

# Community First



Dunwoody Police Department  
2017 Annual Report



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Dunwoody Police Department  
4800 Ashford Dunwoody Road  
Dunwoody, GA 30338  
678.382.6900

# Letter from the Chief

## Dear Citizens of Dunwoody,

Another year has come and gone. It seems like 2017 passed rather quickly. I pray 2017 was a great year for all of the citizens of Dunwoody. We provide this annual report each year to highlight our activity and confirm our commitment to transparency.

We continued to see a downward trend in Part 1 crime with a reduction of -2.7% in 2017. Our Crimes Against Persons crimes were down -27.7%. The only Part 1 crime with an increase was Motor Vehicle Theft, which increased by 21.6%.

Our Detectives conducted a months-long investigation eventually leading to the arrests of almost 100 people involved in a commercial sex organization. Those arrested included organizers, the prostitutes, and the johns. The scale of the investigation and the numbers arrested were significantly larger than recent cases.

Our Police Officers responded to a number of weather events throughout the year, including Hurricane Irma. We collected relief supplies and participated in another Convoy of Care to Florida this time. We also provided much needed Citizen Response to Active Shooter Event training throughout the community.

As I reflect on the year, I can't help but thank all of you, the citizens of Dunwoody, for your continued support of the police department. We could not do our job without your support and help. Hardly a week goes by that I do not receive a verbal or written compliment of one of our staff from a citizen. Your support makes all the difference.

I have the privilege to work with some of the finest men and women employed by any police department in the country. As a group, they are dedicated public servants whose sole purpose is to help others. I am continuously amazed by their generosity and compassion as they carry out their duties.

The State of Georgia began requiring all sworn police officers complete de-escalation training in 2017. We were one of the first departments in the state able to have everyone finish the training class.

The men and women of the Dunwoody Police Department work for you, the citizens of Dunwoody. We look forward to continuing to provide a high level of service to our community in 2018.

Your Chief,



Billy Grogan



"As I reflect on the year, I can't help but thank all of you, the citizens of Dunwoody, for your continued support of the police department."



# Vision Statement

**The Dunwoody Police Department is committed to being a world-class police department and a leader among police departments by hiring and promoting talented officers and professional staff, employing the highest standards of performance, using the best practices in policing and accountability, and reflecting the values of the city it serves.**

The people of our communities and members of the Police Department must be united in their commitment to addressing crime, violence, and quality-of-life issues by engaging one another and all city departments in problem-solving partnerships.

The Dunwoody Police Department operates using cutting-edge technology to facilitate effective crime reduction strategies and tactics which are driven by accurate, timely and reliable information which rests on a solid foundation of accountability.

The Police Department strives to maintain the trust of Dunwoody community members by actively engaging with the neighborhood it serves. The Police Department seeks to make its policies and operations as open as possible. When there are complaints involving the Police Department, both the public and the police are best served by a system of accountability that is expeditious and fair to all involved.

To make this vision a reality, the Dunwoody Police Department must reward the hard work, ingenuity, and resourcefulness demonstrated by its employees, and must offer state-of-the-art training, development and career opportunities for advancement and retention. This will ensure that employees see the Police Department as a lifelong career and strive to become the department's next generation of leaders.

The Dunwoody Police Department is committed to being a world-class police department and a leader among police departments.

# Core Values

## SERVICE

Providing excellent quality service to the community is our primary duty. We are committed to faithfully and selflessly perform our duties while striving to be responsive, effective, and dependable. We are dedicated to enhancing public safety and reducing the fear and the incidence of crime. We will work in partnership with the people in our community to solve problems that effect public safety and the quality of life in our community. We are dedicated to working in partnership with the public to achieve our goal of making our community a safe and inviting place.

## INTEGRITY

We believe integrity is a cornerstone of our profession. We value ethical conduct, public trust, and commit ourselves to personal and professional excellence. We are people of character and principle. We do what is right, even when no one is looking. We are committed to upholding our position of public trust and to conduct ourselves responsibly by maintaining the highest moral and ethical standards. We are uncompromising in our commitment to truth, honesty, and respect in all relationships. We hold ourselves accountable for our actions and inactions, and are open and honest in our dealings with each other. We have the courage to do what is right and to stand against what is wrong.

## COURAGE

Courage is that quality of mind and spirit that enables us to confront and overcome the challenges of danger and adversity without fear of personal consequences. Courage is bravery, and bravery gives us strength not only to do something, but to do something right. Our courage derives from our commitment to training, education, and trust in one another. We recognize the hazards inherent in our profession and are willing to place the safety of others above that of ourselves. We shall not hesitate to step forward and protect those who cannot protect themselves. We must have the courage to stand up for what we believe is right and to have the courage to admit when we are wrong. We proudly serve with the courage necessary to meet the demands of our profession and the mission for which we are entrusted.

## PROFESSIONALISM

Professional service is embodied in our commitment to proficiency, competency, reliability, and excellence in all aspects of our conduct and performance. We believe in the social value of our work, considering it to be among the most noble of vocations, deriving personal satisfaction from the effective performance of our duties. We reject complacency and are dedicated to continually pursuing the highest levels of knowledge, skills, and expertise. Our actions are guided by the Law Enforcement Code of Conduct. We value the diversity of people in our community and will serve all with equal dedication, respect, fairness, and compassion. We believe in the selfless virtue of placing duty before self with the willingness to accept personal sacrifice for the greater good. We proudly pledge to fulfill our mission by being accountable to our community, our Department, and to each other.

## RESPECT

We are committed to respecting the constitutional rights, liberties, and worth of all members of the community and the Department. We respect the laws which we are required to enforce and the democratic process. We do these things with dignity and honor. Because we are entrusted with private matters of citizens and our peers, we strive to gain and maintain the confidence of those we come into contact with, both professionally and personally. We value life and safety. We are committed to serve and treat all human beings with the utmost sensitivity, compassion and concern. We value the diversity of people in our community and serve all with equal dedication, respect and fairness.

## TEAMWORK

We are committed to providing a work environment that fosters teamwork within our organization which will help facilitate the achievement of shared goals and objections. The concept of teamwork is important to the success of our organization. To that end, we will work together as a team with other City departments, the community we serve and other law enforcement agencies in DeKalb County, in Georgia and across our nation.

# Community First



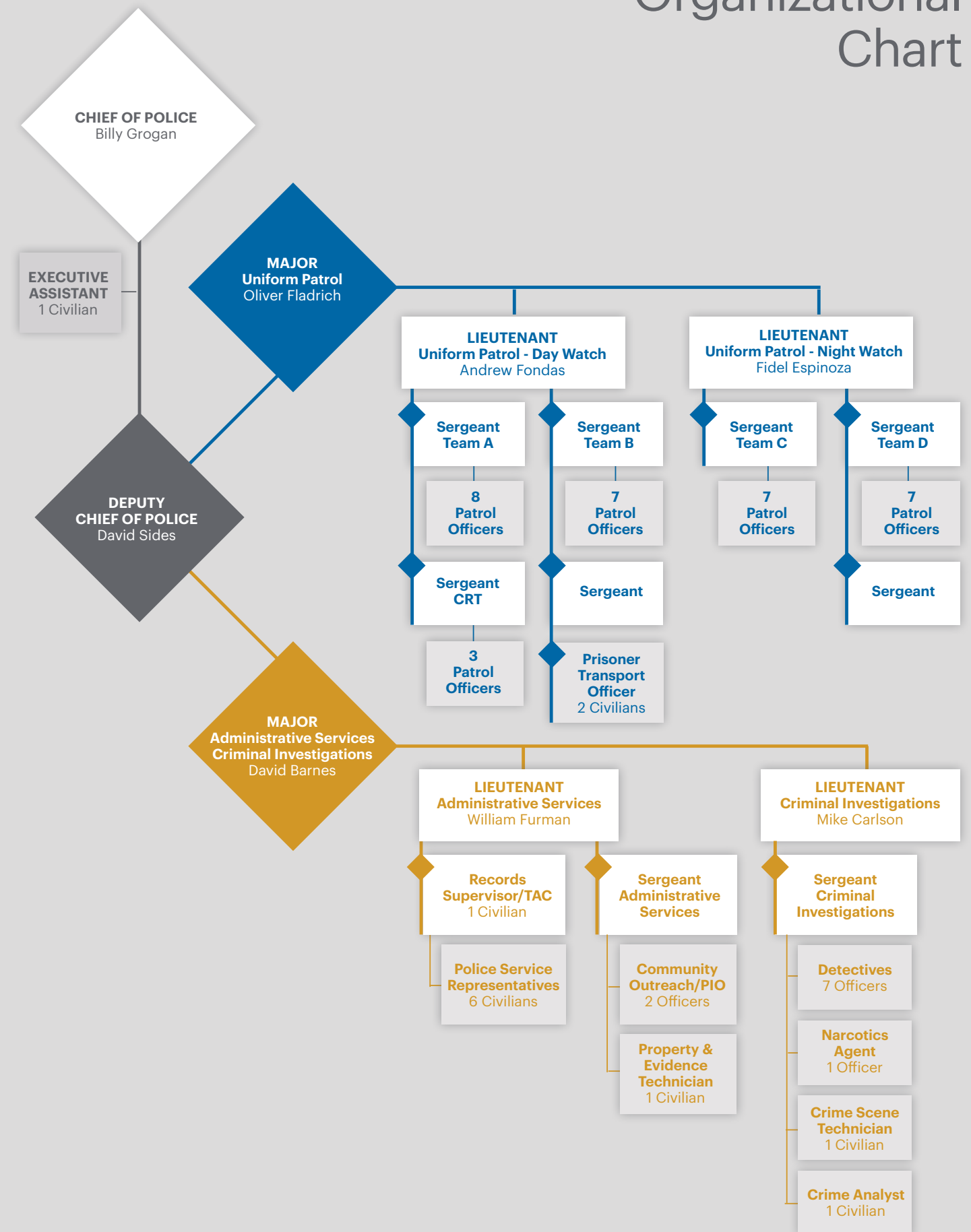
# Mission Statement

The mission of the Dunwoody Police Department is to work in partnership with the residents and businesses of Dunwoody to provide a safe and secure environment through the delivery of fair and impartial police services, proactive problem solving, and increased community partnerships.

The Dunwoody Police Department will operate in a transparent manner; maintaining the highest level of integrity while working to improve the quality of life for all those who live, work and play in Dunwoody.



# Organizational Chart

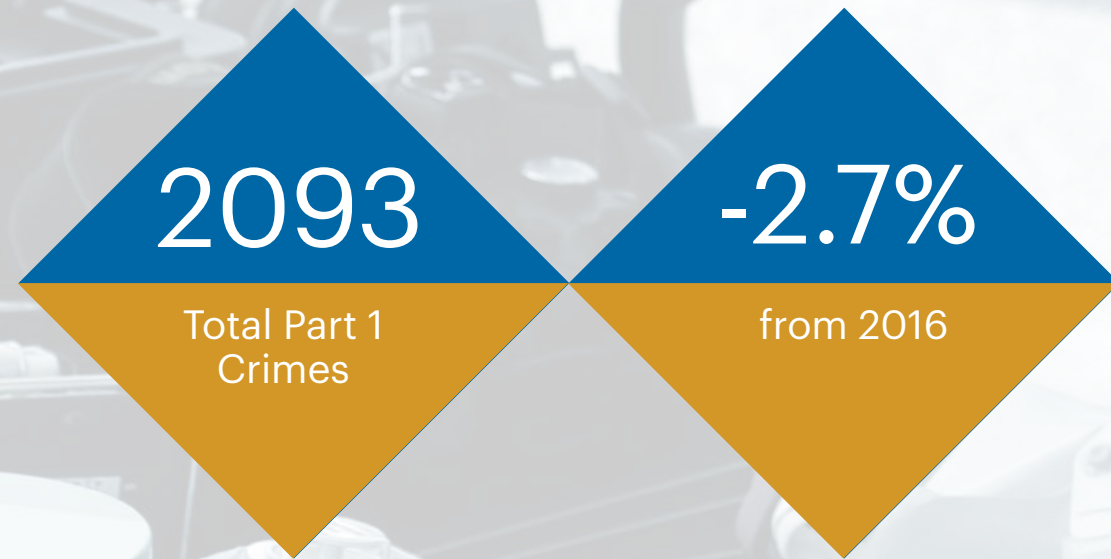




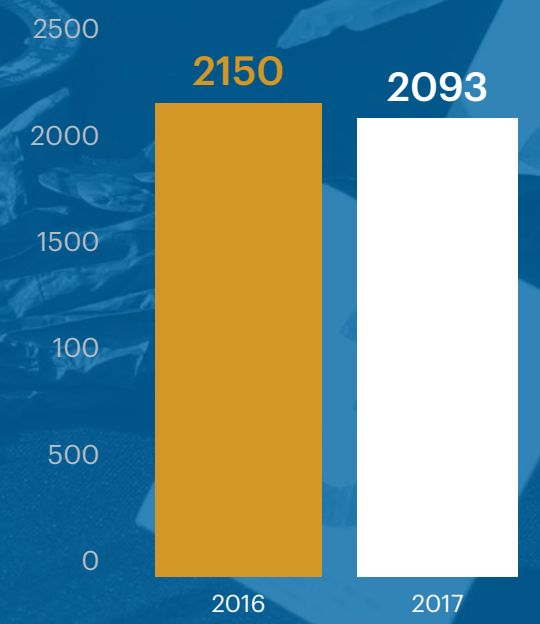
# Crime Statistics

The Federal Bureau of Investigation's Uniform Reporting Program collects data on serious crimes (Part 1 offenses) investigated by local departments across the country. These crimes include: Aggravated Assault, Rape, Murder, Robbery, Arson, Burglary, Larceny-Theft, and Motor Vehicle Theft.

Within the Dunwoody area, Arson is usually investigated by DeKalb County Fire and Rescue. All other crimes are considered Part 2 offenses, or traffic related, and are not reported to the Federal Bureau of Investigation.



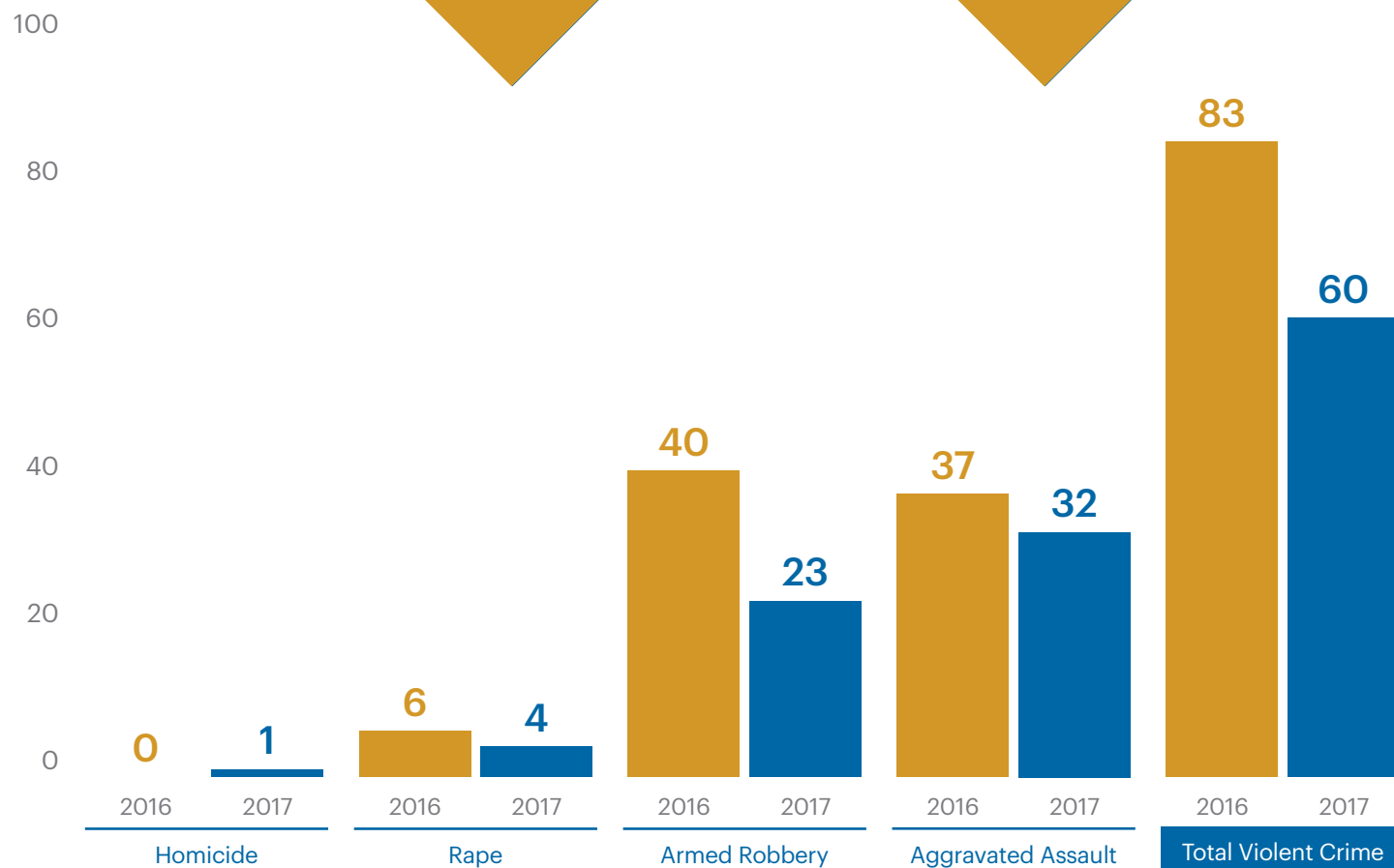
Total Part 1 Crimes



# Crimes Against Persons and Property

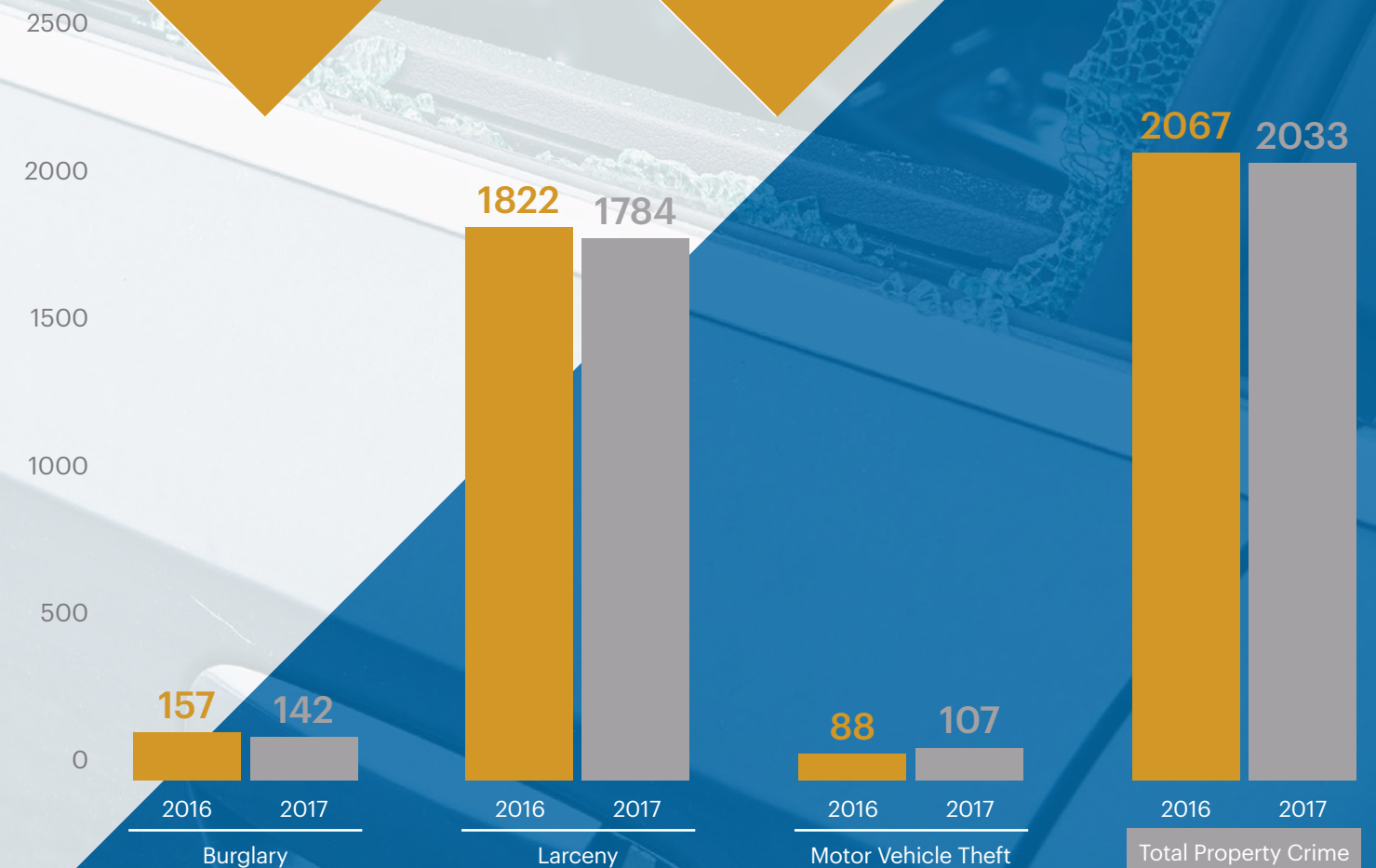
## CRIMES AGAINST PERSONS

Crimes Against Persons are crimes that are physical, violent, and often high profile. Murder, Rape, Robbery, and Aggravated Assault are crimes contained within this category.



## CRIMES AGAINST PROPERTY

Crimes Against Property are crimes that involve the intruding, taking, or destroying of another person's property. Property crimes do not involve force or threats toward the owner. These crimes include burglary, larceny-theft and motor vehicle theft.





# Criminal Investigations

The Dunwoody Police Department Criminal Investigations Division is comprised of a Major, Lieutenant, Sergeant, Crime Scene Technician, Crime Analyst, Narcotics Agent and seven Detectives.

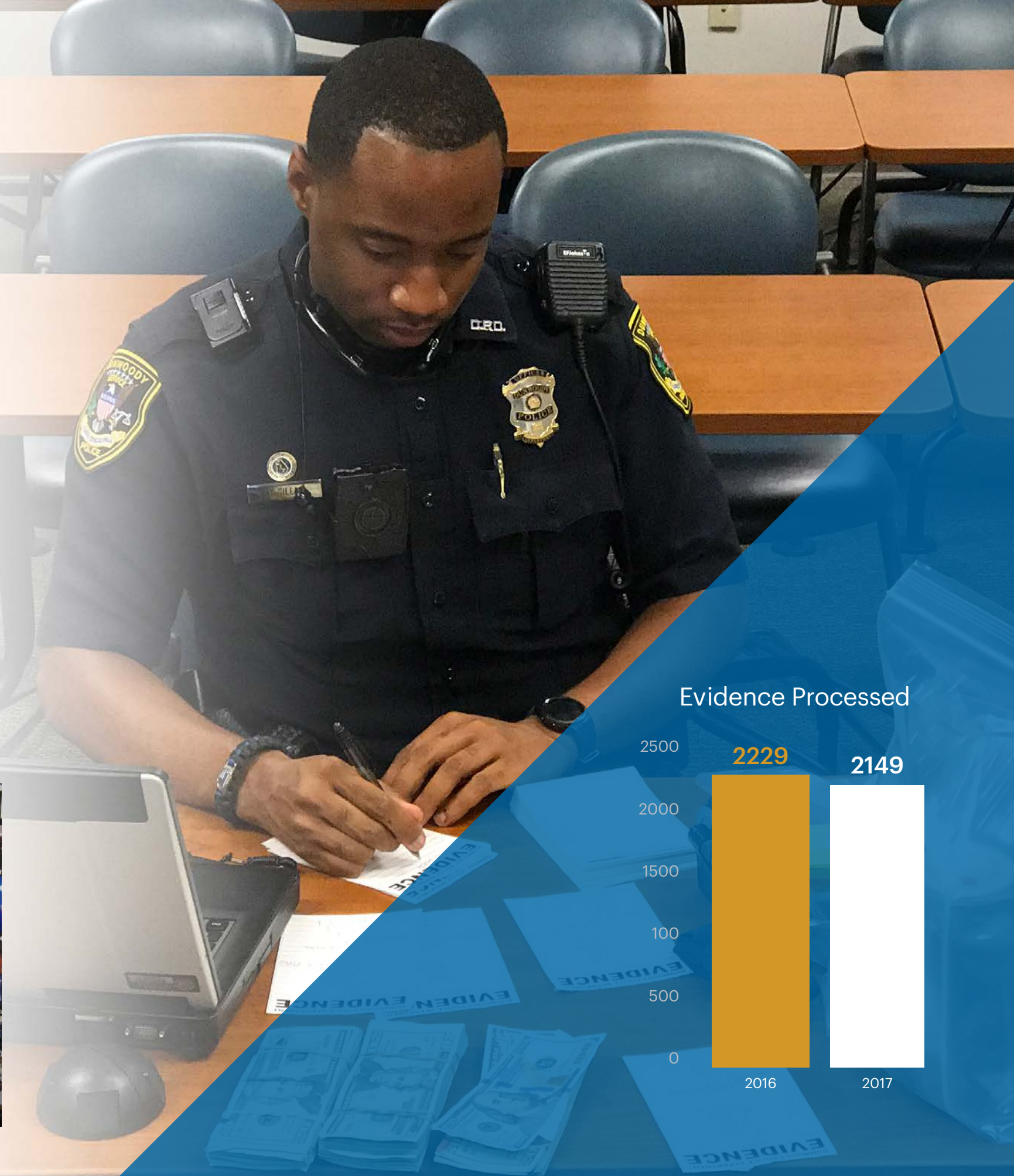
The detectives are responsible for investigating serious crimes against persons as well as property crimes — normally referred to as Part 1 Crimes. In addition, detectives are responsible for the investigation of other crimes including credit card fraud, “Peeping Tom”, simple battery, fraudulent checks, and various other crimes. The department also provides on-call detective services around the clock to assist the Uniform Division when requested.

The department’s Crime Scene Technician is responsible for the recovery of evidence and the methodical processing of crime scenes.

The Crime Analyst is responsible for the identification of crime trends, series, and patterns for the deployment of resources.

The Narcotics Agent is a member of a task force of local, state and federal officers charged with assessing drug trafficking problems and design specific initiatives to reduce or eliminate the production, manufacture, transportation, distribution and chronic use of illegal drugs and money laundering.

In 2017, our detectives were assigned 1929 cases. They secured 484 arrest warrants, made 82 physical arrests and executed 115 search warrants.



1929

Cases Assigned

484

Arrest Warrants Secured

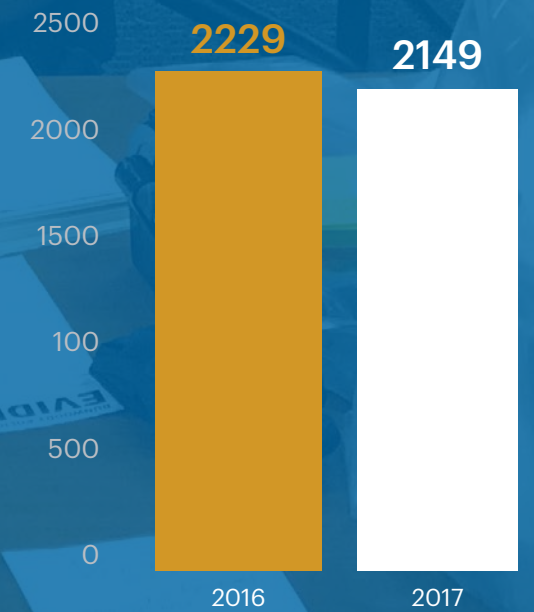
2149

Pieces of Evidence Processed



Chief Grogan and the DeKalb County District Attorney’s Office address the Press regarding a large-scale investigation of a commercial sex organization in Dunwoody.

## Evidence Processed





# Uniform Patrol



A typical Dunwoody Police Officer spends his shift answering calls for service, conducting traffic enforcement, interacting with the community, writing reports, issuing citations, working accidents, making arrests and a variety of other activities typical of most police departments. Our officers conduct proactive patrols in neighborhoods, apartments and in our business areas to deter crime and improve our visibility.

## TECHNOLOGY

Advancements in technology have provided the Dunwoody Police Department with leading-edge tools to help identify fugitives and provide enhanced services to the community.

The department utilizes an **Automated Fingerprint Identification System (AFIS)** to facilitate criminal investigations. This device allows for the rapid processing of latent finger prints taken during the investigation of criminal acts.

Additionally, our **Rapid ID Mobile Fingerprint Scanner** device provides officers with a tool to assist in identifying suspects who are subject to arrest for criminal behaviors.

**Automatic License Plate Readers (ALPR)** assist our officers in identifying persons or vehicles whose license plates are connected to a crime or infraction. A series of specialized cameras are placed on the outside of police vehicles. These cameras are able to detect stolen vehicles, stolen tags and other information by scanning the tags of vehicles on the roadways or in parking lots.

## TECHNOLOGY CONT.

The department utilizes a number of **surveillance cameras in Brook Run Park** as well as **Automatic License Plate Reader (ALPR)** devices at both entrances. These cameras leverage technology in order to reduce crime in our largest public park. The deployment of surveillance cameras and ALPR devices in Brook Run Park was the first step in a multi-year plan to deploy this type of technology in our other parks as well as high-crime areas. We also intend to leverage private cameras that are already in place and bring some of them onto our network.

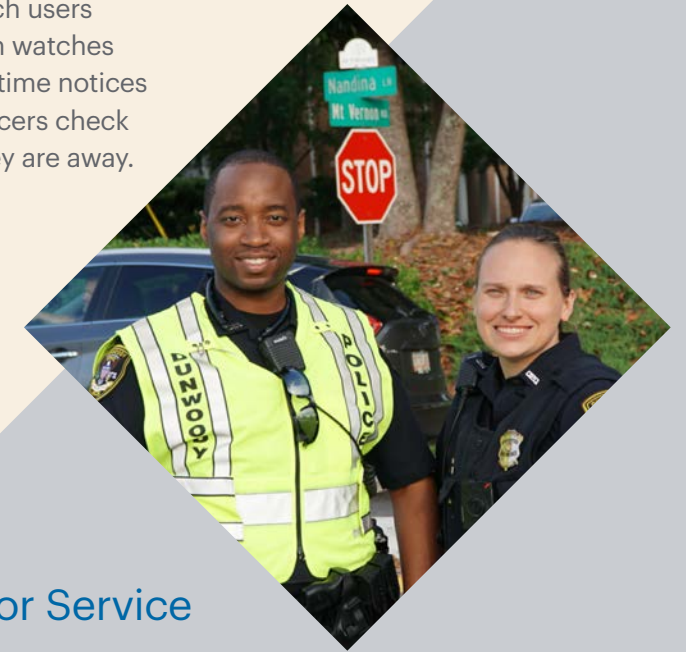
The City of Dunwoody **Emergency Vehicles Access to Gated Communities Ordinance** requires the installation of an active **radio-frequency identification (RFID)** system. This technology ensures officers can gain entrance automatically via a battery-powered RFID tag in their vehicle, and a receiver integrated in the gate locking system. **SOS Gate Trigger Devices** are utilized by Dunwoody's gated communities to improve officer response time to calls for service. This technology also allows officers to increase their preventive patrol efforts. As of the end of 2017, 37 gated communities have RFID systems installed and are operational.

The department's "mini" Emergency Operations Center (EOC) enhances the City and department's ability to efficiently respond to manmade or natural critical incidents. The mini EOC acts as a command and control center for the City and the department.

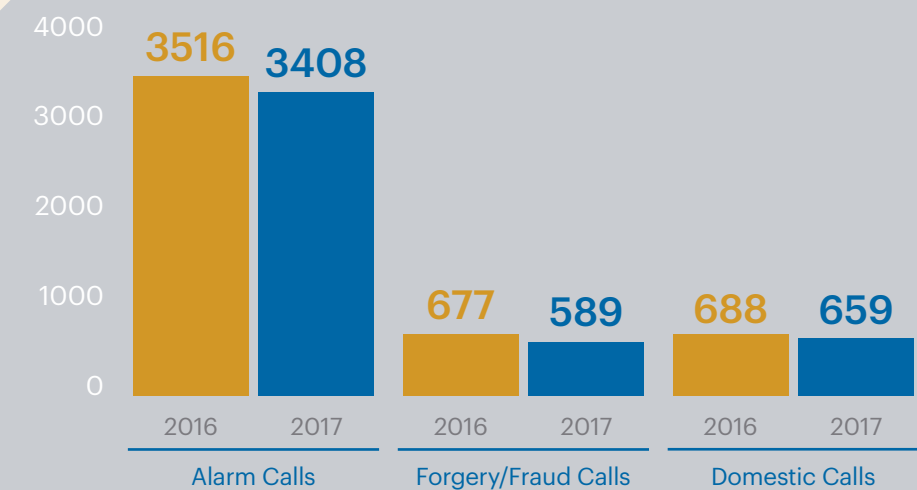
Dunwoody patrol officers are each equipped with **Body Worn Cameras**. The body worn camera system provides clear evidentiary material when prosecuting crimes as well as acting as an enhanced management system of accountability.

The Dunwoody Police website also offers the **Interactive Defense** software system in which users can sign up for vacation watches online and receive real-time notices electronically when officers check on their home while they are away.

In response to the ongoing epidemic of opioid abuse in the metropolitan area, Dunwoody police officers are now equipped with **Narcan Nasal**. These FDA-approved, single-use nasal spray devices are used for immediate administration as emergency treatment of known or suspected opioid overdoses. Narcan Nasal may temporarily reverse the effects of the opioid and help keep a patient breathing until emergency medical assistance is available.



## Calls for Service



61,941

Total Calls for Service

+8.2%

from 2016



## DOMESTIC ASSAULT RESPONSE TEAM (D.A.R.T.)

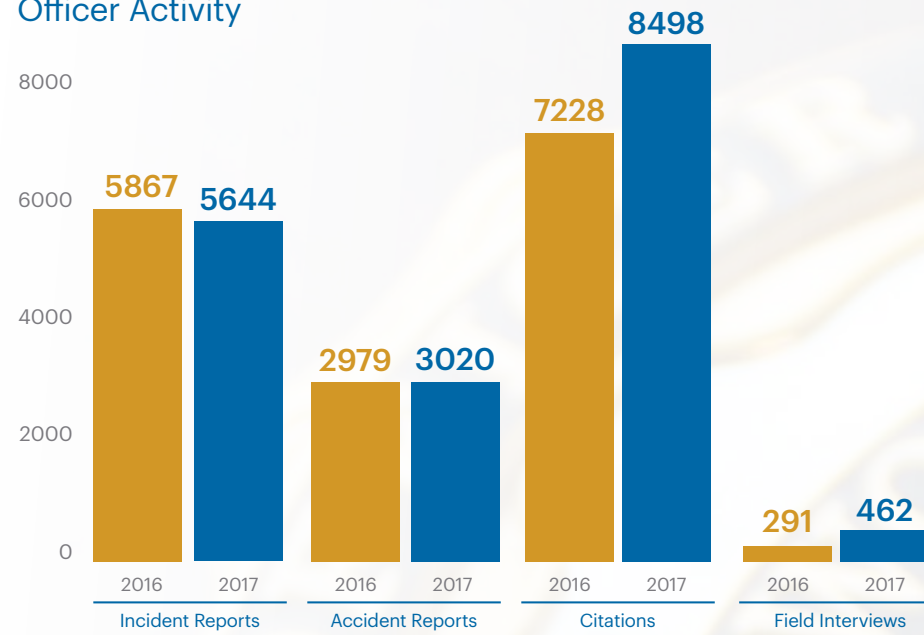
In an effort to further assist victims of domestic violence, the Dunwoody Police Department utilizes its **Domestic Assault Response Team (D.A.R.T.)**. This team of sworn personnel have received 40 hours of training through the Peace Officer's Standards and Training for "Response to Domestic Violence". Their responsibility is to follow up with all victims of domestic violence, collect any additional evidence, verify the charges were appropriate, and ensure victims have been notified of the available resources afforded to them.

## CRIME RESPONSE TEAM (C.R.T.)

The Crime Response Team is primarily responsible for **traffic enforcement** within the City. All traffic complaints are processed through this unit. In addition, the C.R.T. investigates all fatality traffic accidents as well as other serious accidents. As part of their duties, the C.R.T. maintains and deploys our speed trailer as needed. They are also used to address **emerging crime trends through targeted enforcement**.

The C.R.T. conducts traffic enforcement around all of the schools in Dunwoody. They provide a visible deterrent for drivers and work hard to keep our children safe. C.R.T. conducted a number of pedestrian crosswalk stings in 2017 to target drivers who refuse to stop for pedestrians entering the crosswalk, which creates a serious safety hazard for all.

## Officer Activity



## PRISONER TRANSPORT OFFICER

The department's civilian Prisoner Transport Officer is responsible for transporting prisoners from the arrest site to the DeKalb County jail and from the DeKalb County jail to the City of Dunwoody Municipal Court and other assigned locations as needed.

## ACCOUNTABILITY

The Dunwoody Police Department is committed to providing fair and impartial law enforcement services to the citizens of Dunwoody as we serve our community. We demonstrate this commitment by having an internal process to review all Use of Force incidents by a police officer as well as an open process for citizens to file a complaint if needed.

## USE OF FORCE

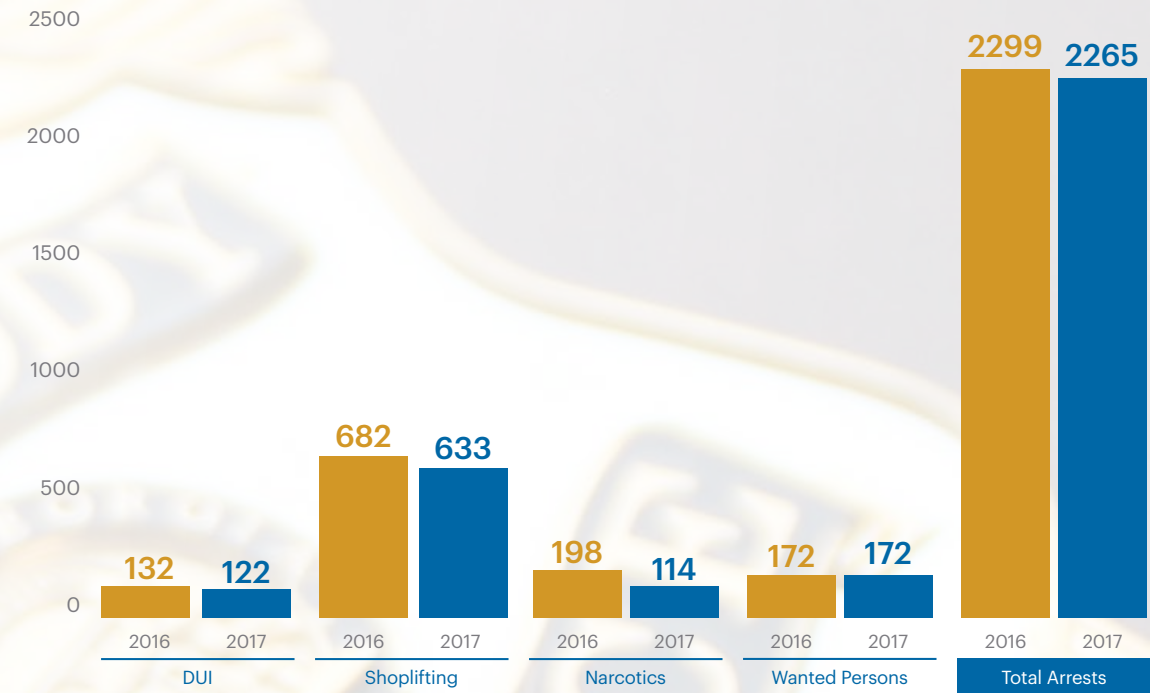
A Use of Force is defined as the display of a firearm or Taser in a confrontational manner, the deployment of a firearm or Taser, physical force beyond soft hand contact, and the destruction of a rabid or seriously injured animal.

In 2017, there were 104 Uses of Force reported in 79 incidents. There were several instances where more than one officer used force as well as several instances where more than one offender was involved. A total of 2,265 arrests were made in 2017 and force was used in less than 5 percent of these arrests. No uses of deadly force were reported. In addition, we received no complaints of excessive force. The majority of the department's Use of Force incidents involved the destruction of an animal, display of a firearm, or display of a Taser.

## COMPLAINTS

12 complaints were filed against 13 officers during 2017. One complaint was found to be sustained after supervisory review. In-car video and body worn camera recordings were instrumental in the investigation of most of the complaints received in 2017. The percentage of complaints received compared to the 61,941 calls for service in 2017 is 0.02%.

## Arrests



2265  
Total Arrests

-1.5%  
from 2016

"We thoroughly review each use of force incident to make sure the officer acted within our policy and the Use of Force was appropriate. Additionally, all complaints are investigated and the complainant is notified of our findings. These efforts are undertaken to be both transparent and accountable to our community."  
~ Chief Billy Grogan



# Officer Training

## ALWAYS PREPARED.

Training is the foundation of the department's current and future performance. Task-specific and career development training assures the department maintains performance at the highest professional standards.

Dunwoody Officers are always at the top of their game. The State of Georgia requires that any person employed or appointed as a Peace Officer shall complete 20 hours of training each year. The training provided to our officers greatly exceeds this minimum requirement.



# North Metro SWAT

The North Metro SWAT unit was founded in 2009. This special weapons and tactics unit consists of over 28 officers from the Dunwoody Police Department, Sandy Springs Police Department, Johns Creek Police Department and Brookhaven Police Department.

With the combined strength of four cities, the North Metro SWAT unit allows for swift and complete response to tactical situations as well as high-risk warrant response to over 280,000 citizens. The North Metro SWAT officers have a working knowledge of each city through extensive combined training which averages 16 hours per month.

The North Metro SWAT unit also includes Tactical medics along with a Crisis Negotiation team and Logistics team comprised of officers from each of the four cities.

Equipped with specialized firearms and equipment, the North Metro SWAT unit is able to respond to:

- Hostage rescues
- Counter-terrorism operations
- Service of high-risk arrest and search warrants
- Barricaded suspects
- Engagement of heavily armed criminals
- Dignitary protection



In 2017, the Dunwoody Police Department and other departments participating in the North Metro SWAT unit recognized the need for an operations vehicle to be used in SWAT operations. An Incident Command Vehicle (ICV) provides a covered and protected location for the supervisors managing critical incidents to conduct their operations. The Johns Creek PD, Sandy Springs PD, Brookhaven PD and Dunwoody PD joined together to purchase this important piece of equipment with Sandy Springs Police taking the lead. The cost of the vehicle for each city was based on population. The Dunwoody Police Department used approximately \$45,000 in Asset Forfeiture funds seized from drug dealers towards our portion of the ICV.



# Emergency Communications

## CHATCOMM AND SMART911 SERVICES

The Chattahoochee River 9-1-1 Authority, otherwise known as ChatComm, is a state of the art and accredited E911 center providing exceptional service and proven performance standards to the cities of Dunwoody, Sandy Springs, Johns Creek and Brookhaven. By joining the ChatComm team, our department inherited added technology including automatic vehicle location devices and silent dispatch capabilities, which has enhanced our overall responsiveness to the community.

ChatComm received national accreditation in 2014 through the Commission on Accreditation for Law Enforcement Agencies (CALEA). They are the first private 9-1-1 center to be accredited in the country.

As an added feature to ChatComm, we provide a free service titled "Smart911". Once you sign up at [www.Smart911.com](http://www.Smart911.com), first responders will be provided important information that will help them address your emergency. This information, including photos, medical issues and other important information, can assist the Police, Fire and EMS in locating and assisting you. This information is entered on a private and secure web-site, and is only used by the 9-1-1 dispatchers and emergency responders in the field.

In the event you happen to call 9-1-1 while in another jurisdiction, your Smart911 profile will automatically be displayed if the responding E911 Center is a Smart911 participant. Many E911 Centers in Georgia and across the United States are Smart911 participants.



## CodeRED

The City of Dunwoody has partnered with CodeRED to send critical communications to you by phone, e-mail, and/or text message. Sign up to be alerted about severe weather warnings, evacuation notices, bio-terrorism alerts, boil water notices, and missing child alerts. CodeRED will automatically send out weather alerts if you are in the path of a storm as designated by the National Weather Service. CodeRED service is offered at no charge to Dunwoody residents. By the end of 2017, Dunwoody's CodeRED system served 20,693 registered numbers.

## ALARM REGISTRATION

The City of Dunwoody requires that before you use or install an alarm system (except fire and medical alarms) you register your alarm. The False Alarm Ordinance can be found in Chapter 24, Article VII of the Code of Ordinances and online at: [www.municode.com/library/ga/dunwoody/codes/code\\_of\\_ordinances](http://www.municode.com/library/ga/dunwoody/codes/code_of_ordinances).

**One of the most common calls for service is a security alarm call.**

The Dunwoody Police Department has partnered with CryWolf® to implement and manage our false alarm program.





# State Certification

The Georgia Association of Chiefs of Police (GACP) has recognized the Dunwoody Police Department with a State Certification for meeting stringent professional police standards.

The Dunwoody Police Department met 129 standards set forth by the Georgia Association of Chiefs of Police. These standards cover eight critical areas essential to effective law enforcement and provide a blueprint for professional law enforcement to follow. There are more than 700 law enforcement agencies in Georgia and fewer than 20 percent of those agencies have achieved this status.

The Certification process opened our department up to intense scrutiny by an outside organization to determine if the department's policies and procedures are patterned after nationally accepted best practices. After a thorough review, the Dunwoody Police Department was awarded State Certification through the Georgia Association of Chiefs of Police. This certification is validation that the high standards we hold our staff to is aligned with national best practices. Members of the Dunwoody Police Department have faithfully served Dunwoody for over eight years and I hope this achievement will instill even greater public confidence in our agency and staff. ~ Chief Billy Grogan



# Personnel

The most important asset of the Dunwoody Police Department is our staff. Our department is filled with talented, experienced individuals who hold many advanced degrees and certifications. In 2017, 43.3% of the Dunwoody Police Department employees held Bachelor degrees and 17.9% held a Masters Degree.

In 2017, ten employees left the department. This translates into only a 15.2% turnover rate.

In 2017, the department promoted two Officers to the rank of Sergeant.



Officer W. Yeargin is promoted to Sergeant.



Officer M. Cheek is promoted to Sergeant.



# Staff Recognition

The Dunwoody Police Department places a high value on recognizing good work and outstanding achievements by its officers and employees.

An Awards Committee staffed by officers and civilian employees meets on a regular basis to select an **Officer of the Quarter** and **Employee of the Quarter** based on meritorious service and commendation letters. Those selected become eligible to be voted on by their peers for **Officer of the Year** and **Employee of the Year**.

The **Rising Star of the Year** award was created for the officer who has been with the department less than two years who best exemplifies the qualities, characteristics, and effectiveness of a new police officer. The nominees are voted on each year by the department's supervisory staff.

The department presents a **Marksmen of the Year** award each year to an officer for the top-scoring shooter during firearms qualifications.

Occasionally, the department offers a multi-discipline challenge called **Top Cop** which includes a physical, mental, and firearms related competition. The **Top Cop** award is earned by the officer who achieves the highest score during this challenge.

The **Medal of Meritorious Service** is awarded each year to any staff member of the department who performs an outstanding act where there is a threat of serious bodily injury or a life saving deed.

At the discretion of the Chief of Police, he may determine that an officer or civilian employee of the department is deserving of special recognition. This recognition may be for leadership or other special efforts in the services provided during the year. We call this the **Chief's Award**.

Crime Analyst Lisa Lee is recognized by the Smyrna Police Dept. for her efforts in gathering evidence leading to the arrest of a murder suspect.

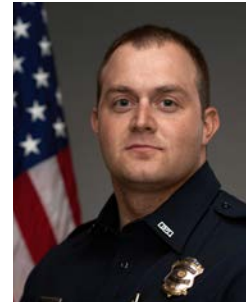


Officer M. Cheek is recognized with a "Positive Policing Award" by the American Society for Industrial Security (ASIS Int'l) for his efforts with The Griffin Project.



Officer A. Sillah is recognized by the Veterans of Foreign Wars (VFW) as Officer of the Year for his outstanding Community Outreach efforts.

## Medal of Meritorious Service



Officer Y. Baum



Sergeant T. Fecht

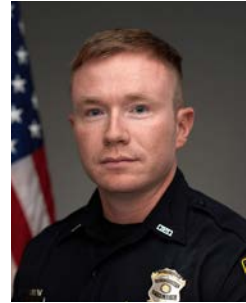


Officer R. Moore



Sergeant T. Nelson

## Officers of the Quarter



**1ST QUARTER**  
Officer of the Year  
Marksmen of the Year  
Detective C. Gilbert



**2ND QUARTER**  
Officer C. Woodburn



**3RD QUARTER**  
Officer J. Sanders



**4TH QUARTER**  
Officer J. Hensal

## Employees of the Quarter



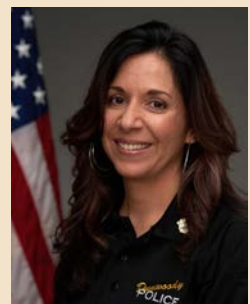
**1ST QUARTER**  
Crime Analyst L. Lee



**2ND QUARTER**  
Employee of the Year  
Prison Transport  
Officer H. Madden



**3RD QUARTER**  
Exec. Assist. L. Stell



**4TH QUARTER**  
Police Service  
Representative V. Ollee

## Top Cop Competition



Sergeant P. Krieg

## Rising Star of the Year



Officer E. Taffar



# Community Outreach

One of the most important activities officers participate in is working with our community to promote safety awareness. The department recognizes that only through a close working relationship with the citizens of Dunwoody can we build a safe community for our citizens and businesses.

In 2017, the department continued to build upon and provide a number of programs and services which have proven to be successful and sought after in previous years such as our popular **Ride-Along** experience and **Coffee with a Cop**.

The department received a mini-grant from the Georgia Department of Health in 2017 to help low-income families. Through this grant, our **Child Safety Seat Check** program was able to provide 14 child safety seats for low-income Dunwoody residents. In addition, several **Car Seat Safety courses** were provided to residents throughout the year. These free courses are taught by certified child safety seat technicians and consist of current facts/statistics, Georgia laws, appropriate child seat recommendations, and correct installation for rear-facing car seats. Private appointments are also available for Child Safety Seat Checks. In 2017, **165** private Child Safety Seat Checks were performed.

Working in partnership with Dunwoody businesses, local groups and neighboring agencies to raise safety awareness is equally important to the department and these efforts continued in 2017. On August 1, 2017, the department partnered with Sandy Springs PD, Brookhaven PD, John's Creek PD, and Sandy Springs Fire Rescue for the **Annual National Night Out** event. This unique program is designed to: (1) Heighten crime prevention awareness; (2) Generate support for, and participation in, local anti-crime programs; (3) Strengthen neighborhood spirit and police-community partnerships; and (4) Send a message to criminals letting them know that neighborhoods are organized and fighting back. Each year, thousands of communities and millions of people nationwide participate in National Night Out.

The **See & Be Seen** campaign was introduced in 2017. The department hopes to bring children's pedestrian safety to "light" by providing free special flashing reflectors which kids can clip onto a belt loop, a book bag or a costume to increase their visibility at night. Police staff handed out the flashing reflectors at the annual Dunwoody Truck-or-Treat event which took place at Brook Run Park on October 26, 2017.

In response to the uprise in Active Shooter incidents, the department offered several **Civilian Response to Active Shooter Events (CRASE)** courses throughout 2017 and will continue to do so in the coming year. This free, two-hour course is open to the general public and provides strategies,

guidance and plans for surviving an active shooter event. CRASE is a course that was developed by the ALERRT (Advanced Law Enforcement Rapid Response Training) Center at Texas State University, and is now taught nationwide.

Our officers continuously show their commitment towards our youth by participating in local school events each year such as **Career Day**, **Walk to School Wednesdays** and **Read Across America**. In addition, our Safety and Friendship in Education (S.A.F.E.) program allows officers to voluntarily "adopt" an elementary school within the City and drop by at least one time each week just to chat, be seen and interact with the students, teachers and faculty. On occasion, officers have been known to join the students in the cafeteria for lunch.

As a complement to the S.A.F.E. program, **The Griffin Project** was introduced in 2016. The central idea of this program is to mentor special needs students and provide them with some casual interaction with law enforcement to help them learn the appropriate way to interact with police. The long term goal is for the students not to be overwhelmed by the presence of a police officer and feel as though they are approachable. Once a month, officers are integrated into Special Education classrooms where they have an opportunity to spend time with the Special Needs students. They help with classwork, talk with them and answer questions. Each officer who participates in this program is required to receive additional training on Autism and other special needs.

**"According to the FBI, over half of all Active Shooter events in the US have been stopped by a citizen. Because of this, it is important that citizens are offered training similar to that which is provided to our police officers." ~ Chief Billy Grogan**

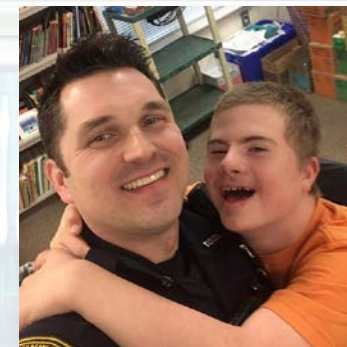
The **See & Be Seen** safety campaign was introduced in 2017 to bring children's pedestrian safety to "light" by providing free special flashing reflectors which kids can clip onto a belt loop or book bag to increase their visibility at night.

165

Child Safety Seat Checks were performed in 2017

14

New Child Safety Seats were donated to families in need



The Griffin Project, mentoring special needs students.



Senior Safety Outreach event, Dunwoody Pines Retirement Community



Officer J. Tate delivers a Safety presentation to students.



"See & Be Seen on Halloween" campaign



# Volunteer Programs

## NEIGHBORHOOD WATCH

The Chattahoochee River 9-1-1 Authority, otherwise known as ChatComm, is The Neighborhood Watch program is one of the oldest and best known crime prevention concepts in North America.

The program can be based around a neighborhood, business complex, condominium complex or apartment building. It only requires a few concerned citizens to spearhead a new Neighborhood Watch program. In 2017, there were 82 Dunwoody neighborhoods participating in the Neighborhood Watch program. This is down -2.38% from 2016.



## APARTMENT INTELLIGENCE NETWORK GROUP (AING)

This group incorporates a team of sworn officers working as a liaison between the department and participating Dunwoody apartment complex management and security staff. Together, AING's goal is to gather crime trends and residential concerns to share with the department's Crime Analyst and Detectives. In 2017, there were 26 apartment complexes participating in the AING program.

## CITIZENS' POLICE ACADEMY

The Citizens' Police Academy is a free program open to Dunwoody residents and Dunwoody business owners 21 years of age or older. The program is designed to give participants the opportunity to learn about various functions of police work through classroom lectures, training scenarios and off-site tours. This 10-week course is typically offered 1-2 times per year and takes place at Dunwoody Police Headquarters. 23 Dunwoody residents graduated from the Citizens' Police Academy in 2017.

## CITIZENS ON PATROL

This Citizens on Patrol volunteer program allows Dunwoody citizens to assist law enforcement personnel by reporting suspicious activity, potential hazards and even crimes in progress. Members also perform other non-enforcement actions such as business checks and residential checks for residents who are on vacation. In 2017, the program's 12 members volunteered a total of 1,393 hours; responded to 11 calls for service and 48 calls for officer assistance; performed 850 residential checks, 1,828 business checks and 1,656 neighborhood patrols.



Maj. Fladrich teaches Scenario training during Citizens' Police Academy.

## POLICE EXPLORERS

Law Enforcement Exploring offers experiential learning with hands-on activities that promote the growth and development of adolescent youth.

In addition to their weekly meetings and over 200 hours of community service during 2017, Post #702 competed in the Explorer State Championship, the Winterfest Gatlinburg Event and the Metro Atlanta Championship of Explorers competition. They brought home 7 trophies overall for 3rd Place Female Physical Agility, 1st Place Female Physical Agility, 1st Place Drill Competition, 1st Place Uniform Inspection, 1st Place Active Shooter, 3rd Place Trouble Unknown and 2nd Place Overall.

2017 marked the 7th anniversary of the Georgia Law Enforcement Explorer Academy (GLEEA). Hosted by the Dunwoody Police Explorers, this intense, 6-day training program focuses on fundamentals of law enforcement, team building, leadership skills and character development. 42 recruits from 20 different law enforcement agencies across Georgia graduated from the 2017 GLEEA. The GLEEA has now graduated over 190 police explorers from its program.

## BAILIFFS

One of the key volunteer programs of the Department is our Volunteer Bailiff program. Our volunteer bailiffs play an integral role in the successful operation of the Municipal Court of the City of Dunwoody.

In 2017, there were approximately 122 court sessions. In order to make this process run more efficiently, we had 10 volunteer bailiffs who assisted the court staff. Collectively, our bailiffs donated approximately 1797 hours of service to the City of Dunwoody and their community in 2017.

The bailiffs' duties include, but are not limited to, security screening, probation assistance, swearing-in, escorts, seating, processing of essential paperwork, and an overall positive attitude which eases tension during these court sessions.

## CHAPLAINS

Police Chaplains are trained clergy of a recognized religious denomination who serve as confidential counselors, advisors, and consultants to police department employees and the public in matters relating to the clergy or the traditional functions of the clergy.

The Dunwoody Police Department is privileged to have 4 highly qualified and experienced civilian Chaplains who serve in a variety of support roles both within the agency and throughout the community.

"Each Citizens on Patrol volunteer contributes towards increasing both community safety and department effectiveness by adding more eyes and ears on the road, and by freeing up sworn police officers to complete other critical tasks. This will help to ensure the City of Dunwoody remains a safe place in which to live and work."  
~ Chief Billy Grogan



# Social Media

The Dunwoody Police Department's goal in using social media is to educate, engage and inform our community about what we are doing. At the same time, we hope to provide information so residents understand the challenges in our community and to arm them with tools to help them remain safe. We believe a transparent police department is key to building and keeping community trust.

**Facebook** "Likes" reached the 20,004 mark in 2017 (a 9.62% increase from 2016). **Instagram** followers climbed to 2,583 (a 19.5% increase from 2016). **Twitter** followers rose to 10,440 (an 11.14% increase from 2016). Our **YouTube** channel, currently at 313 subscribers, displays a variety of news stories involving the Dunwoody Police Department as well as department updates and safety awareness videos. We can also be found on **Pinterest** (150 followers).

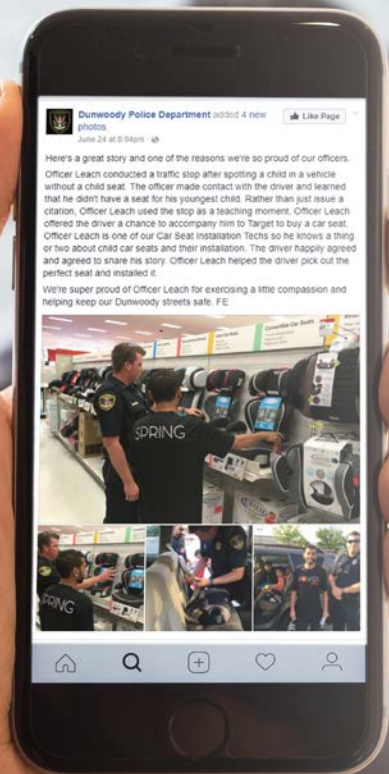
On August 21, 2017, the department participated in the sixth annual **Global Police Tweet-a-thon**. For 24 straight hours, officers "tweeted the Beat" to include all service calls, arrests, traffic updates and safety education topics. Tweet-a-thons are designed to bridge gaps between communities and law enforcement, creating a stronger bond and better understanding of police work.

The department utilizes a Smart Phone application for the iPhone and Android called "**MYPD**" or "My Police Department". The app is currently available online and through our Facebook page as a free download. This robust application by Wired Blue, LLC gives citizens access to our website, Facebook & Twitter accounts, current news, the ability to submit tips anonymously, and the ability to ask questions and submit commendations all in one place. We continue to receive a number of crime tips, questions and commendations through the department's MYPD app.

The Dunwoody Police Department has a **robust website** which provides updated information for the community. As part of our website, we offer a **Police to Citizen Portal (P2C)**, which gives citizens access to real-time information about the department's activities including incidents, accidents and citations.

The department partners with **Nextdoor** ([www.nextdoor.com](http://www.nextdoor.com)) to provide a free, private social network in which individual Dunwoody neighborhoods can create their own private virtual community where residents can get to know their neighbors, ask questions, and exchange local advice and recommendations. By the end of 2017, there were 8,999 Dunwoody residents subscribed to this network (a 36.55% increase from 2016).

@dunwoodypolice



## GIVING BACK

**The men and women of the Dunwoody Police Department have dedicated their lives in service to others. Working for the Dunwoody Police Department gives them opportunities to serve others every day.**

The Dunwoody Police Department staff regularly participates in supporting various causes and serving others as we identify needs.

Each year, the department participates in the Law Enforcement Torch Run (LETR) for Special Olympics Georgia by raising funds and awareness for the athletes. In 2017, department staff participated in the **Torch Run, Cops on Donut Shops** and the **Polar Plunge** collectively raising over \$18,554.48 towards this great cause.

In 2017, the department continued to partner with the Dunwoody Rotary Club and their **RunDunwoody 5K event**, which raises funds for local educational programs as well as first responders inside Dunwoody. In addition, many of our officers participate each year in various other charity 5K races such as the **Tartan Trot, Beat the Badge, Hustle for Heroes** and more.

In September 2017, Dunwoody officers teamed up with our Post #702 Police Explorers in another **Convoy of Care** relief collection event for those affected by **Hurricanes Harvey, Irma and Maria**.



In October of 2017, officers from the Dunwoody Police Department participated in the **5th Annual Kosher BBQ Competition** hosted by the Hebrew Order of David International (H.O.D.). This family-friendly event raises funds for various relief charities such as **I Care Atlanta, Gift of Life, The Jewish Home Life Communities, JScreen** and **The Atlanta Community Food Bank**.

During the months of November and December, several Dunwoody police officers donated funds right out of their own pockets to go **Shave-Free for Charity**. This new fund-raiser collected much needed funds from both officers and the public for **I Care Atlanta**. A total of \$3,675.00 in donations was given directly to this charity in order to help feed and stabilize the local homeless.

Of course, our department has become known for our **Christmas for Kids** program, which provides

toys and gifts for Dunwoody's children in need during the Christmas season. The CFK program has also benefited several local shelters, hospitals, schools, and churches in time for Christmas. The program's success is a direct result of a great collaboration between the department, local businesses, other City departments, the Dunwoody Chamber of Commerce, I Care Atlanta, Dunwoody community groups and individual community members.

**\$18,554**

Raised for Special Olympics Georgia in 2017

**\$3675**

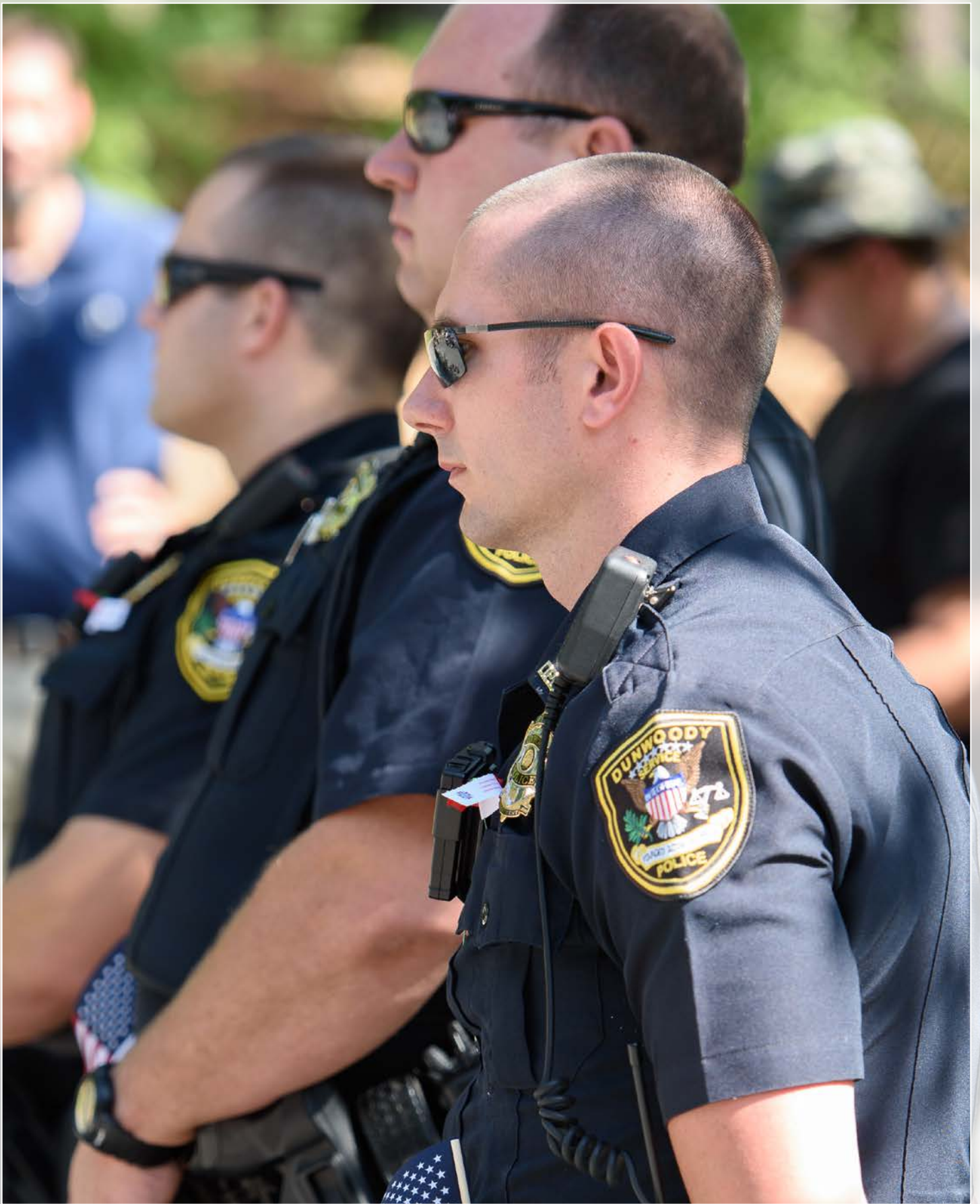
Direct donations to help the Homeless in 2017



Christmas for Kids program, benefitting under-privileged households.

NBA celebrity 'Shaq' joins DPD in support of Special Olympics Georgia





# Dunwoody Police Department 2017 Annual Report

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