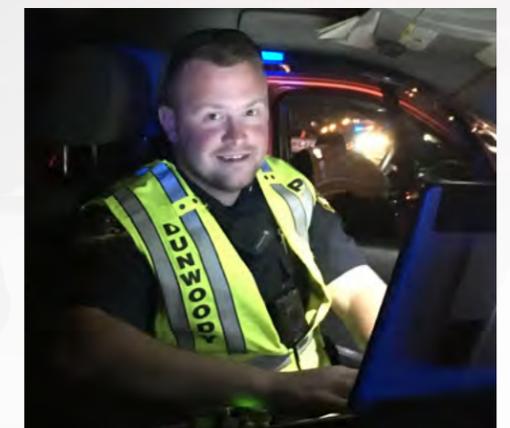
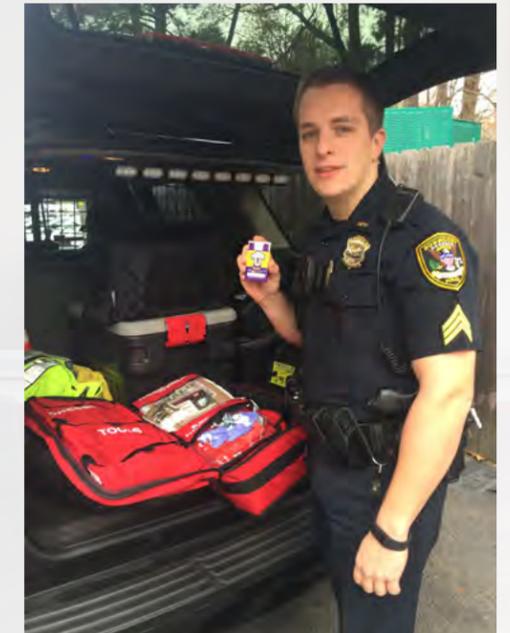
The department's **"mini" Emergency Operations Center (EOC)** enhances the City and department's ability to efficiently respond to manmade or natural critical incidents. The mini EOC acts as a command and control center for the City and the department.

Dunwoody patrol officers are each equipped with **Body Worn Cameras**. The body worn camera system provides clear evidentiary material when prosecuting crimes as well as acting as an enhanced management system of accountability.

The department's patrol vehicles are equipped with **In-Car Dash Cameras**, which provide additional evidentiary video documentation. In addition, vehicles are equipped with **Automated External Defibrillators (AED's)** to allow rapid deployment as needed.

In response to the ongoing epidemic of opioid abuse in the metropolitan area, Dunwoody police officers are now equipped with **Narcan Nasal**. These FDA-approved, single-use nasal spray devices are used for immediate administration as emergency treatment of known or suspected opioid overdoses. Narcan Nasal may temporarily reverse the effects of the opioid and help keep a patient breathing until emergency medical assistance is available.

The department's website offers a **Police to Citizen Portal (P2C)** in which users can use online tools to search for incidents and arrests, request extra patrols, submit a traffic complaint, or sign up for Residential Security Checks while they are out of town.

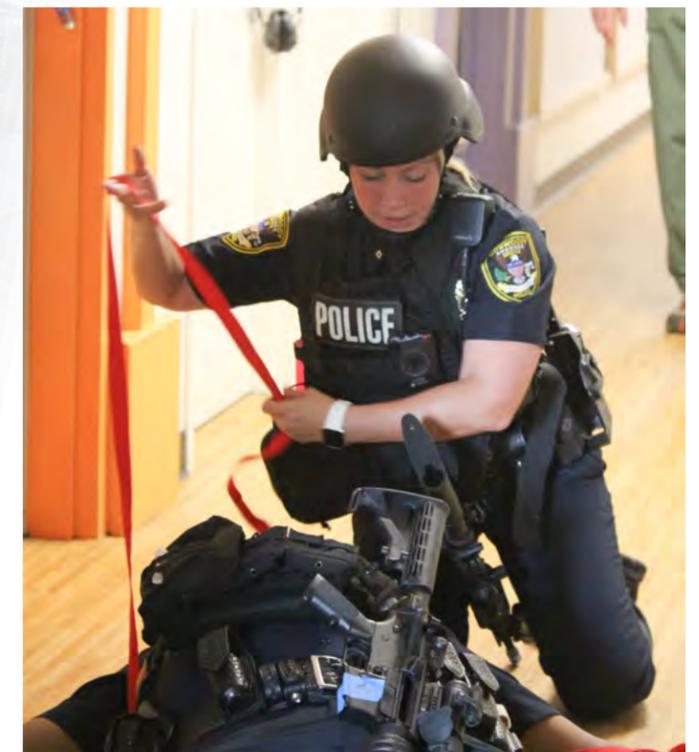


OFFICER TRAINING

Always Prepared.

Training is the foundation of the department's current and future performance. Task-specific and career development training assures the department maintains performance at the highest professional standards.

Dunwoody Officers are always at the top of their game. The State of Georgia requires that any person employed or appointed as a Peace Officer shall complete 20 hours of training each year. The training provided to our officers greatly exceeds this minimum requirement.



NORTH METRO SWAT

The North Metro SWAT unit was founded in 2009. This special weapons and tactics unit consists of over 32 operators, 20 Tactical Emergency Medical Support Medics (TEMS), 18 Crisis Negotiators Team members (CNT) and 13 North Metro SWAT Logistic Unit Team Members from the Dunwoody Police Department, Sandy Springs Police Department, Johns Creek Police Department and Brookhaven Police Department.

With the combined strength of four cities, the North Metro SWAT unit allows for swift and complete response to tactical situations as well as high-risk warrant response to over 280,000 citizens. The North Metro SWAT officers have a working knowledge of each city through extensive combined training which averages 16 hours per month.

The North Metro SWAT unit also includes Tactical medics along with a Crisis Negotiation team and Logistics team comprised of officers from each of the four cities.

Equipped with specialized firearms and equipment, the North Metro SWAT unit is able to respond to:

-  Counter-terrorism operations
-  Barricaded suspects
-  Hostage rescues
-  Dignitary protection
-  Service of high-risk arrests and search warrants
-  Engagement of heavily armed criminals



In 2019, the North Metro SWAT Team added a second Bearcat APC (Armored Personnel Carrier) to their equipment roster. An explosive breaching unit and training program has been added as a deployable option for the NMS entry techniques. In 2019, the North Metro SWAT Team was a credentialed participant for the Atlanta Superbowl Protection Detail. Due to the success of this detail, NMS has been selected to act as a protection team for the 2020 Final Four Championship.

- 3**
High Risk Search and Arrest warrants served
- 9**
Total Calls for Service
- 1**
Barricaded Persons
- 5**
Special Event/Executive Protection Details

EMERGENCY COMMUNICATIONS

ChatComm and Smart911 Services

The Chattahoochee River 9-1-1 Authority, otherwise known as ChatComm, is a state of the art and accredited E911 center providing exceptional service and proven performance standards to the cities of Dunwoody, Sandy Springs, Johns Creek and Brookhaven. By joining the ChatComm team, our department inherited added technology including automatic vehicle location devices and silent dispatch capabilities, which has enhanced our overall responsiveness to the community.

ChatComm received national accreditation in 2014 through the Commission on Accreditation for Law Enforcement Agencies (CALEA). They are the first private 9-1-1 center to be accredited in the country.

As an added feature to ChatComm, we provide a free service titled "Smart911". Once you sign up at www.Smart911.com, first responders will be provided important information that will help them address your emergency. This information, including photos, medical issues and other important information, can assist the Police, Fire and EMS in locating and assisting you. This information is entered on a private and secure web-site, and is only used by the 9-1-1 dispatchers and emergency responders in the field.

In the event you happen to call 9-1-1 while in another jurisdiction, your Smart911 profile will automatically be displayed if the responding E911 Center is a Smart911 participant. Many E911 Centers in Georgia and across the United States are Smart911 participants.



Nixle

Nixle is a Community Information Service dedicated to helping residents and subscribers stay connected to the information that matters most, depending on their physical location. Subscribers in Dunwoody can stay connected to local police department, local community agencies and organizations, and important information from other locations throughout the country that are relevant to the subscriber. Subscribers will be alerted about severe weather warnings, evacuation notices, bio-terrorism alerts, boil water notices, and missing child alerts. This service is offered at no charge to Dunwoody residents. Information is immediately available over your cell phone by text message, by email, and over the web.



Alarm Registration

One of the most common calls for service is a security alarm call.

The City of Dunwoody requires that before you use or install an alarm system (except fire and medical alarms) you register your alarm. The False Alarm Ordinance can be found in Chapter 24, Article VII of the Code of Ordinances and online at: www.municode.com/library/ga/dunwoody/codes/code_of_ordinances.

The Dunwoody Police Department has partnered with CryWolf® to implement and manage our false alarm program.



STATE CERTIFICATION

The Georgia Association of Chiefs of Police (GACP) has recognized the Dunwoody Police Department with a State Certification for meeting stringent professional police standards.

The Dunwoody Police Department met 129 standards set forth by the Georgia Association of Chiefs of Police. These standards cover eight critical areas essential to effective law enforcement and provide a blueprint for professional law enforcement to follow. There are more than 700 law enforcement agencies in Georgia and fewer than 20 percent of those agencies have achieved this status.



GACP
Georgia Association of Chiefs of Police



The Certification process opened our department up to intense scrutiny by an outside organization to determine if the department's policies and procedures are patterned after nationally accepted best practices. After a thorough review, the Dunwoody Police Department was awarded State Certification through the Georgia Association of Chiefs of Police. This certification is validation that the high standards we hold our staff to is aligned with national best practices. Members of the Dunwoody Police Department have faithfully served Dunwoody since 2009 and I hope this achievement will instill even greater public confidence in our agency and staff.

— Chief Billy Grogan



PERSONNEL & STAFF RECOGNITION

The most important asset of the Dunwoody Police Department is our staff. Our department is filled with talented, experienced individuals who hold many advanced degrees and certifications. In 2019, 48.7% of the department's employees held Bachelor degrees and 18% held a Masters Degree.

In 2019, eight employees left the department. This translates into a 10.3% turnover rate.

The Dunwoody Police Department places a high value on recognizing good work and outstanding achievements by its officers and employees.

An Awards Committee staffed by officers and civilian employees meets on a regular basis to select an **Officer of the Quarter** and **Employee of the Quarter** based on meritorious service and commendation letters. Those selected become eligible to be voted on by their peers for **Officer of the Year** and **Employee of the Year**.

The Rising Star of the Year award was created for the officer who has been with the department less than two years who best exemplifies the qualities, characteristics, and effectiveness of a new police officer. The nominees are voted on each year by the department's supervisory staff.

The department presents a **Marksman of the Year** award each year to an officer for the top-scoring shooter during firearms qualifications.

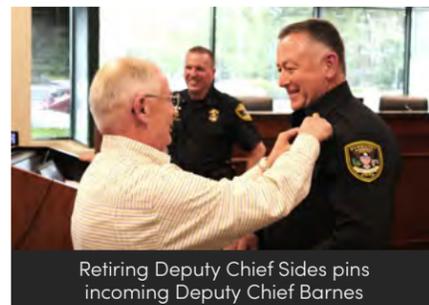
Occasionally, the department offers a multi-discipline challenge called **Top Cop** which includes a physical, mental, and firearms related competition. The **Top Cop** award is earned by the officer who achieves the highest score during this challenge.

The **Medal of Meritorious Service** is awarded each year to any staff member of the department who performs an outstanding act where there is a threat of serious bodily injury or a life saving deed.

At the discretion of the Chief of Police, he may determine that an officer or civilian employee of the department is deserving of special recognition. This recognition may be for leadership or other special efforts in the services provided during the year. We call this the **Chief's Award**.



Sgt. Parsons receives his Bachelors Degree



Retiring Deputy Chief Sides pins incoming Deputy Chief Barnes



2019 Staff Award Winners



Officer of the 1st Quarter
Officer S. Mehas



Employee of the 1st Quarter
Police Service Rep L. Rivera



Medal of Meritorious Service
Officer of the 2nd Quarter
Officer J. Lavery



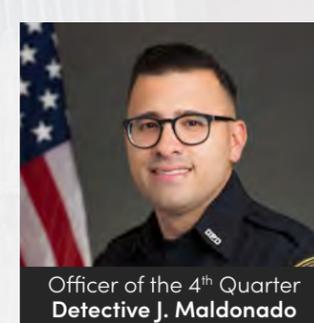
Employee of the 2nd Quarter
Police Service Rep D. Sanford



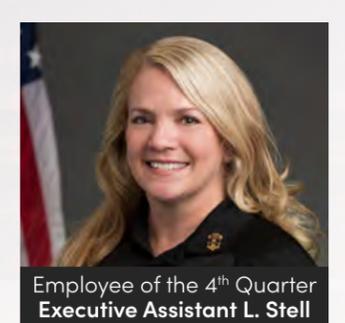
Officer of the Year
Medal of Meritorious Service
Officer of the 3rd Quarter
Officer K. Martin



Employee of the Year
Employee of the 3rd Quarter
Police Service Rep N. Clark



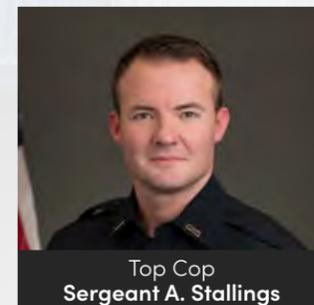
Officer of the 4th Quarter
Detective J. Maldonado



Employee of the 4th Quarter
Executive Assistant L. Stell



Marksman of the Year
Detective C. Gilbert



Top Cop
Sergeant A. Stallings



Rising Star of the Year
Officer D. Cavin



Volunteer of the Year
Bailliff & Citizen on Patrol R. Silvers



Three Commanding Officers were promoted in 2019. (from left) Lt. Krieg, Deputy Chief Barnes and Sgt. Stallings stand with Chief Grogan



From left: Officers Halstead, Taffar, and Cheek pictured with their families and Chief Grogan are honored at State Governor Kemp's office for their Life Saving efforts from the previous year.

COMMUNITY OUTREACH

One of the most important activities officers participate in is working with our community to promote safety awareness. The department recognizes that only through a close working relationship with the citizens of Dunwoody can we build a safe community for our citizens and businesses.

The department continues to build upon and provide a number of programs, classes and services which have proven to be successful and sought after such as our popular **Ride-Along** experience, **Coffee with a Cop**, **Community CPR classes** and **Mental Health First Aid classes**.

In response to nationwide Active Shooter incidents, the department offered 11 **Civilian Response to Active Shooter Events (CRASE)** courses throughout 2019. This free course is open to the general public and provides strategies, guidance and plans for surviving an active shooter event. "According to the FBI, over half of all Active Shooter events in the US have been stopped by a citizen," stated Chief Billy Grogan. "Because of this, it is important that citizens are offered training similar to that which is provided to our police officers." ~ Chief Billy Grogan

Our **Citizens' Police Academy** is a free program open to Dunwoody residents and business owners. The program is designed to give participants the opportunity to

learn about various functions of police work through classroom lectures, training scenarios and off-site tours. This 10-week course is typically offered 1-2 times per year. In 2019, 37 Dunwoody citizens graduated from the program.

The department held its first Pizza with Police community event in 2019, which drew over 500 visitors. Attendees were given an opportunity to meet members of our police department while enjoying a free slice of pizza and receiving a personal tour of several police vehicles. The event was sponsored by several local pizza restaurants.

Working in partnership with Dunwoody businesses, local groups and neighboring agencies to raise safety awareness is equally important to the department and these efforts continued in 2019. On August 7, 2019, the department partnered with Brookhaven PD for the **36th Annual National Night Out** event. This unique program is designed to: (1) Heighten crime prevention awareness; (2) Generate support for, and participation in, local anti-crime programs; (3) Strengthen neighborhood spirit and police-community partnerships; and (4) Send a message to criminals letting them know that neighborhoods are organized and fighting back.

With more than 2,600 children under the age of 13 involved in a car crash every day, or one child every 33 seconds, the department continued to perform **Child Safety Seat Checks** to citizens throughout 2019. This program was able to provide 104 private appointments for Child Safety Seat Checks in 2019.

The **See & Be Seen** campaign remains popular in its efforts to bring children's pedestrian safety to "light" by providing free special flashing reflectors which kids can clip onto a belt loop, a book bag or a costume to increase their visibility at night. Police staff distributed the flashing reflectors at the annual Dunwoody **Truck-or-Treat** event which took place at Brook Run Park on October 24, 2019.



Kids' Bike Rodeo



Community CPR Classes in 2019



10th Anniversary Open House



Coffee with a Cop



104 Child Safety Seat Checks performed in 2019



Pizza with Police



S.A.F.E. Program



1 Adult Mental Health First Aid Class in 2019

COMMUNITY OUTREACH

The department continues to participate in **Georgia's Yellow Dot Program**. This is a free program designed to help first responders provide life-saving medical attention after a medical emergency. It alerts responders that there is a completed personal information form for the patient and where they can find it. The information on the form provides medical conditions, medications, or medical allergies that will help medical professionals make the best decision about emergency medical treatment.

On April 1, 2019, the department marked its 10th Anniversary of serving citizens with an Open House celebration for the community where citizens toured the entire police department and were able to interact and ask questions to police staff.

On October 26, 2019, the department participated in the DEA's **National Prescription Drug Take Back Day** which addresses a crucial public safety and public health issue. According to the 2015 National Survey on Drug Use and Health, 6.4 million Americans abused controlled prescription drugs. The study shows that a majority of abused prescription drugs were obtained from family and friends, often from the

home medicine cabinet. Our department was able to collect 171.8 lbs of unused prescription drugs from dozens of citizens during the National Drug Take Back Day event.

Our officers continuously show their commitment towards our youth by participating in local school events each year such as **Career Day, Walk to School Wednesdays** and **Read Across America**. In addition, our **Safety and Friendship in Education (S.A.F.E.)** program allows officers to voluntarily "adopt" an elementary school within the City and drop by at least one time each week just to chat, be seen and interact with the students, teachers and faculty. On occasion, officers have been known to join the students in the cafeteria for lunch.

As a complement to the S.A.F.E. program, **The Griffin Project** continues to be well received. The central idea of this program is to mentor special needs students and provide them with some casual interaction with law enforcement to help them learn the appropriate way to interact with police. The long term goal is for the students not to be overwhelmed by the presence of a police officer and feel as though they

are approachable. Once a month, officers are integrated into Special Education classrooms where they have an opportunity to spend time with the Special Needs students. They help with classwork, talk with them and answer questions. Each officer who participates in this program is required to receive additional training on Autism and other special needs.

The Dunwoody Police Foundation was formed in 2019. This independent organization is managed by citizens dedicated to improving policing by financially supporting the Dunwoody Police Department and its personnel.



The Dunwoody police foundation is an independent, non-partisan organization dedicated to improving policing by financially supporting the Dunwoody Police department and its personnel.

Our overall goal is to improve public safety for the officers and Dunwoody citizens.

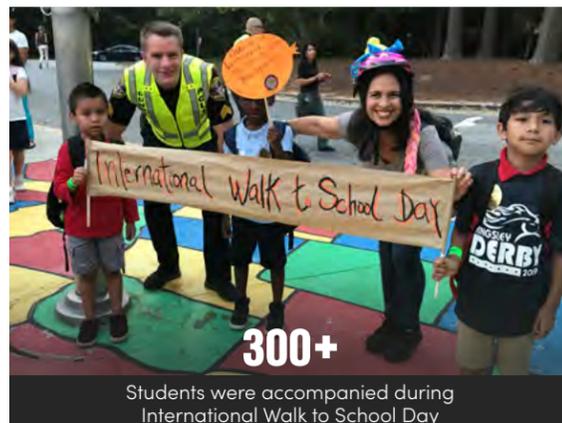
-Dunwoody Police Foundation

Donate TODAY!

DunwoodyPoliceFoundation.org



Dunwoody Police 10th Anniversary Open House



Students were accompanied during International Walk to School Day



Kingsley Elementary students tour the department



Annual 4th of July Parade



Citizens' Police Academy

VOLUNTEER PROGRAMS

Neighborhood Watch

The Neighborhood Watch program is one of the oldest and best known crime prevention concepts in North America.

The program can be based around a neighborhood, business complex, condominium complex or apartment building. It only requires a few concerned citizens to spearhead a new Neighborhood Watch program. In 2019, there were 82 Dunwoody neighborhoods participating in the Neighborhood Watch program.

Citizens on Patrol

This Citizens on Patrol volunteer program allows Dunwoody citizens to assist law enforcement personnel by reporting suspicious activity, potential hazards and even crimes in progress. Members also perform other non-enforcement actions such as business checks and residential checks for residents who are on vacation. In 2019, the program's 19 members volunteered a total of 1,340 hours; responded to 5 calls for service and 55 calls for officer assistance; performed 2,065 residential checks, 1,976 business checks and 563 neighborhood patrols.



Apartment Intelligence Network Group (AING)

This group incorporates a team of sworn officers working as a liaison between the department and participating Dunwoody apartment complex management and security staff. Together, AING's goal is to gather crime trends and residential concerns to share with the department's Crime Analyst and Detectives. In 2019, there were 27 apartment complexes participating in the AING program.



Volunteer Program Coordinator, Officer Mark Stevens, with Citizens on Patrol



Each Citizens on Patrol volunteer contributes towards increasing both community safety and department effectiveness by adding more eyes and ears on the road, and by freeing up sworn police officers to complete other critical tasks. This will help to ensure the City of Dunwoody remains a safe place in which to live and work.

– Chief Billy Grogan

Police Explorers

Law Enforcement Exploring offers experiential learning with hands-on activities that promote the growth and development of adolescent youth.

In addition to their weekly meetings and over 150 hours of community service during 2019, Post #702 competed in the Explorer State Championship, the Winterfest Gatlinburg Event and the Metro Atlanta Championship of Explorers competition.



Bailiffs

One of the key volunteer programs of the Department is our Volunteer Bailiff program. Our volunteer bailiffs play an integral role in the successful operation of the Municipal Court of the City of Dunwoody.

In 2019, there were approximately 132 court sessions. In order to make this process run more efficiently, we had 11 volunteer bailiffs who assisted the court staff. Collectively, our bailiffs donated approximately 1,955 hours of service to the City of Dunwoody and their community in 2019.

The bailiffs' duties include, but are not limited to, security screening, probation assistance, swearing-in, escorts, seating, processing of essential paperwork, and an overall positive attitude which eases tension during these court sessions.



Chaplains

Police Chaplains are trained clergy of a recognized religious denomination who serve as confidential counselors, advisors, and consultants to police department employees and the public in matters relating to the clergy or the traditional functions of the clergy.

The Dunwoody Police Department is privileged to have 4 highly qualified and experienced civilian Chaplains who serve in a variety of support roles both within the agency and throughout the community. Police Chaplains are volunteers who donate their time to the Dunwoody community and the police officers who serve it.



SOCIAL MEDIA ENGAGEMENT

The Dunwoody Police Department's goal in using social media is to educate, engage and inform our community about what we are doing.

At the same time, we hope to provide information so residents understand the challenges in our community and to arm them with tools to help them remain safe. We believe a transparent police department is key to building and keeping community trust.

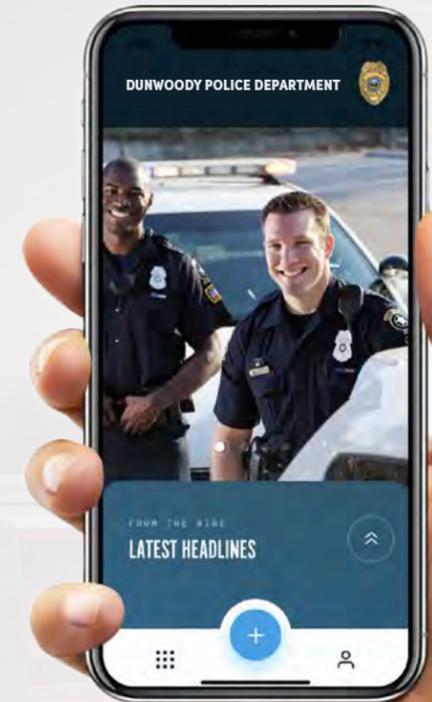
-  **Facebook** "Likes" increased from 21,551 in 2018 to 28,497 in 2019 (32% increase from 2018).
-  **Instagram** followers climbed from 3,050 to 4,326 (42% increase from 2018).
-  Our **Twitter** account gained 415 followers in 2019.
-  Our **YouTube** channel, which reached 495 subscribers, displays a variety of news stories involving the Dunwoody Police Department as well as department updates and safety awareness videos. There were 267,733 views on our YouTube videos in 2019.
-  We can also be found on **Pinterest** (150 followers).

The Dunwoody Police Department has a **robust website** which provides updated information for the community. As part of our website, we offer a **Police to Citizen Portal (P2C)**, which gives citizens access to real-time information about the department's activities including incidents, accidents and citations.



The department utilizes a Smart Phone application for the iPhone and Android called "MYPD" or "My Police Department". The app is currently available online and through our Facebook page as a free download.

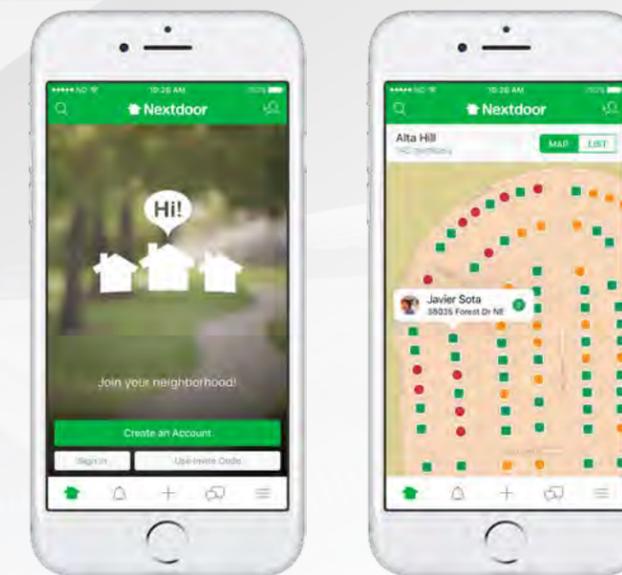
This robust application by Wired Blue, LLC gives citizens access to our website, Facebook & Twitter accounts, current news, the ability to submit tips anonymously, and the ability to ask questions and submit commendations all in one place. We continue to receive a number of crime tips, questions and commendations through the department's MYPD app.



Nextdoor

The department partners with Nextdoor (www.nextdoor.com) to provide a free, private social network in which individual Dunwoody neighborhoods can create their own private virtual community where residents can get to know their neighbors, ask questions, and exchange local advice and recommendations.

By the end of 2019, there were 14,601 Dunwoody residents subscribed to this network (a 30% increase from 2018).



GIVING BACK TO THE COMMUNITY

The men and women of the Dunwoody Police Department have dedicated their lives in service to others. Working for the Dunwoody Police Department gives them opportunities to serve others every day.

The Dunwoody Police Department staff regularly participates in supporting various causes and serving others as we identify needs.

Each year, the department participates in the Law Enforcement Torch Run (LETR) for Special Olympics Georgia by raising funds and awareness for the athletes. In 2019, department staff participated in the **Cops on Donut Shops**, **Cops on the Coop** and the **Polar Plunge** events, collectively raising **\$15,488** towards this great cause.

Each year, our officers participate in various sports-related competitions for local charities. In 2019, officers participated in the **Tartan Trot 5K** to raise funds towards national and international outreach organizations; the **Race for the Fallen Glow Run** for the Police Benevolent Foundation; and the **Driving "FORE"ward** golf tournament for the Assistance League of Atlanta, to name a few.

During the months of October and November, a number of Dunwoody police officers donated funds right out of their own pockets to go **Shave-Free for Charity**. This fund-raiser collected much needed funds from both officers and the public for **I Care Atlanta**. A total of **\$1,835** in donations was given directly to this charity in order to help feed and stabilize the local homeless.

Christmas is a time for giving and the department certainly did their share in 2019 by participating in several charitable programs such as the **SANTA COP** program, hosted by the **DeKalb Fraternal Order of Police (FOP)** which raises funds for 50+ children in need (chosen by the DeKalb School System) to shop for Christmas with a police officer. We also joined forces with radio station **104.7 The Fish** at Chick-fil-A Perimeter for their **Christmas Wish** program. This unique program collects stories from local listeners about people they know who truly need help during the holiday season and works with local partners and generous donations to grant them their holiday wish.

Of course, our department has become known for our **Christmas for Kids** program, which provides toys and gifts for Dunwoody's children in need during the Christmas season. The CFK program has also benefitted several local shelters, hospitals, schools, and churches in time for Christmas. The program's success is a direct result of a great collaboration between the department, local businesses, the Dunwoody Chamber of Commerce, I Care Atlanta, and many Dunwoody community groups and individual community members donating both their resources and donations towards this great cause.



Cops on Donut Shops



Santa Cop



Christmas for Kids



104.7 The Fish, Christmas Wish Program



Polar Plunge



Cops on Donut Shops



1st Annual Cops on the Coop



Dunwoody Police Department 2019 Annual Report

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