



CITY OF DUNWOODY Quarterly Department Report

City of
Dunwoody
Georgia

Q2 2024



Highlights

- June – Began the pedestrian beacon construction on Perimeter Center West and North Peachtree Road.
- Ashford Dunwoody Path Phase 1- The contractor completed the bike path and streetlights have been installed. The remaining work includes completing the plazas at intersections and landscaping
- Stormwater pipelining projects were completed on Tamworth Court, Ball Mill Road, Trowbridge Drive, Durrett Drive and Lakeside Drive.
- 2024 paving began with seven streets in the areas of Buckline Crossing and Dunwoody Trace were completed this month. .

Upcoming Events

- July - Completion of the North Peachtree Pedestrian Hybrid Beacon
- July - Completion of the Vermack Trail construction

Dunwoody's Public Works Team

Construction began in June for pedestrian beacons on Perimeter Center West and North Peachtree Road

Coming soon to two Dunwoody locations

Pedestrian Hybrid Beacons

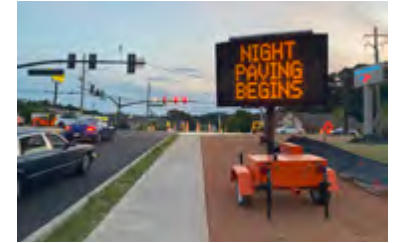
DRIVERS		No illumination Proceed with caution if clear	PEDESTRIANS		Hand Push the button to cross
		Flashing Yellow Slow down (pedestrian has activated push button)			Hand Wait
		Solid Yellow Prepare to Stop			Hand Continue to Wait
		Two Solid Reds Stop! Pedestrians are crossing			Walk Signal Cross when vehicles stop
		Alternating Flashing Reds Stop! Then proceed with caution if clear of pedestrians			Seconds Countdown Continue crossing as signal counts down
		No illumination Proceed with caution if clear			Hand Push the button to cross



2024 street paving began in second quarter. 15.6 miles of Dunwoody streets will be paved this year.

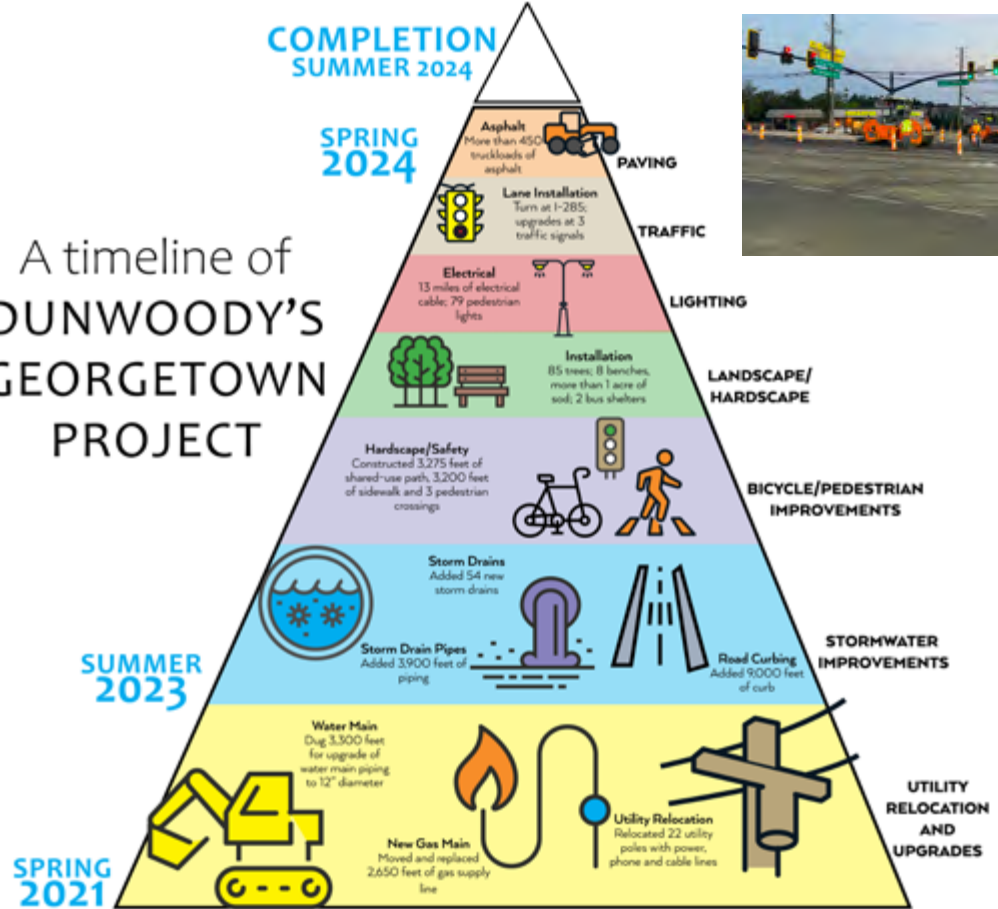
Item	Number of non-stormwater service requests.															
Mon.	Jan	Feb	Mar	YTD	Apr	May	June	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2020	65	50	92	207	56	50	60	373	62	93	51	579	84	62	31	756
2021	56	54	50	160	76	57	60	353	74	67	80	574	47	56	39	716
2022	43	44	43	130	59	54	53	296	65	69	59	489	53	43	49	634
2023	74	66	57	197	65	83	52	397	60	57	92	606	62	51	48	767
2024	84	59	72	215	78	99	67	459								

Item	Number of storm water service requests.															
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2020	20	11	16	47	15	11	14	87	24	79	34	224	22	11	5	262
2021	12	6	17	35	19	18	10	82	13	8	23	126	6	7	8	147
2022	8	6	16	30	11	7	10	58	5	13	4	80	7	7	10	104
2023	12	9	6	27	8	7	9	51	14	7	14	86	2	2	3	93
2024	2	2	10	14	5	7	8	34								



Dunwoody's largest public works project to date
GEORGETOWN GATEWAY

A timeline of **DUNWOODY'S GEORGETOWN PROJECT**



PARKS & RECREATION



Highlights

- Wildcat Park and Homecoming Park restroom options and pricing are currently being solicited. Concepts will be presented to the council in August.
- Stage Door Theatre ballet room and rehearsal room remodels were completed. Additional facility improvements including full-length mirrors in the ballet room and sprung floors in the green room will begin in August to further enhance program offerings.
- New programs have been added for the summer season, including free Equalizer Health classes, free self-defense classes, Dwarf Goat Pilates and Meditation, and Tree Wellness Walks.
- Two Bridges Park splash pad opened May 24. Splash pad runs daily from 10 a.m. to 8 p.m., through September 22. Shade structure installation is scheduled to begin at the end of September.

Upcoming Events

- July 13: Groovin' on the Green
- July 18: Food Truck Thursday + Parks & Recreation month celebration
- August 2: Pics in the Park
- August 10: Groovin' on the Green

Accolades

- Kate Borden and Rachel Waldron nominated for awards through the Women in Parks and Rec organization.
- Application approved for Excellence Award in Youth Sports through National Alliance for Youth Sports. The award recognizes programs that are doing superior jobs of conducting diverse activities with a focus on providing safe and positive experiences for all participants - including children, parents and coaches. The Nominee is Rush Union Soccer.
- Spruill Center for the Arts pavilion and bandshell completed and open for community use.

April May June 2024



[estimated attendance]
37,694



[estimated attendance]
2,000



[estimated attendance]
2,300



[estimated attendance]
500



[estimated attendance]
350



[estimated attendance]
1,500



Dunwoody's Memorial Day ceremony was moved to City Hall due to inclement weather and was attended by approximately 250 people (including those following the Facebook stream)



Parks sign package approved on April 8



Playground concept for Waterford Park approved on May 28

Item	Number of Park - related night and weekend events.															
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2020	1	3	0	4	0	0	0	4	0	0	0	4	1	1	1	7
2021	1	0	0	1	0	2	1	4	2	2	1	9	0	2	1	12
2022	0	3	1	4	1	3	2	10	2	3	1	16	3	1	1	21
2023	1	2	1	4	1	3	2	10	3	2	3	18	3	1	1	23
2024	1	2	1	4	1	3	2	10								

Item	Number of Park service requests.															
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2020	2	0	0	2	4	6	2	14	5	4	7	30	7	7	4	48
2021	25	37	42	104	24	26	19	173	25	32	28	258	8	5	6	277
2022	1	2	12	15	10	17	5	47	7	11	5	70	11	7	3	91
2023	4	5	3	12	3	9	5	29	9	3	9	53	4	4	0	61
2024	2	2	7	11	9	6	9	35								



Highlights

- The STEP unit conducted a Distracted Driving detail on Ashford Dunwoody Road at Perimeter Center West. Twenty citations were issued, including 10 for Hands-Free Violations. One arrest was made.
- The department held Chief (Emeritus) Grogan's retirement ceremony on April 11.
- Chief Carlson commenced his duties as Dunwoody's second Police Chief on April 12.
- Registered for the National 30x30 Initiative, whose goal is to reach 30% women in police recruit classes by 2030.
- Governor's Office of Highway Safety (GOHS) "hands-free" detail.
- Hired fleet management coordinator.
- Four Public Safety Ambassador (Civilian) positions approved by Council effective June 1. Interviews ongoing with an estimated start date, July 1, 2024.
- Special Investigations Unit (SIU) of one Sergeant and three Officers approved by Council. The interview process for lateral transfers is July 1.
- Real Time Crime Center is in the final stages of construction. The dedication and Grand Opening will be scheduled as soon as construction is complete.
- Four new Patrol Officers passed qualifications and were hired in May. Three sworn and one non-sworn. One candidate, a sworn female, starts June 17.

Upcoming Events

- Teen Police Academy registration has started.
- The Dunwoody Police Department (DPD) Teen Police Academy will be held the week of July 8-12, 2024, for teens ages 14-19 years old.
- Registrations opened for the next Citizens Police Academy to take place August 13 - November 14, 2024

Accolades



**Billy Grogan retired after 15 years
as Dunwoody's Chief of Police;**



**The City's New Chief of Police Mike
Carlson commenced duties April 12**

- Detective Eric Haviland was recognized as our 2024 Officer of the 1st Quarter. Detective Haviland pursued a complicated case diligently over a five-month period and developed a solid case against a known drug dealer who is responsible for several overdoses in the Metro Atlanta area. Detective Haviland's diligent work resulted in securing a Felony Murder warrant against this drug dealer and provided closure to the parents of an overdose death victim in Dunwoody.
- CST Sybil Hall was recognized as our 2024 Employee of the 1st Quarter. Sybil has volunteered to step in and help her co-workers in emergencies to ensure coverage. She has often adjusted her schedule to meet the demands of unexpected challenges, all while maintaining her high standard of work.
- Chief Mike Carlson will take his formal Oath of Office on May 7.
- Ten Dunwoody citizens graduated from the 14th Annual Citizens' Police Academy on 5/13/24 after 12 weeks of hands-on training behind the scenes of law enforcement.
- Officer of the 1st Quarter, Detective E. Haviland and Employee of the 1st Quarter, Crime Scene Technician S. Fisher were recognized and awarded at the 5/28/24 Council Meeting.
- 30x30 Initiative committee meeting took place 5/14/24. First project includes the creation of a 30x30 page on our website and building female officer profiles highlighting various female officers within our department.
- Chief Emeritus Billy Grogan retired on 6/1/24.
- Major O. Fladrich was promoted to Deputy Chief effective 6/1/24.
- Lt. P. Krieg was promoted to Admin & Investigations Major effective 6/1/24.
- Sgt. T. Fecht was promoted to Patrol Lieutenant effective 6/1/24.
- Ofc. M. Carley was promoted to Patrol Sergeant effective 6/1/24.
- Applications are being accepted for lateral transfers to Detective Sergeant and Investigations Lieutenant.

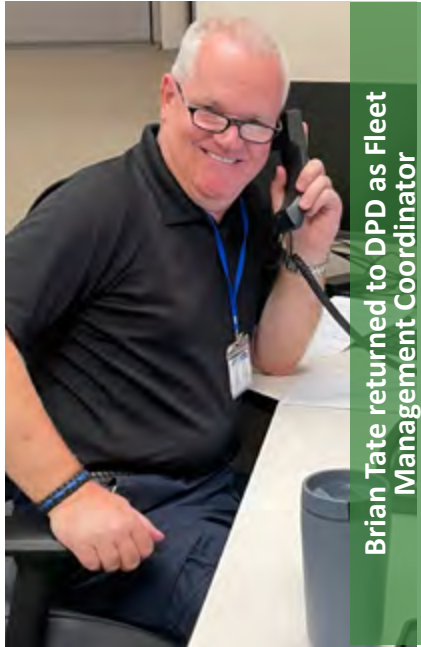


Construction of DPD's Real-Time Crime Center nears completion. Opening is set for 3Q 2024.

Item	Number of calls.															
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2020	5,777	5,659	5,171	16,607	3,168	3,875	4,350	28,000	4,778	5,683	4,747	43,208	5,388	4,092	4,529	57,217
2021	4,369	4,225	4,182	12,776	3,838	3,661	3,784	24,059	3,846	3,783	3,455	35,143	3,518	3,645	3,844	46,150
2022	3,782	3,167	3,380	10,329	3,281	3,461	3,468	20,539	3,439	3,563	3,465	31,006	3,422	3,380	3,430	41,238
2023	3,476	3,036	3,777	10,289	3,205	3,718	3,573	20,785	3,327	3,435	3,639	31,186	3,465	2,780	2,968	40,399
2024	3,247	3,410	3,157	9,814	3,025	3,226	3,142	19,207								

Item	Number of Priority 1 calls (Calls that require immediate response)															
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2020	50	43	42	135	-	2	29	166	41	43	49	299	41	44	43	427
2021	54	50	53	157	45	34	44	280	40	35	33	388	38	43	37	506
2022	26	29	35	90	29	43	30	192	36	26	53	307	32	36	52	427
2023	39	33	36	108	35	51	48	242	50	53	48	393	61	42	75	571
2024	51	50	68	169	71	64	58	362								

Item	Number of alarm calls.															
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2020	205	205	154	564	130	128	162	984	160	167	163	1,474	197	182	195	2,048
2021	172	173	159	504	185	230	222	1,141	150	146	169	1,606	180	222	236	2,244
2022	229	155	190	574	178	176	198	1,126	167	202	204	1,699	180	183	267	2,329
2023	207	160	173	540	182	183	140	1,045	184	176	135	1,540	172	137	210	2,059
2024	183	143	138	464	132	154	164	914								



Brian Tate returned to DPD as Fleet Management Coordinator



Chief Carlson served as keynote speaker at Dunwoody's Memorial Day Ceremony



Four promotions within department effective June 1

Item	Number of Officer - initiated incidents.															
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2020	4,015	3,976	3,693	11,684	2,061	2,513	3,015	19,273	3,376	4,250	3,260	30,159	3,755	2,512	2,797	39,223
2021	2,772	2,789	2,526	8,087	2,184	1,934	1,933	14,138	2,066	1,986	1,762	19,952	1,765	1,895	1,982	25,594
2022	1,978	1,560	1,652	5,190	1,582	1,550	1,665	9,987	1,529	1,651	1,592	14,759	1,607	1,709	1,510	19,585
2023	1,649	1,448	1,903	5,000	1,475	1,721	1,634	9,830	1,580	1,412	1,813	14,635	1,672	1,098	1,187	18,592
2024	1,608	1,905	1,509	5,022	1,317	1,287	1,250	8,876								

Item	Number of Part 1 violent crimes.															
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2020	5	2	6	13	5	5	10	33	6	7	11	57	5	9	6	77
2021	5	4	8	17	7	9	11	44	8	9	11	72	5	9	7	93
2022	10	8	10	28	8	13	5	54	9	8	11	82	4	10	8	104
2023	7	7	6	20	11	7	5	43	11	8	5	67	11	14	9	101
2024	4	6	10	20	7	10	8	45								

Item	Number of Part 1 property crimes.															
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2020	172	126	116	414	42	83	84	623	101	97	103	924	139	147	181	1,391
2021	148	132	128	408	109	101	122	740	116	109	107	1,072	99	120	139	1,430
2022	131	94	119	344	140	113	126	723	147	112	130	1,112	123	122	128	1,485
2023	121	117	166	404	136	187	173	900	157	166	143	1,366	180	163	175	1,884
2024	158	142	149	449	149	148	166	912								



Highlights

- High Street is continuing its close-out process. Certificate of Occupancy for the commercial buildings expected. At that time, the central green and the grand staircase will become accessible to the public.
- City Council approved the rezoning for the last phase of the Park Center development on May 13. The development consists of two towers with up to 300,000 sf of office space, 300 apartment units, 175 hotel rooms, and 22,000 sf of retail space.
- Campus 244 has received a temporary Certificate of Occupancy for the parking deck and the office building. Move-in work for Transportation Insight is expected shortly.
- The City has signed the contract for the new Comprehensive Plan and Unified Development Ordinance. Kick-off for the project was in June.
- Communications campaign to educate homeowners of restrictions for construction and tree removal within the city's and state's steam bank buffers.

Accolades

- The 2024 household hazardous waste recycling event was successfully completed on May 4. With 473 residents participating, this was the largest household hazardous waste recycling event since the beginning of the pandemic.

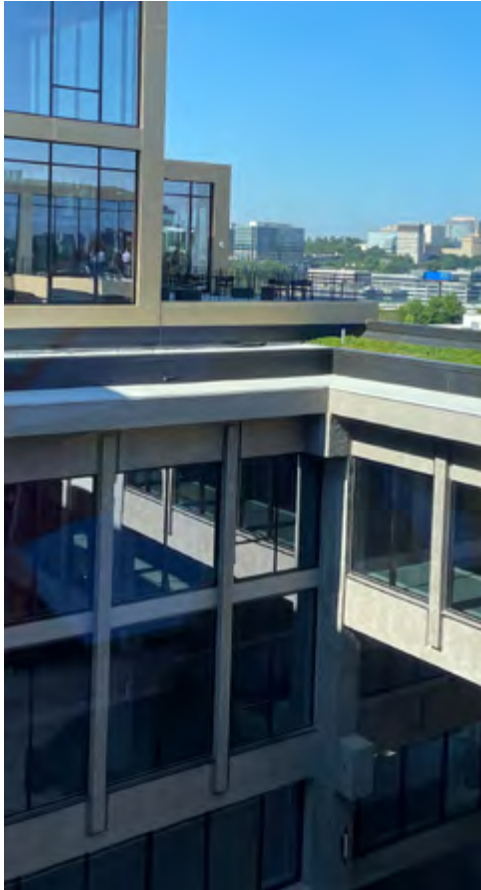


A campaign to educate residents and businesses of city and state stream buffer restrictions began in 2Q 2024

Item	Number of plans received for review.															
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2020	202	247	298	747	227	172	310	1,456	249	201	276	2,182	104	70	94	2,450
2021	165	149	224	538	162	138	147	985	157	202	145	1,489	151	130	122	1,892
2022	139	145	191	475	141	187	202	1,005	120	173	129	1,427	117	115	107	1,766
2023	119	123	154	396	120	154	147	817	163	166	143	1,289	145	136	96	1,666
2024	106	126	112	344	117	163	138	762								

Item	Number of inspections requested.															
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2020	359	345	320	1,024	355	301	327	2,007	339	330	316	2,992	183	231	155	3,561
2021	444	631	561	1,636	583	511	563	3,293	560	496	512	4,861	543	488	448	6,340
2022	441	526	695	1,662	622	630	639	3,553	611	597	523	5,284	574	604	407	6,869
2023	417	464	469	1,350	515	421	474	2,760	423	498	439	4,120	438	403	413	5,374
2024	300	444	381	1,125	513	476	388	2,504								

COMMUNITY DEVELOPMENT



CAMPUS 244 HAS RECEIVED A TEMPORARY CERTIFICATE OF OCCUPANCY FOR THE PARKING DECK AND THE OFFICE BUILDING. IN JUNE, GOV. BRIAN KEMP JOINED THE MANAGEMENT STAFF OF TRANSPORTATION INSIGHT AND CITY OFFICIALS FOR A RIBBON CUTTING OF THE COMPANY'S NEW OFFICES.

Item	Number of permits issued.															
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2020	104	110	120	334	109	109	125	677	114	131	99	1,021	116	91	104	1,332
2021	99	135	190	424	130	107	123	784	114	153	95	1,146	153	92	84	1,475
2022	108	113	139	360	116	147	149	772	113	139	108	1,132	96	98	85	1,411
2023	97	72	134	303	100	104	120	627	117	148	117	1,009	111	99	85	1,304
2024	105	84	94	283	87	102	87	559								

Item	Number of new code compliance complaints.															
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2020	17	24	54	95	57	92	112	356	60	80	38	534	46	9	24	613
2021	11	11	47	69	44	32	41	186	20	30	30	266	25	35	35	361
2022	46	38	30	114	60	57	80	311	64	78	51	504	35	29	24	592
2023	55	22	43	120	44	46	51	261	56	42	43	402	37	33	24	496
2024	40	49	47	136	37	57	38	268								

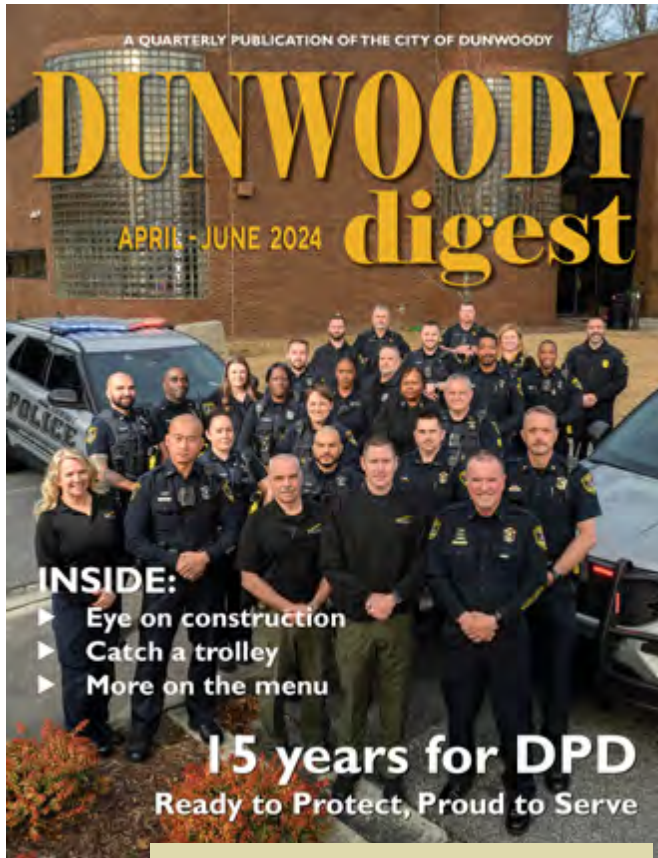


Highlights

- Wrote and designed the summer issue of the Dunwoody Digest
- Storefront Art – Video, press release, social media.
- Sustainability Heroes – press release. social media
- PCID/Dunwoody Police safety partnership – press release, social media
- Stormwater improvements at Dunwoody Nature Center – press release, ribbon cutting video, news coverage
- Connect with Council – created graphic, fliers, and social media posts
- Stream buffer message – created webpage and social media post with rules about removing trees, building in stream buffers
- Designed logo for the Dunwoody Police Department's (DPD) Real-Time Crime Center
- Hosted community tables – Lemonade Days, Juneteenth, July 4th Parade Festival
- Website: created 30x30 webpage and new cold case web page for police
- Georgia Cities Week promotion – shared 15-year stats and handed out frisbees at Lemonade Days to represent the theme of "Soaring to New Heights"
- Created 20 online newsletters, fielded 31 media inquiries
- Press releases: Municipal Court Amnesty, Millage rate, Finance team awards, Dunwoody partners with Access Georgia Foundation, Dunwoody to host AAPI celebration, Paving plan, Mid-year pay increase, Dunwoody celebrates summer with a splash, Memorial Day Ceremony
- 3,129 views on Facebook for seven Council meetings
- Created 48 graphics
- Produced 15 videos with 71K views
- Top social media posts: (Facebook) Mid-year pay increase; (Instagram) Splash Pad summer opening; (LinkedIn) Welcome Transportation Insight

Upcoming Events

- Police Ambassadors – designed new patch; planning press release and social media
- Real-Time Crime Center unveiling – August 15
- Supporting I-285 Express Lanes Open House – July 16
- More Connect with Council



[CLICK TO READ ONLINE](#)

←
Spring issue
released April 1

→
Wrote, designed
and prepared
Summer issue
for July 1 release



[CLICK TO READ ONLINE](#)

Item	Number of unique visitors to Dunwoody's website.															
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2020	16,622	15,855	27,056	59,533	20,759	21,660	23,556	125,508	23,329	21,183	20,887	190,907	22,450	15,491	19,204	248,052
2021	13,015	12,066	14,682	39,763	12,664	14,243	20,909	87,579	15,720	18,123	16,525	137,947	15,258	13,990	20,386	187,581
2022	15,960	11,845	14,939	42,744	17,705	17,086	16,247	93,782	14,473	15,628	14,866	138,749	16,013	12,437	13,856	181,055
2023	13,676	14,878	14,901	43,455	17,947	20,753	18,402	100,557	17,789	17,016	20,756	156,118	24,617	18,237	21,930	220,902
2024	19,111	27,808	22,599	69,518	21,065	19,079	18,097	127,759								

Item	Number of unique page views on Dunwoody's website.															
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2020	51,855	48,238	83,410	183,503	64,864	65,120	66,990	380,477	65,852	60,933	59,461	566,723	58,450	43,548	52,032	720,753
2021	38,953	35,593	41,745	116,291	39,066	42,671	55,181	253,209	45,026	47,998	44,607	390,840	41,765	37,184	47,699	517,488
2022	42,577	35,285	43,768	121,630	49,167	48,414	51,162	270,373	43,568	44,979	42,680	401,600	44,122	33,766	37,573	517,061
2023	41,659	41,841	44,636	128,136	48,789	57,413	50,774	285,112	49,052	49,776	53,416	437,356	62,018	47,010	45,352	591,736
2024	49,096	54,341	51,629	155,066	50,891	53,533	48,486	307,976								

Item	Number of interactions (Reactions, Comments, Shares, etc.) on Facebook.															
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2020	3,614	5,442	6,232	15,288	6,807	11,849	5,155	39,099	5,710	4,226	4,242	53,277	3,544	2,207	2,489	61,517
2021	2,597	1,233	3,384	7,214	2,507	5,126	4,648	19,495	4,361	3,379	2,769	30,004	3,046	2,723	2,303	38,076
2022	2,207	2,608	2,541	7,356	3,334	2,265	1,716	14,671	3,267	2,958	2,048	22,944	2,593	2,537	2,655	30,729
2023	1,678	2,528	2,415	6,621	2,250	2,255	1,432	12,558	1,514	1,733	927	16,732	1,239	1,530	1,050	20,551
2024	1,744	1,050	2,179	4,973	774	1,114	1,181	8,042								

Item	Number of Facebook followers (switched from fans to followers in 2024)											
Mon.	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
2020	5,472	5,547	5,759	5,844	5,968	6,058	6,166	6,222	6,336	6,405	6,444	6,477
2021	6,550	6,553	6,592	6,644	6,728	6,794	6,888	6,935	7,010	7,069	7,121	7,151
2022	7,184	7,228	7,256	7,308	7,342	7,437	7,540	7,672	7,805	7,903	7,956	8,001
2023	8,078	8,104	8,154	8,205	8,272	8,343	8,426	8,471	8,527	8,596	8,623	8,634
2024	9,494	9,521	9,539	9,556	9,623	9,672						

Item	Number of X followers.											
Mon.	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
2020	6,928	6,979	7,102	7,160	7,211	7,278	7,322	7,363	7,421	7,475	7,490	7,494
2021	7,432	7,452	7,467	7,475	7,423	7,425	7,460	7,492	7,537	7,535	7,544	7,568
2022	7,611	7,634	7,644	7,641	7,645	7,662	7,682	7,701	7,699	7,678	7,617	7,626
2023	7,652	7,675	7,680	7,675	7,658	7,656	7,664	7,686	7,689	7,475	7,535	7,678
2024	7,715	7,716	7,715	7,616	7,620	7,630						

Item	Number of Instagram followers											
Mon.	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
2024	5,944	5,984	6,055	6,121	6,219	6,305						

YOUR FRIDAY UPDATE FROM THE CITY OF DUNWOODY

D-news

The open rate for D-news, Dunwoody's weekly e-newsletter is 60%. The industry average is just 21%.

City of Dunwoody Goals
Cheers to 15 years
ESTABLISHED 2009

RIBBON CUTTINGS



Park Place Courtyard



Stormwater Improvements



Dunwoody Storefront Art

FEATURES



Spruill artist

Videos

NEW BUSINESS WELCOMES



Dunwoody Gallery



Sushi Kingdom

plus City Hall spelling showdown, Memorial Day Ceremony, Welcome Transportation Insight, Juneteenth, Night Paving, Splash pad summer opening, and AAPI Celebration

WATCH ALL



Established branding for Connect with Council series that began in 2Q 2024





Dunwoody celebrated Georgia Cities Week with a booth at Lemonade Days.



Dunwoody sponsored a celebration of Juneteenth with the City of Sandy Springs.

GRAPHICS





Economic Development hosted the annual Asian American & Pacific Islanders Heritage Celebration at Ashford Lane

Highlights

- Hosted the annual Asian American & Pacific Islanders Heritage Celebration at Ashford Lane.
- 3rd Annual Dunwoody Village Storefront Art Exhibition kicked-off with 15 paintings created by Dunwoody High School students displayed at Dunwoody Village businesses.
- A new mural was installed at Park Place Shopping Center by Savannah based artist JULU.
- Park Place Courtyard ribbon cutting.

Upcoming Events

- July 10: TiE Atlanta Monthly Meeting.
- July 18: Dunwoody Development Authority Meeting.
- July 25: Access Georgia Foundation – Dunwoody Launch Event
- September 15: Latino Hispanic Heritage Celebration at Ashford Lane



- ↙ Launched partnership with Access Georgia Foundation
- ↑ Unveiled 2024 Storefront Art Exhibit with 15 student designs
- ← Kicked off a new courtyard at Park Place with a ribbon cutting

Item	Number of jobs reported.															
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2020	-	-	1,000	1,000	-	20	10	1,030	340	75	42	1,487	300	-	-	1,787
2021	-	-	-	-	20	-	-	20	-	80	40	140	347	200	-	687
2022	3,660	160	-	3,820	20	-	20	3,860		90	-	3,950	20	-	10	3,980
2023	-	200	24	224	90	-	80	394	-	40	10	444	-	20	-	464
2024	300	150	20	470	-	15	580	1,065								

Item	Amount of investment (millions)															
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2020	\$ -	\$ -	\$ 130.0	\$ 130.0	\$ -	\$ 0.6	\$ 0.3	\$ 130.9	\$ 9.9	\$ 3.8	\$ 40.0	\$ 184.6	\$ 12.0	\$ -	\$ -	\$ 196.6
2021	\$ -	\$ -	\$ -	\$ -	\$ 1.6	\$ -	\$ -	\$ 1.6	\$ -	\$ 1.5	\$ 38.0	\$ 41.1	\$ 8.0	\$ 5.0	\$ -	\$ 54.1
2022	\$ 37.8	\$ 3.1	\$ -	\$ 40.9	\$ 1.3	\$ -	\$ 0.7	\$ 42.9	\$ 21.3	\$ 8.3	\$ -	\$ 72.5	\$ 0.1	\$ -	\$ 0.3	\$ 72.9
2023	\$ 1.5	\$ 2.5	\$ 1.5	\$ 5.5	\$ 1.9	\$ -	\$ 9.4	\$ 16.8	\$ -	\$ 0.5	\$ -	\$ 17.4	\$ -	\$ 1.0	\$ -	\$ 18.4
2024	\$ 15.0	\$ 2.7	\$ 0.4	\$ 18.0	\$ -	\$ 1.2	\$ 10.2	\$ 29.4								

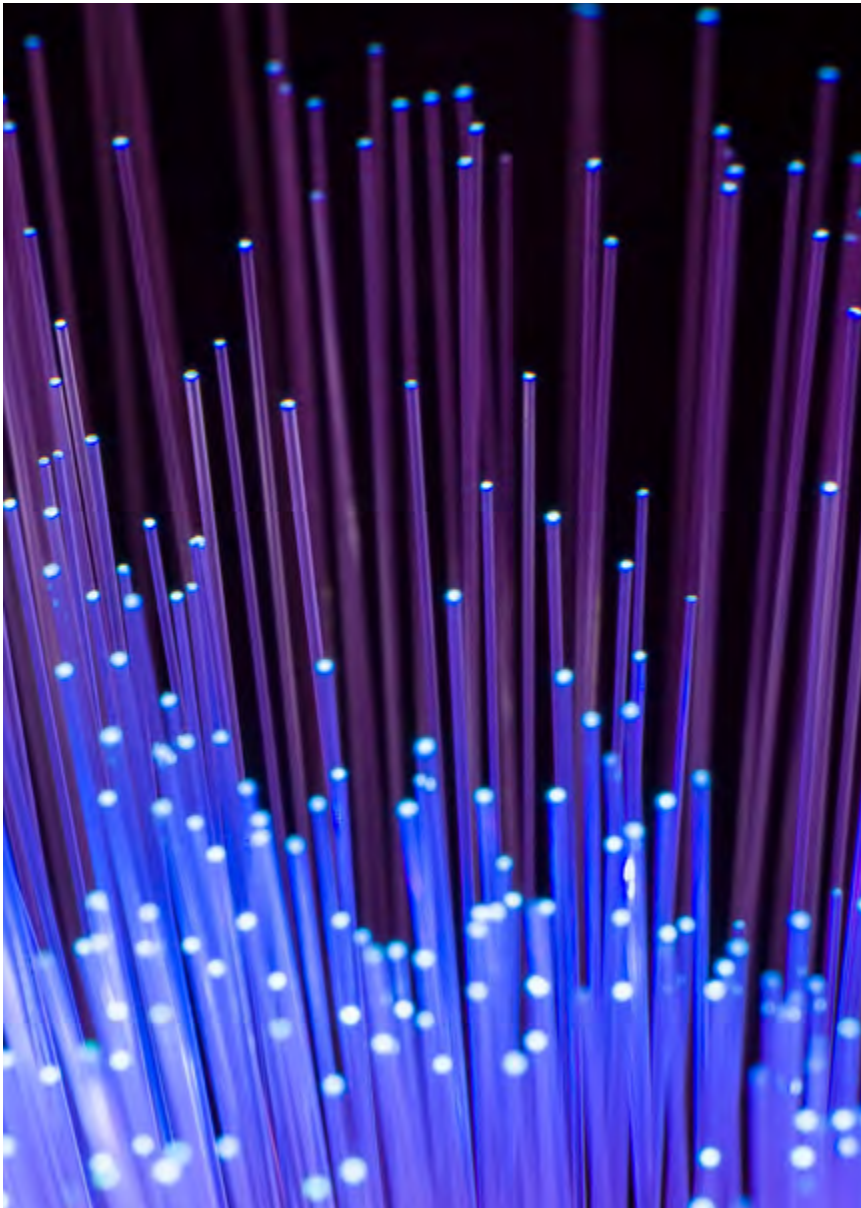


Chewy Vet Care

A mural by the artist JULU is Dunwoody's newest addition of public art. Look for it at Park Place near the new public courtyard.



Technology



Highlights

- Back Up and Recovery Provider Request for Proposals (RFPP) – Reviewing submittals.
- Starting discovery in preparation for Network Refresh / auditing main server room equipment.

Upcoming Events

- What Works Cities Certification Assessment – Currently on hold due to workload.
- Additional Security Assessment and updates – Projects in progress.
- CID Applications – Partially completed.
- Cyber Security ARPA updates – Projects ongoing.
- Central Square – The project is in progress with scheduled Business License completion, September 2024.
- Accounts Payable (AP) Automation – The project has started and scheduled completion, Q2 2024.
- Data Classification Applications – In progress
- Comcast upgrade to fiber – On hold for Networking Request for Proposals (RFP).
- Court App Updates
- Digital Cities Survey 2024 - Started
- Sharepoint Migration – The scheduled completion date is before December 2024.

Accolades

- Replaced main Domain controller.
- Refreshed battery backups supporting servers and network equipment.

Item	Number of help desk tickets.															
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2020	210	192	153	555	199	284	407	1,445	386	430	401	2,662	441	373	163	3,639
2021	229	149	248	626	259	208	246	1,339	316	273	275	2,203	335	248	237	3,023
2022	271	309	252	832	205	211	252	1,500	339	605	3,083	5,527	956	562	708	7,753
2023	627	469	299	1,395	390	323	320	2,428	354	602	179	3,563	264	287	301	4,415
2024	257	204	209	670	206	210	193	1,279								

Item	Number of help desk tickets resolved.															
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2020	202	163	116	481	211	297	452	1,441	395	441	374	2,651	455	383	218	3,707
2021	219	146	221	586	273	203	237	1,299	323	271	292	2,185	332	241	250	3,008
2022	260	252	219	731	251	205	265	1,452	278	585	2,952	5,267	369	1,082	941	7,659
2023	621	445	352	1,418	372	340	309	2,439	350	597	173	3,559	270	271	301	4,401
2024	261	206	203	670	193	210	182	1,255								

Item	Number of Zoom meetings held by IT.															
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2020	0	0	12	12	25	19	21	77	26	36	32	171	29	26	20	246
2021	18	21	31	70	24	22	17	133	11	14	30	188	21	16	11	236
2022	8	11	13	32	16	21	20	89	21	18	25	153	18	27	12	210
2023	14	13	19	46	18	22	14	100	9	9	20	138	11	8	7	164
2024	12	14	12	38	9	12	14	73								



Item	Number of Users, Devices, Projects, and Applications Managed					
Year	2023	2023	2024	2024		
Quarter	Q3	Q4	Q1	Q2		
Users	153	156	152	157		
Devices	475	490	669	675		
Apps	79	79	81	81		
Projects	55	38	49	54		

Item	Number of Trainings Held by I.T.															
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2023	0	1	4	5	5	2	21	33	0	7	2	42	0	1	0	43
2024	0	1	1	2	1	0	0	3								



City Clerk

Item	<i>Number of open records requests.</i>															
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2020	504	405	328	1,237	205	244	276	1,962	285	246	324	2,817	321	281	350	3,769
2021	349	352	398	1,099	304	311	405	2,119	378	361	434	3,292	436	409	360	4,497
2022	362	351	352	1,065	397	353	422	2,237	372	426	471	3,506	446	391	471	4,814
2023	499	611	520	1,630	359	500	500	2,989	563	545	484	4,581	495	516	484	6,076
2024	507	487	434	1,428	564	544	522	3,058								

Municipal Court



Highlights

- Proclamation declaring the week of June 10 – June 14 as Municipal Court Clerks Week.
- In May prepared for the Court Amnesty program by mailing out over 600 letters on cases in the failure to appear and warrant status. Amnesty program is June and July 2024. The Court date will be August 8, 2024.

Item	Number of cases heard at trial.															
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2020	6	8	-	14	-	-	-	14	-	-	9	23	4	6	-	33
2021	7	3	-	10	2	3	3	18	2	4	2	26	-	4	4	34
2022	6	-	12	18	2	6	2	28	4	5	5	42	4	6	-	52
2023	6	4	3	13	4	3	2	22	4	3	4	33	3	4	5	45
2024	5	5	-	10	4	1	3	18								

Item	Number of cases disposed.															
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2020	1,099	994	726	2,819	336	397	481	4,033	833	793	1,003	6,662	1,079	854	609	9,204
2021	819	797	1,001	2,617	870	633	590	4,710	535	644	560	6,449	661	505	471	8,086
2022	494	701	831	2,026	640	800	793	4,259	549	624	506	5,938	742	476	334	7,490
2023	641	722	852	2,215	655	897	817	4,584	563	981	728	6,856	747	577	309	8,489
2024	677	684	790	2,151	803	872	635	4,461								

Item	Number of failure to appear notices.															
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2020	126	110	15	251	-	-	71	322	242	92	131	787	229	183	84	1,283
2021	133	150	230	513	149	112	52	826	77	111	72	1,086	105	62	97	1,350
2022	51	124	153	328	61	94	74	557	86	92	96	831	65	73	57	1,026
2023	62	122	118	302	67	106	89	564	82	132	59	837	45	68	36	986
2024	96	135	78	309	81	106	57	553								

Item	Number of docket closures.															
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2020	12	12	6	30	-	-	12	42	24	24	26	116	26	15	9	166
2021	16	18	20	54	18	16	16	104	14	16	20	154	14	10	12	190
2022	8	16	20	44	14	16	14	88	10	13	11	122	12	8	7	149
2023	12	12	15	39	14	14	13	80	9	15	12	116	12	10	9	147
2024	11	13	11	35	12	15	9	71								

Item	Number of computerized criminal histories.															
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2020	289	259	86	634	-	102	254	990	201	365	308	1,864	289	205	153	647
2021	189	121	150	460	126	205	182	973	205	103	98	1,379	159	92	79	1,709
2022	159	126	198	483	201	233	188	1,105	156	204	164	1,629	125	71	46	1,871
2023	123	152	143	418	156	203	234	1,011	256	185	265	1,717	89	79	59	1,944
2024	211	259	139	609	201	195	189	1,194								



Human Resources

Highlights

- The city filled the following positions: four Police Officers, a Lead Systems Engineer, and a Systems Administrator.
- Coordinated with the Police Department on the promotional process for Deputy Chief, Major, Lieutenant, and Sergeant.
- Partnered with Department Heads and the City’s compensation consultant to prepare for contract conversions and the creation of new City positions. Four new City positions in the Technology Department were approved.
- Partnered with Department Heads to conduct an annual review of all City job descriptions.
- Worked with the Finance Department to administer City-wide pay increases that went into effect on May 30.
- Working with the City’s benefits broker regarding benefits renewals in preparation for Open Enrollment.
- Reviewing the Employee Handbook and drafting a comprehensive Employee Handbook revision.
- Human Resources and the Wellness Committee sponsored the following events: a healthy lunch, a dermatology screening event, two employee education presentations, two wellness challenges, Fro-Yo Friday (a social event for all staff) and Feel Good Friday (a wellness event centered on exercise, healthy eating, and socialization).

Upcoming Events

- July wellness events will include a seminar on healthcare consumerism, Feel Good Friday, and a smoothie truck social event.
- The Wellness Committee will sponsor biometric screenings and Feel Good Friday in August.
- Annual training for all employees on the City's EEO and No Harassment Policy is scheduled for September.

Item	Number of job applications received.															
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2020	49	1	NA	50	NA	7	16	73	14	NA	2	89	32	28	15	164
2021	14	25	15	54	10	32	28	124	26	44	26	220	11	31	16	278
2022	16	26	45	87	55	48	40	230	53	27	27	337	19	22	18	396
2023	24	19	60	103	98	99	50	350	49	54	60	513	41	47	76	677
2024	33	43	60	136	51	116	64	367								

Item	Number of positions filled. (NA = No open positions that month.)															
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2020	2	1	NA	3	NA	1	0	4	2	1	NA	7	0	2	1	10
2021	1	1	1	3	0	1	0	4	1	1	4	10	1	3	1	15
2022	2	1	2	5	0	2	7	14	4	1	3	22	0	1	2	25
2023	1	3	0	4	0	1	1	6	1	0	2	9	1	5	1	16
2024	2	2	3	7	1	5	0	13								



Finance

Item	Number of invoices paid															
Mon.	Jan	Feb	Mar	YTD	Apr	May	June	YTD	July	Aug	Sept	YTD	Oct	Nov	Dec	Year
2021	319	199	341	859	307	316	301	1,783	391	316	254	2,744	396	299	295	3,734
2022	277	298	310	885	265	296	262	1,708	439	266	389	2,802	308	376	376	3,862
2023	365	367	348	1,080	411	417	500	2,408	360	350	284	3,402	396	336	393	4,527
2024	354	288	292	934	355	494	293	2,076								

Item	Number of insurance claims received															
Mon.	Jan	Feb	Mar	YTD	April	May	June	YTD	July	Aug	Sept	YTD	Oct	Nov	Dec	Year
2021	1	1	3	5	3	1	1	10	1	2	6	19	1	-	1	21
2022	1	2	1	4	-	4	-	8	1	5	7	21	4	7	1	33
2023	5	3	1	9	1	2	2	14	1	2	3	20	2	3	-	25
2024	4	2	2	8	2	2	2	14								



Highlights

- Held the Q1 Safety Committee Meeting.
- Risk Manager attended the GIRMA Safety and Liability Grant Training.
- Risk Manager collaborated with event organizers to ensure adherence to the insurance criteria mandated by the city for events.
- The staff received four proposal responses for Request for Proposals (RFP) 24-02 Develop Comprehensive Ten-Year Plan and Creation of a Unified Development Ordinance (UDO) for Community Development.
- Received two bids for Invitation to Bid (ITB) 24-02 PHB Installation at Two Locations Project for Public Works.
- Posted RFP 24-03 for the Purchase and Installation of Playground Equipment at Waterford Park for Parks and Recreation.
- Notice to Proceed issued to A & D Painting, Inc. for Request for Qualifications (RFQ) 23-05 Standby Skilled Trade Contractors for Parks and Recreation.
- Notice to Proceed issued to United Maintenance, Inc. for RFQ 23-05 Standby Skilled Trade Contractors for Parks and Recreation.
- Notice to proceed issued to Ogletree Enterprises, Inc. for proposal for Dunwoody Road Sidewalk (Chamblee Dunwoody Road) Landscape Improvement Project for Public Works.
- The First Quarter 2024 Capital Projects Review meeting was held.
- Finance staff attended the DeKalb County 2024 Tax Digest Virtual Seminar.

Accolades

- The City's Property & Liability Insurance was renewed with GIRMA.
- The First Quarter 2024 Budget Amendment was presented to the City Council.
- A surplus of 12 vehicles and 1 trailer was presented to City Council at the May 28 meeting.