

Dunwoody Georgia CITY OF DUNWOODY Quarterly Department Report

032024

PUBLIC WORKS



Highlights

- Completed the Pedestrian Hybrid Beacon at Chesnut Elementary School
- Completed the Vermack Path at Dunwoody High School
- · Completed Arts Center paving

Upcoming Events

- Completion of Ashford Dunwoody
 Path Phase 1 Construction
- Activation of the Pedestrian Hybrid Beacon on Perimeter Center West
- Start construction on the Dunwoody Nature Center Wetlands Restoration
- Completion of Crosswalk Improvement on Ashford Dunwoody Road at Hammond Drive

Accolades

- Awarded \$439,500 from the Georgia Department of Transportation for safety projects.
- Awarded \$600,000 grant from the Georgia Environmental Protection Division for the Dunwoody Nature Center Wetlands project.

ODUNWOODY ARTS CENTER







√Ingress/Egress realignment
PARKING LOT

√Milling

Paving

Striping

Handicap Parking Improvements

Item	Miles of ro	ad paved/ rej	paved.												
Year	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024
Annual	5	19	16	24	6	16	25	31	17	21	17	18	15	16	7
Total	5	24	39	63	69	85	111	142	159	179	197	215	230	215	252
Percent	2%	8%	13%	21%	23%	28%	36%	47%	52%	59%	65%	71%	76%	81%	83%

Item	Feet of side	ewalks built.												
Year	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	2024
Annual	3,100	7,530	14,182	9,885	7,525	11,715	2,220	2,470	4,880	300	10,600	975	2,075	3,030
Total	3,100	10,630	24,812	34,697	42,222	53,937	56,157	58,627	63,507	63,807	74,407	75,382	77,457	80,487







Vermack Path Dunwoody High School



Item	Number of	service requ	iests.													
Mon.	Jan	Feb	Mar	YTD	Apr	May	June	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2022	43	44	43	130	59	54	53	296	65	69	59	489	53	43	49	634
2023	74	66	57	197	65	83	52	397	60	57	92	606	62	51	48	767
2024	84	59	72	215	78	99	67	459	64	102	85	710				

Item	Number of	storm water	r service requ	uests.												
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2022	8	6	16	30	11	7	10	58	5	13	4	80	7	7	10	104
2023	12	9	6	27	8	7	9	51	14	7	14	86	2	2	3	93
2024	2	2	10	14	5	7	8	34	9	10	7	60				

PHB installed at Chesnut Elementary Coming 4Q to Perimeter Center West

BEACON DRIVERS

Coming Pedestrian Soon to two Hybrid Soon to two Dunwoody locations Beacons





No illumination



EDES.

Hand Push the button to cross



Hand Wait



Hand Continue to Wait



Walk Signal Cross when vehicles stop



Seconds Countdown Continue crossing as signal counts down



Hand Push the button to cross







Proceeed with caution if clear



Slow down (pedestrian has activated push button)



Solid Yellow Prepare to Stop



Two Solid Reds Stop! Pedestrians are crossing



Alternating Flashing Reds Stop! Then proceed with

caution if clear of pedestrains No illumination



Proceeed with caution if clear

PARKS & RECREATION

Installation of Shade Structure at Two Bridges Park



UNDERWAY Completion 4Q24

Highlights

- Shade structure construction at Two Bridges Park began in September. Structures will provide ample shade for both the playground and splash pad amenities.
- Parks logo art sculpture for Two Bridges Park approved by Dunwoody Arts Commission. Sculpture is designed by Huelani Mei Fogleman, the creative force behind Grounded Growth and Grounded Gathering at Brook Run Park. Installation slated for November 2024.
- Color scheme selected for Waterford Park playground by neighborhood residents. Notice to Proceed warded to Bliss Products for playground completion by end of 2024.
- Review of agreements renewing for 2025, including Treetop Quest and seven athletic Agreements.
- Playground surfacing roll coat completed at Windwood Hollow Park, Georgetown Park, and Pernoshal Park. Brook Run Park roll coat to begin end of October.
- Vietnam War Memorial ribbon-cutting and dedicated ceremony held on October 5.
- Monument signs for Brook Run Park, Wildcat Park,
 Homecoming Park, Donaldson-Bannister Farm, Waterford
 Park, and Dunwoody Nature Center are complete.

Upcoming Events

November 11: Veterans Day Ceremony

December 1: Holiday Lights at Brook Run Park

Accolades and Happenings

 L.E.A.F. Parks & Rec Guide Fall/Winter '24 was released with upcoming season features to return as the community's favorites; Truck or Treat, Holiday Lights, plus new POPS tennis at Windwood Hollow Park, POMSquad at Brook Run Park, and











Waterford Park tennis courts resurfaced

Monument signs complete across parks system

Dunwoody Art Commission approval of Two Bridges

Park logo sculpture

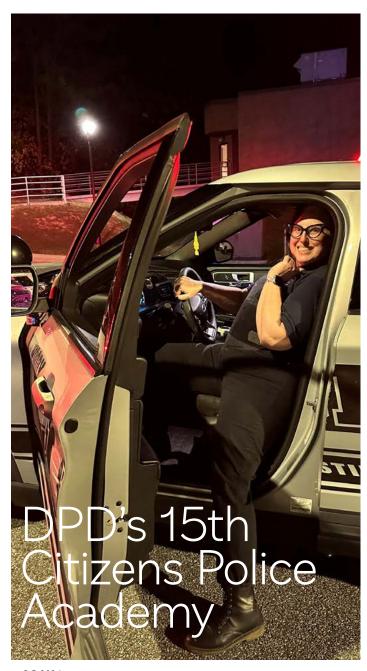
2Q events

Pics in the Park: Kung Fu Panda, Madame Web Groovin' on the Green: July, August, September Dog Park Pop-up Food Truck Thursday

Item	Number of	Park - rela	ted night an	ıd weekend	events.											
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2022	0	3	1	4	1	3	2	10	2	3	1	16	3	1	1	21
2023	1	2	1	4	1	3	2	10	3	2	3	18	3	1	1	23
2024	1	2	1	4	1	3	2	10	2	2	2	16				

Item	Number of	Park servi	ce requests.													
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2022	1	2	12	15	10	17	5	47	7	11	5	70	11	7	3	91
2023	4	5	3	12	3	9	5	29	9	3	9	53	4	4	0	61
2024	2	2	7	11	9	6	9	35	11	5	11	62				

POLICE



Highlights

- Citizens' Police Academy began its 15th course. Weekly classes through October 29. Graduates to be recognized at the November 12 Council meeting.
- DPD's first Public Safety Assistance Canine (PSAC) was purchased, courtesy of Dunwoody
 Police Foundation funding. The PSAC is currently undergoing training; along with her selected
 Handler, Detective and Peer Support Specialist Eric Haviland.
- DPD's first 2 Public Safety Ambassadors (PSA's) were hired. Interviews continue to fill the last 2 positions.
- Free community events and classes were offered, such as Child Safety Seat Checks, Active Shooter Response, Teen Police Academy, Let's Taco Bout It, and National Night Out.
- · Three new officer recruits were hired during the third quarter.
- · The operational security plan for the 4th of July parade was successful; no incidents to note.
- · Officers participated in the Dunwoody Pines Ice Cream Social event.
- Deputy Chief Fladrich, Major Krieg, Lt. Fecht and Sgt. Carley were recognized during a promotional ceremony.
- Each officer has been equipped with a LifeVac rescue suction device, courtesy of Dunwoody Police Foundation funding.

Accolades and Happenings

- Unveiling of the new Billy J. Grogan Real Time Crime Center (RTCC). The RTCC is now fully operational.
- During Hurricane Helene, the newly acquired RTCC proved to be an invaluable tool as technicians were able to monitor safety conditions throughout the City and field a solid emergency response in conjunction with Public Works staff.
- Heavy recruitment continues with a fresh campaign announcing increased starting pay and hiring bonus.



Item	Number of	calls.														
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2022	3,782	3,167	3,380	10,329	3,281	3,461	3,468	20,539	3,439	3,563	3,465	31,006	3,422	3,380	3,430	41,238
2023	3,476	3,036	3,777	10,289	3,205	3,718	3,573	20,785	3,327	3,435	3,639	31,186	3,465	2,780	2,968	40,399
2024	3,247	3,410	3,157	9,814	3,025	3,226	3,142	19,207	3,190	2,987	2,952	28,336				

Item	Number of	Priority 1 c	alls (Calls t	hat require	immediate	response)										
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2022	26	29	35	90	29	43	30	192	36	26	53	307	32	36	52	427
2023	39	33	36	108	35	51	48	242	50	53	48	393	61	42	75	571
2024	51	50	68	169	71	64	58	362	51	57	49	519				

Item	Number of	alarm calls.														
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2022	229	155	190	574	178	176	198	1,126	167	202	204	1,699	180	183	267	2,329
2023	207	160	173	540	182	183	140	1,045	184	176	135	1,540	172	137	210	2,059
2024	183	143	138	464	132	154	164	914	208	144	133	1,399				







Hired and trained Dunwoody's first two Public Safety
Ambassadors--non-sworn employees who work
alongside sworn police officers providing vital services
including directing traffic, reporting and more.

Item	Number of	Officer - int	iated incide	ents.												
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2022	1,978	1,560	1,652	5,190	1,582	1,550	1,665	9,987	1,529	1,651	1,592	14,759	1,607	1,709	1,510	19,585
2023	1,649	1,448	1,903	5,000	1,475	1,721	1,634	9,830	1,580	1,412	1,813	14,635	1,672	1,098	1,187	18,592
2024	1,608	1,905	1,509	5,022	1,317	1,287	1,250	8,876	1,390	1,112	1,189	12,567				

Item	Number of	Part 1 viole	nt crimes.													
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2022	10	8	10	28	8	13	5	54	9	8	11	82	4	10	8	104
2023	7	7	6	20	11	7	5	43	11	8	5	67	11	14	9	101
2024	4	6	10	20	7	10	8	45	9	5	12	71				

Item	Number of	Part 1 prop	erty crimes	•												
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2022	131	94	119	344	140	113	126	723	147	112	130	1,112	123	122	128	1,485
2023	121	117	166	404	136	187	173	900	157	166	143	1,366	180	163	175	1,884
2024	158	142	149	449	149	148	166	912	123	131	144	1,310				





Crime & Intelligence Analyst Kayce Lowe received a commendation from the International Association of Law Enforcement Intelligence Analysts for her commitment and contributions toward fostering safer communities. Kayce was also named Employee of the 3rd Quarter.

Officer Will Smith was recognized as our Officer of the 3rd Quarter for his high level of proactivity and Flock LPR skills, working directly with investigators to locate and apprehend multiple outstanding suspects.





Sgt. Trey Nelson was awarded a Medal of Meritorious Service for saving the life of a child with use of a LifeVac device equipped in all police vehicles. The devices were donated by the Dunwoody Police Foundation.

COMMUNITY DEVELOPMENT



Highlights

- The new Georgetown storage facility permits were issued.
 Construction is expected to start soon.
- The Department started work on zoning cases for a new Starbucks on Perimeter Center West and for the shopping center at Jett Ferry and Mount Veron Roads.
- · Work on building out the new permitting software continues
- Work on the Direction Dunwoody project is continuing. The first survey had over 1,000 responses, a pop-up session was held in the Dunwoody Village Courtyard on August 9th, and a community workshop with 60 attendees was held in Perimeter in September.
- Additional High Street stores are finalizing their build-out in Q3 of 2024, including Jaguar Bolera and Puttshack.
- Payroc, the new payment vendor for the iWorQ permitting software was on boarded, which will allow credit card and ACH payments.
- City Council adopted new rules for community residences and recovery communities.
- New permitting fees for projects valued under \$75,000 was adopted in compliance with state laws.
- High Street opened to the public and all buildings received their Certificate of Occupancy. Opened stores include Nando's, Velvet Taco, and Ben & Jerry's.
- City Council adopted a text amendment for streetscapes for the Jett Ferry area.

Accolades and Happenings

 The department has issued permits for the new Georgetown storage facility. Construction is expected to start within weeks.





Certificates of Occupancy awarded to all buildings at High Street. Initial openings: Nando's, Velvet Taco, Ben & Jerry's

Item	Number of	open record	ds requests.													
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2022	362	351	352	1,065	397	353	422	2,237	372	426	471	3,506	446	391	471	4,814
2023	499	611	520	1,630	359	500	500	2,989	563	545	484	4,581	495	516	484	6,076
2024	507	487	434	1,428	564	544	522	3,058	592	490	395	4,535				

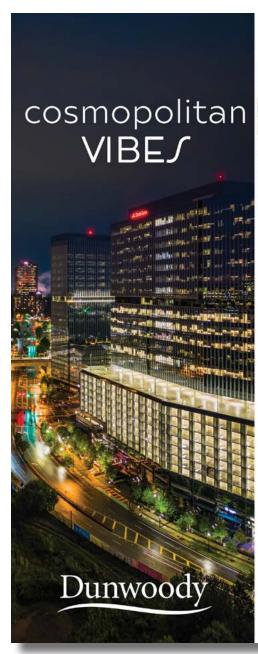
Item	Number of	inspection	s requested	•												
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2022	441	526	695	1,662	622	630	639	3,553	611	597	523	5,284	574	604	407	6,869
2023	417	464	469	1,350	515	421	474	2,760	423	498	439	4,120	438	403	413	5,374
2024	300	444	381	1,125	513	476	388	2,504	431	381	367	3,683				



Item	Number of	permits is:	sued.													
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2022	108	113	139	360	116	147	149	772	113	139	108	1,132	96	98	85	1,411
2023	97	72	134	303	100	104	120	627	117	148	117	1,009	111	99	85	1,304
2024	105	84	94	283	87	102	87	559	126	125	77	887				

Item	Number of	new code c	compliance	complaints												
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2022	46	38	30	114	60	57	80	311	64	78	51	504	35	29	24	592
2023	55	22	43	120	44	46	51	261	56	42	43	402	37	33	24	496
2024	40	49	47	136	37	57	38	268	48	61	61	438				

COMMUNICATIONS





small town FEEL

Chic meets charm in Dunwoody for the best of both worlds - a vibrant business center minutes away from tree-lined neighborhoods.

You'll find a talented workforce, a diverse mix of cultures, and a transportation network that puts you at the center of everything. Enjoy hot new restaurants and old favorites, retail to meet every taste, 200+ acres of parks and green space, and a growing list of entertainment options.

The heart of it all... Dunwoody, GA.



Highlights

- Summer edition of the Dunwoody Digest mailed to all residences and business addresses
- Press releases: Dunwoody partners with Access Georgia Foundation,
 Dunwoody finance team awards, Millage rate hearings, Real-Time
 Crime Center unveiling, Electronics recycling, Hispanic Heritage
 Cultural Celebration, 2025 Proposed Budget released, Dunwoody
 Library entry realignment and paving, Dunwoody City Council Members
 earn GMA recognition, Dunwoody begins Edge City 2.0 seminar series
- · Connect with Council created graphic, fliers, social media posts
- Pedestrian Hybrid Beacon explainer video and social media
- Designed new image ad for the Dunwoody Chamber Guide
- Designed the 2023 Annual Comprehensive Financial Report for online viewing
- Designed invitation for the Real-Time Crime Center (RTCC)
 inauguration, prepared for the Real-Time Crime Center unveiling via
 press release, video, social media, and webpage
- Website work: created new ADA Transition Plan webpage & complaint form, new Dunwoody Nature Center stormwater webpage, new RTCC page, Stream buffer message – created webpage and social media post with rules about removing trees, building in stream buffers
- Graphics Digest promotions (7), Vermack detour map, Pollinator Week, Swisslog welcome, Solstice, Splash pad open, Municipal Court Week, Solstice, Flag Day, Father's Day, Parks map and favorites, Election Day, Logan's Law, Fireworks rules, Pics in the Park, Edge City 2.0 Seminar Series, Yes Dunwoody anniversary, Popsicles in the Park, GMA recognition, Connect with Council, calendar ads for Rough Draft and Dunwoody Crier, Dunwoody Town Hall, Connect with Council, DPD's National Night Out, Allen Edmonds share graphic, map for library parking lot construction, Direction Dunwoody, Power Point graphics for Town Hall, HR flyer for flu shots, Blood Drive flyer for DPD, calendar ads for Rough Draft and Dunwoody Crier



- Video Velvet Taco ribbon cutting, Adapture ribbon cutting, High Street fountain, Teen Police Academy graduation, July 4th parade, Nando's ribbon cutting, DHS Path project complete, RTCC unveiling, Transportation Insight ribbon cutting, Juneteenth celebration, night paving
- Created and shared 13 issues of D-news, 3 issues of Inside Dunwoody and 3 issues of Dunwoody VIPS newsletter
- Comp Plan: press release, social media, webpage, digital ads
- Research, writing, and design work for the fall Dunwoody Digest
- Jennifer Boettcher participated in the City-County Communications
 Marketing Association (3CMA) Annual Conference
- Wrote and distributed welcome letters from Mayor Deutsch to family reunion participants via Discover Dunwoody
- Issued 11 press releases; Received 30 media inquiries; Created 35 graphics; Produced 18 videos for social media: 87.8K total views (Juneteenth was the most watched); 7 Council meetings 4.9K total views on Facebook

Item	Number of u	nique visitor	s to Dunwoo	dy's website.												
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2022	15,960	11,845	14,939	42,744	17,705	17,086	16,247	93,782	14,473	15,628	14,866	138,749	16,013	12,437	13,856	181,055
2023	13,676	14,878	14,901	43,455	17,947	20,753	18,402	100,557	17,789	17,016	20,756	156,118	24,617	18,237	21,930	220,902
2024	19,111	27,808	22,599	69,518	21,065	19,079	18,097	127,759	17,574	18,542	15,610	179,485				

Item	Number of u	nique page v	iews on Duna	woody's webs	site.											
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2022	42,577	35,285	43,768	121,630	49,167	48,414	51,162	270,373	43,568	44,979	42,680	401,600	44,122	33,766	37,573	517,061
2023	41,659	41,841	44,636	128,136	48,789	57,413	50,774	285,112	49,052	49,776	53,416	437,356	62,018	47,010	45,352	591,736
2024	49,096	54,341	51,629	155,066	50,891	53,533	48,486	307,976	48,684	51,872	43,907	452,439				

Item	Number of in	nteractions (I	Reactions, Co	mments, Sha	ires, etc.) on In	stagram.										
Mon.	Jan	Feb	1 14 1 14 1		Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2024	1,185	1,313	1,846	4,344	1,367	2,751	2,159	10,621	2,486	986	2,145	16,238				

Item	Number of F	acebook follo	owers (switch	hed from fans	to followers i	in 2024)						
Mon.	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
2022	7,184	7,228	7,256	7,308	7,342	7,437	7,540	7,672	7,805	7,903	7,956	8,001
2023	8,078	8,104	8,154	8,205	8,272	8,343	8,426	8,471	8,527	8,596	8,623	8,634
2024	9,494	9,521	9,539	9,556	9,623	9,672	9,712	9,741	9,816			













High Street fountain, Teen Police Academy graduation, July 4th parade, DHS Path project completion, RTCC unveiling, Transportation Insight ribbon cutting, Juneteenth celebration, Night paving <u>WATCH ALL</u>

Item	Number of I	nstagram fol	lowers									
Mon.	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
2024	5,944	5,984	6,055	6,121	6,219	6,305	6,440	6,493	6,594			

Item	Number of X	K followers.										
Mon.	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
2022	7,611	7,634	7,644	7,641	7,645	7,662	7,682	7,701	7,699	7,678	7,617	7,626
2023	7,652	7,675	7,680	7,675	7,658	7,656	7,664	7,686	7,689	7,475	7,535	7,678
2024	<i>7,</i> 715	7,716	7,715	7,616	7,620	7,630	7,637	7,641	7,669			











Summer issue released July 1

Wrote, designed, produced Fall issue for October

1 release Click to read online





























created new logo:



ECONOMIC DEVELOPMENT



Highlights

- Planning for the Edge City 2.0 Community Forums to be hosted throughout 2024 and 2025.
- October 23, Access Foundation entrepreneur Workshop
- · November 6, Dunwoody Art Commission Meeting
- November 21, Dunwoody Development Authority Meeting
- The department conducted 28 Business Retention meetings.
- · The department conducted 48 Business Recruitment meetings.
- Hosted ribbon cuttings Transportation Insight, Velvet Taco, Adapture IT, and Nando's Peri Peri
- Approved 1 Public Art Submission for Agave Bandido.
- Attended business and community meetings: Dunwoody
 Marketing Alliance Create Dunwoody Board Meeting Perimeter
 Chamber Coffee Connection, TiE Atlanta, Dunwoody village
 Merchants Association, Dunwoody Hotel General Manager
 Quarterly Luncheon, and Perimeter Chamber Luncheon.

Upcoming Events

- November 6, Dunwoody Art Commission Meeting
- November 21, Dunwoody Development Authority Meeting

Accolades and Happenings

- · Swisslog announced a 26,000 square foot lease at the Terraces.
- Transportation Insight moved into their new 174,000 square foot Headquarters at Campus 244 with 500 initial jobs.
- Access foundation hosted the 2024 Demonstration Day at ROAM Perimeter highlighting 7 companies that received mentoring assistance.





Item	Number of	jobs report	ed.													
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2022	3,660	160	• -	3,820	20	-	20	3,860		90	-	3,950	20	-	10	3,980
2023	-	200	24	224	90	-	80	394	-	40	10	444	-	20	-	464
2024	300	150	20	470	-	15	580	1,065	-	-	-	1,065				

Item	. Jan Feb Mar YTD Apr May Jun YTD Jul Aug Sept YTD Oct Nov Dec Year																												
Mon.		Jan	F	eb	N	1ar)	YTD	Apr		May]	Jun		YTD	[ul	A	Aug	S	ept)	(TD	(Oct	Nov		Dec	``	Year
2022	\$	37.8	\$	3 1	\$	-	\$	40.9	\$ 1		\$ -	\$	0.7	\$	42.9	\$ 7131	\$		\$	-	\$	72.5	\$	0.1	\$	-	\$ 0.3	\$	72.9
2023	\$	1.5	\$	2.5	\$	1.5	\$	5.5	\$:	1.9	\$ -	\$	9.4	\$	16.8	\$ -	\$	0.5	\$	-	\$	17.4	\$	-	\$ 1	.0	\$ -	\$	18.4
2024	\$	15.0	\$	2.7	\$	0.4	\$	18.0	\$	-	\$ 1.2	\$	10.2	\$	29.4	\$ -	\$	-	\$	-	\$	29.4							

SUPPORT UNITS | ADMINISTRATION

Information Technology



Highlights

- Conference Room Technology Upgrades Evokos added and next stage beginning last week of October.
- Back Up and Recovery Provider Project
- Network Refresh Phase 1
- Employee cell phone upgrades scheduled completion Q4 2024
- Sharepoint Migration The scheduled completion date is before December 2024
- 596 Helpdesk tickets open
- · Closed 609 helpdesk tickets
- Hosted 63 Zoom Meetings

Item	Number of	Users, Dev	ices, Projec	ts, and App	lications M	lanaged
Year	2023	2023	2024	2024	2024	
Quarter	Q3	Q4	Q1	Q2	Q3	
Users	153	156	152	157	157	
Devices	475	490	669	675	699	
Apps	79	79	81	81	82	
Projects	55	38	49	54	53	

Item	Number of	help desk tı	ickets.													
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2022	271	309	252	832	205	211	252	1,500	339	605	3,083	5,527	956	562	708	7,753
2023	627	469	299	1,395	390	323	320	2,428	354	602	179	3,563	264	287	301	4,415
2024	257	204	209	670	206	210	193	1,279								

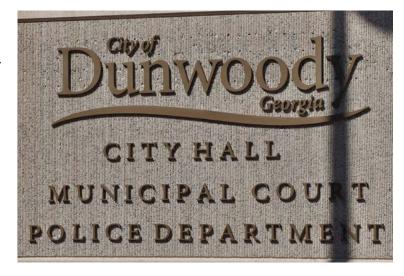
Item	Number of	help desk ta	ickets resol	ved.												
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2022	260	252	219	731	251	205	265	1,452	278	585	2,952	5,267	369	1,082	941	7,659
2023	621	445	352	1,418	372	340	309	2,439	350	597	173	3,559	270	271	301	4,401
2024	261	206	203	670	193	210	182	1,255	Ü							

Item	Number of	Zoom meet	tings held b	y IT.												
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2022	8	11	13	32	16	21	20	89	21	18	25	153	18	27	12	210
2023	14	13	19	46	18	22	14	100	9	9	20	138	11	8	7	164
2024	12	14	12	38	9	12	14	73	16	19	28	136				

Item	Number of	Trainings l	Held by I.T.													
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2023	0	1	4	5	5	2	21	33	0	7	2	42	0	1	0	43
2024	0	1	1	2	1	0	0	3	2	3	2	10				

Highlights

- The City Clerk's office processed 1,477 Open Records request for the quarter.
- The City Clerk's office processed 27 contracts.
- The City Clerk's office prepared all agendas, summaries, minutes, and associated procedures held during the quarter:
 - · Seven City Council
 - Two Development Authority
 - · Two Art Commissions
 - · One Audit Committee



Item	Number of	open record	ds requests.													
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2022	362	351	352	1,065	397	353	422	2,237	372	426	471	3,506	446	391	471	4,814
2023	499	611	520	1,630	359	500	500	2,989	563	545	484	4,581	495	516	484	6,076
2024	507	487	434	1,428	564	544	522	3,058	592	490	395	4,535				

Municipal Court



Highlights

- Amnesty Court Hearing August 8, 2024 31 defendants warrants cleared and appeared in court. Collected \$6,524 in outstanding fines and fees.
- September 9th Mayor Deutsch presented Judge Powell with a Certificate of Appreciation from the Council of Municipal Court Judges of Georgia in Recognition of 25 Years of Outstanding Service to Georgia's Judiciary.

Accolades and Happenings

· Hired new Deputy Clerk Kyra Graham.

Item	Number of	citations fil	led.													
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2022	791	542	603	1,936	575	688	696	3,895	646	700	785	6,026	588	823	551	7,988
2023	827	709	938	2,474	827	972	756	5,029	897	890	1,028	7,844	916	423	471	9,654
2024	804	867	611	2,282	588	660	660	4,190	625	629	533	5,977				

Item	Number of	cases hear	d at trial.													
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2022	6	-	12	18	2	6	2	28	4	5	5	42	4	6	-	52
2023	6	4	3	13	4	3	2	22	4	3	4	33	3	4	5	45
2024	5	5	-	10	4	1	3	18	3	2	1	24				

Item	Number of	cases dispo	osed.													
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2022	494	701	831	2,026	640	800	793	4,259	549	624	506	5,938	742	476	334	7,490
2023	641	722	852	2,215	655	897	817	4,584	563	981	728	6,856	747	577	309	8,489
2024	677	684	790	2,151	803	872	635	4,461	698	722	586	6,467				

Item	Number of	docket clos	sures.													
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2022	8	16	20	44	14	16	14	88	10	13	11	122	12	8	7	149
2023	12	12	15	39	14	14	13	80	9	15	12	116	12	10	9	147
2024	11	13	11	35	12	15	9	71	12	13	9	105				

Item	Number of	failure to a	ppear notic	es.												
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2022	51	124	153	328	61	94	74	557	86	92	96	831	65	73	57	1,026
2023	62	122	118	302	67	106	89	564	82	132	59	837	45	68	36	986
2024	96	135	78	309	81	106	57	553	80	61	24	718				

Item	Number of	computeriz	zed crimina	l histories.												
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2022	159	126	198	483	201	233	188	1,105	156	204	164	1,629	125	71	46	1,871
2023	123	152	143	418	156	203	234	1,011	256	185	265	1,717	89	79	59	1,944
2024	211	259	139	609	201	195	189	1,194	218	165	185	1,762				



Finance

Highlights:

- The FY2025 Proposed Operating & Capital Budget Work Session with the City Council was held on September 9, 2024.
- The city was approved for a 2024 Georgia Municipal Association (GMA) Safety Grant of \$20,000.
- The 2023 Annual Comprehensive Financial Report (ACFR) was submitted to the Government Finance Officers Association (GFOA) for review and consideration for the Certificate of Achievement for Excellence in Financial Reporting award.
- The third and final 2024 Millage Rate public hearing was held on Monday, July 8 at 6:00 pm.
- · The Dunwoody ARP and CARES Act webpages have been updated with all activities through Q3 of 2024.
- Finance, Community Development, and Information Technology have made significant progress in implementing CentralSquare, an enhancement to the permitting process.

- Finance and Purchasing staff are collaborating with Internal Auditor Nichols, Cauley, and Associates, LLC, to review our Purchasing/Vendor Management process.
- The Risk Manager and Finance team supported GIRMA in conducting a three-year evaluation of city-owned facilities.
- Contract Amendment No.1 issued to NV5 Engineers and Consultants, Inc. for Mt. Vernon Road Design for the Mount Vernon Corridor Improvements.
- · Executed Tree Planting Service Agreement between Trees Atlanta, Inc. and the City of Dunwoody
- · RFQ 24-03 Chamblee Dunwoody Road Georgetown Gateway Public Art Sculpture solicitation received twenty-seven responses.
- RFQ 24-04 On-Call Materials Testing received seven responses
- RFQ 24-05 HVAC, RTU System Replacement received two responses.
- · RFP 24-04 Construction Manager at Risk Services for Brook Run Park Maintenance Facility Building and Grounds received seven responses.
- · Intent to Bid (ITB) 24-03 Dunwoody Nature Center Stream & Wetland Improvements received two responses.
- Posted RFQ 24-06 Black History Month Murals.

Accolades and Happenings

- · A surplus of 12 vehicles and one trailer was approved by City Council were sold via an on-line auction
- Dawn White, Accounting Manager, received the GOAT Award.

Item	Number of invoices paid															
Mon.	Jan	Feb	Mar	YTD	Apr	May	June	YTD	July	Aug	Sept	YTD	Oct	Nov	Dec	Year
2022	277	298	310	885	265	296	262	1,708	439	266	389	2,802	308	376	376	3,862
2023	365	367	348	1,080	411	417	500	2,408	360	350	284	3,402	396	336	393	4,527
2024	354	288	292	934	355	494	293	2,076	340	291	334	3,041				

Item	Number of insurance claims received															
Mon.	Jan	Feb	Mar	YTD	April	May	June	YTD	July	Aug	Sept	YTD	Oct	Nov	Dec	Year
2022	1	2	1	4	-	4	-	8	1	5	7	21	4	7	1	33
2023	5	3	1	9	1	2	2	14	1	2	3	20	2	3	-	25
2024	4	2	2	8	2	2	2	14	1	2	-	17				

Human Resources



Highlights

- Annual training was provided to all employees on the City's EEO and No Harassment Policy.
- Human Resources worked with the City's benefits broker on benefits renewals and to prepare for Benefits Meetings with City employees in preparation for Open Enrollment.
- Human Resources worked with the City's Human Resources Information Systems (HRIS) vendor to prepare for Open Enrollment.
- Human Resources and the Wellness Committee sponsored several events/activities
 during the third quarter including: a smoothie truck social event, a seminar on healthcare
 consumerism, three Let's Do Lunch social events, a sleep health presentation, a flu vaccine
 clinic, biometric screenings, and a seminar on physical well-being and preventive care.

Accolades and Happenings

- Human Resources finalized and published a comprehensive Employee Handbook revision.
- The city filled nine positions: one Deputy Municipal Court Clerk, two Public Safety
 Ambassadors, four Police Officers, one Systems Administrator, and one Business Retention
 and Cultural Development Manager.

Item	Number of job applications received.															
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2022	16	26	45	87	55	48	40	230	53	27	27	337	19	22	18	396
2023	24	19	60	103	98	99	50	350	49	54	60	513	41	47	76	677
2024	33	43	60	136	51	116	64	367	112	73	100	652				

Item	Number of positions filled. (NA = No open positions that month.)															
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2022	2	1	2	5	0	2	7	14	4	1	3	22	0	1	2	25
2023	1	3	0	4	0	1	1	6	1	0	2	9	1	5	1	16
2024	2	2	3	7	1	5	0	13	4	2	5	24				