



CITY OF DUNWOODY Quarterly Department Report

City of
Dunwoody
Georgia

Q4 2023



Projects Started This Quarter

- Eidson Road/Cherry Hill Path Connection-Design Phase

Ongoing Projects This Quarter

- Georgetown Gateway
- Ashford Dunwoody Path Phase 1 Construction
- Gateway Signs Construction
- Mount Vernon Road at Tilly Mill Road Intersection Right of Way Acquisition

Finished Projects This Quarter

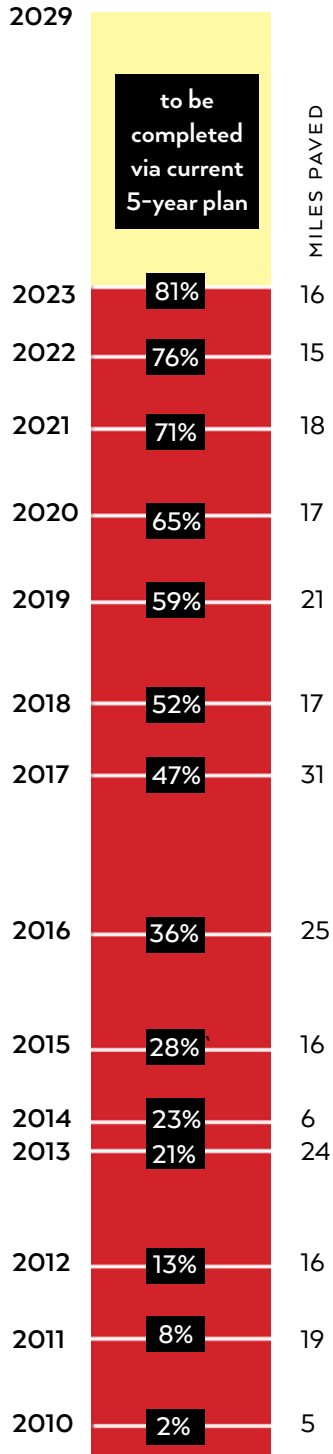
- Dunwoody Nature Center Eco-Classroom Stormwater Improvements
- Chamblee Dunwoody at Womack Intersection Improvement
- Citywide Pavement Condition Assessment
- Old Spring House Path Right of Way Acquisition

Upcoming Dates

- Invitations to Bid for Pedestrian Hybrid Beacons at Chestnut Elementary and on Perimeter Center West.

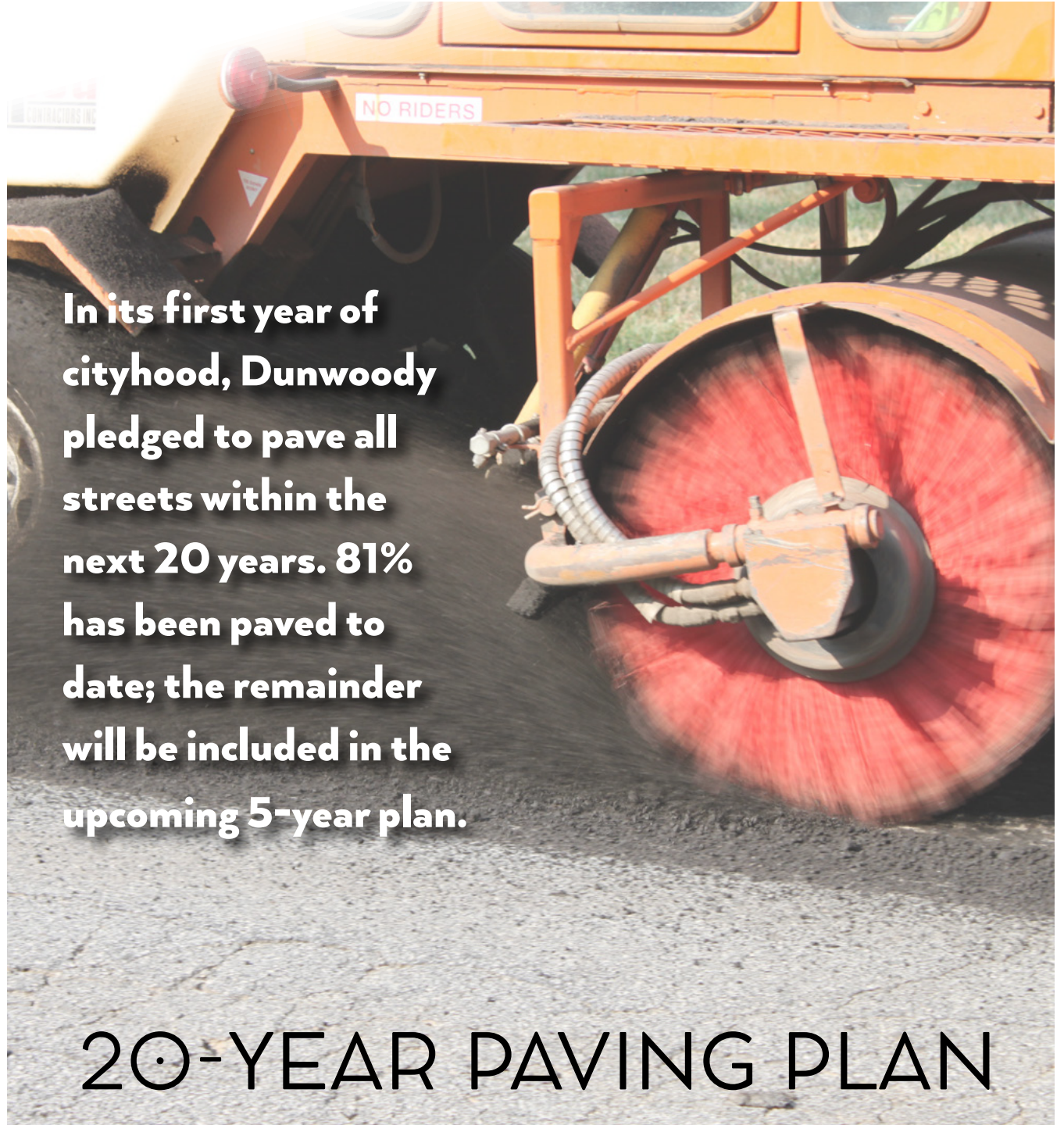
PUBLIC WORKS

20-YEAR PAVING PLAN: % OF ORIGINAL ROADS REPAVED



In its first year of cityhood, Dunwoody pledged to pave all streets within the next 20 years. 81% has been paved to date; the remainder will be included in the upcoming 5-year plan.

20-YEAR PAVING PLAN

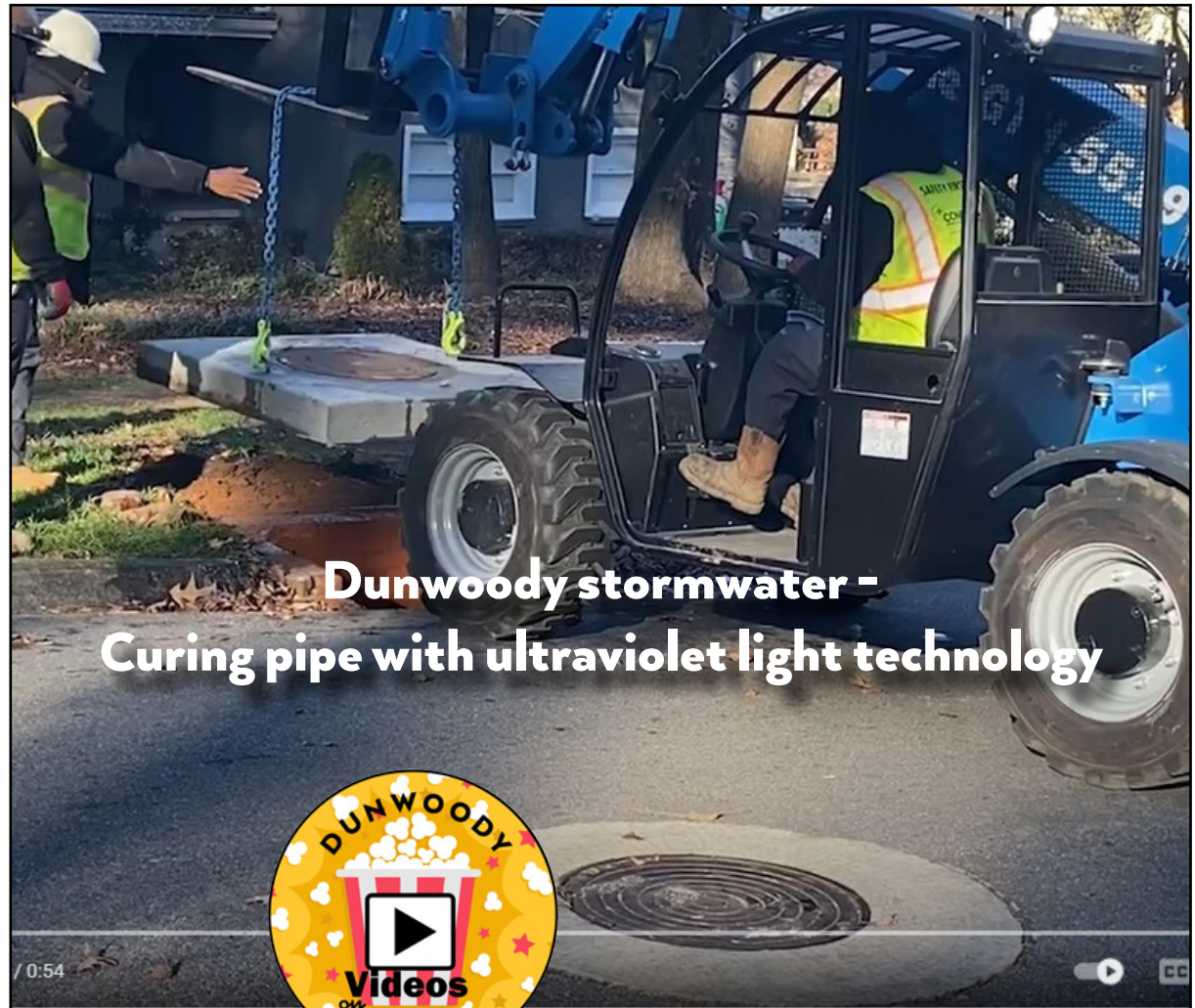
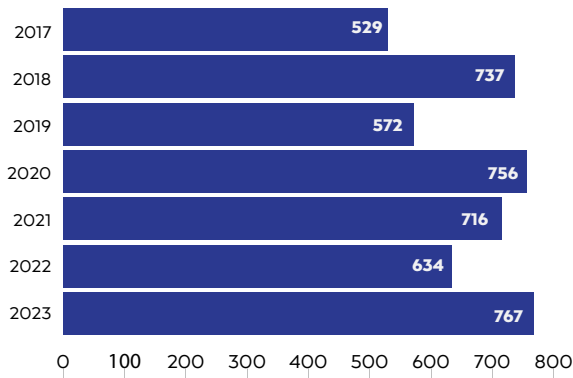


PUBLIC WORKS

Item	Feet of sidewalks built.													
Year	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	
Annual	3,100	7,530	14,182	9,885	7,525	11,715	2,220	2,470	4,880	300	10,600	975	2,075	
Total	3,100	10,630	24,812	34,697	42,222	53,937	56,157	58,627	63,507	63,807	74,407	75,382	77,457	

Item	Number of storm water service requests.															
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2020	20	11	16	47	15	11	14	87	24	79	34	224	22	11	5	262
2021	12	6	17	35	19	18	10	82	13	8	23	126	6	7	8	147
2022	8	6	16	30	11	7	10	58	5	13	4	80	7	7	10	104
2023	12	9	6	27	8	7	9	51	14	7	14	86	2	2	3	93

Number of Public Works Service Requests



**Dunwoody stormwater -
Curing pipe with ultraviolet light technology**



Projects Started This Quarter

- L.E.A.F. Parks and Rec Guide for Winter/Spring '24 projected for January release. The online guide will feature programs and special events from Dunwoody Parks & Recreation and partners for January through April of 2024.
- The 8th Annual Martin Luther King, Jr. (MLK) Day of Service is scheduled for January 15 and will offer volunteer opportunities for tree planting with Trees Atlanta, daffodil planting with The Daffodil Project, community garden cleanup, cleanup at Spruill Center for the Arts, and invasive plant removal at the Dunwoody Nature Center.

Ongoing Projects This Quarter

- Vietnam War Memorial Dedication at Brook Run Park scheduled for March 29, National Vietnam War Veterans Day. The site has been cleared and surveyed to prepare for ADA-accessible path and plaza.
- Two Bridges Park drive lane paving, additional sidewalk connection from park to Dunwoody Montessori and reconfiguration of the island at the entrance were completed. Shade structures will be placed over the playground and splash pad in 2024.

Finished Projects This Quarter

- Grounded Gathering, the sister sculpture to Grounded Growth at Brook Run Park, was unveiled October 19, 2023. The 15-foot sculpture features seating for 16 along flower petal benches, plus a single artistic flower. Both pieces were created by local artist, Huelani Mei Fogleman, and can be found near the great lawn.
- The “Après Ski” Holiday Lights display opened December 5, and included free hot cocoa, character photos, and concessions from Top Job Beverages and DonutNV Atlanta from 4-8 p.m. The month-long display was held at Brook Run Park, featured 85,000 lights, and was deemed the 2023 District 6 Outstanding Special Event by the Georgia Recreation and Parks Association.



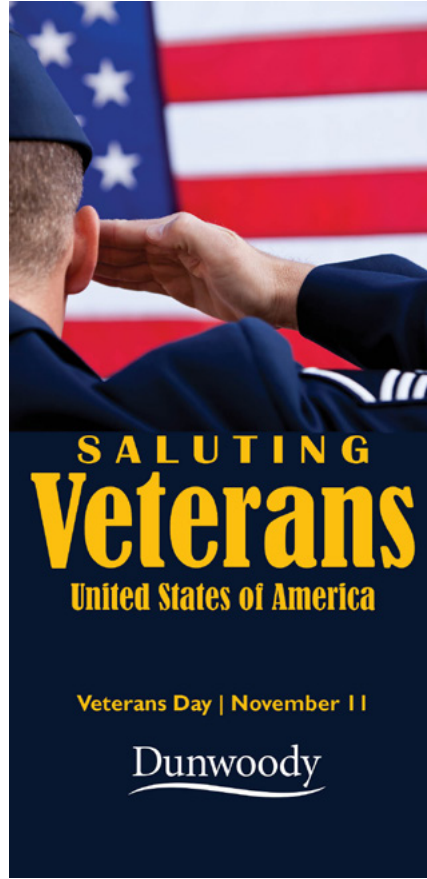
85,000 lights dazzled Brook Run Park during December's “Après Ski” Holiday Lights. 1,000 guests attended opening night.





Item	Number of Park - related night and weekend events.															
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2020	1	3	0	4	0	0	0	4	0	0	0	4	1	1	1	7
2021	1	0	0	1	0	2	1	4	2	2	1	9	0	2	1	12
2022	0	3	1	4	1	3	2	10	2	3	1	16	3	1	1	21
2023	1	2	1	4	1	3	2	10	3	2	3	18	3	1	1	23

Item	Number of Park service requests.															
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2020	2	0	0	2	4	6	2	14	5	4	7	30	7	7	4	48
2021	25	37	42	104	24	26	19	173	25	32	28	258	8	5	6	277
2022	1	2	12	15	10	17	5	47	7	11	5	70	11	7	3	91
2023	4	5	3	12	3	9	5	29	9	3	9	53	4	4	0	61



A standing-room-only crowd filled City Hall's courtroom for the annual Veterans Day ceremony on Nov. 11. The event was moved indoors due to inclement weather.



Art in the Park expanded through addition of Grounded Gathering sculpture; Black History Month's Request for Qualifications in December 2023 had the highest number of proposals received (11) since the program began in 2021.



DPD received the Agency of the Year Award for 2023 from the Metro Atlanta Traffic Enforcement Network

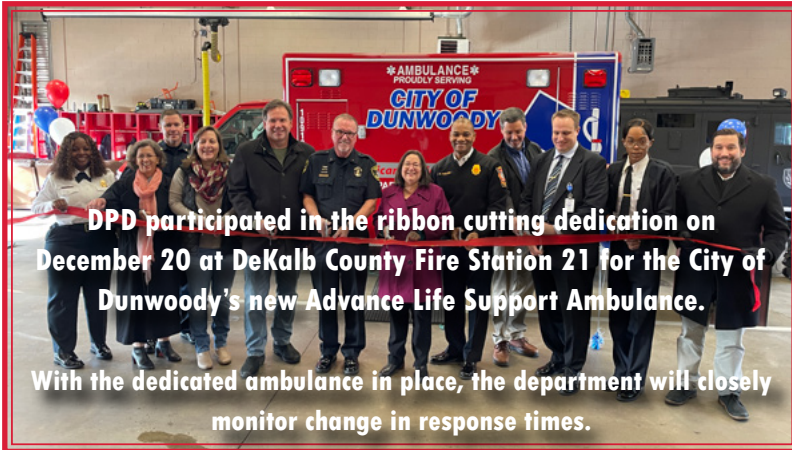
Projects Started This Quarter

- Implemented plans to install a Real Time Crime Center in the Roll Call Room to run Flock OS. The real time crime center will allow us to view our cameras, shot spotters, and license plate readers on one platform.
- Implementation of Live 911 for Patrol staff will allow officers to listen in on the 911 calls as they are happening. This will reduce the delay of information between dispatch and our patrol units on the road
- Research has begun to initiate a “Mentor Program” in which staff members will be assigned a trained staff mentor to guide them toward their career goals by helping them develop a custom Career Road Map and offer follow-up mentorship.
- Planning has begun to implement a Defensive Tactics Training Program as a standard for all Officers.

Finished Projects This Quarter

- As part of the National Faith & Blue Weekend, the department hosted a “Pizza with Police” community event at Brook Run Park on October 6, and invited all of our faith-based organizations to attend and engage in casual conversation with Officers.
- After the October 7, 2023 events overseas, Officers took extra precautions with heightened patrols being conducted at all Jewish facilities in Dunwoody.
- Officers and staff participated in NAMI Walks (National Alliance for Mental Illness) on October 14 to support mental health awareness.
- Community Outreach partnered with Chuy’s restaurant to offer a “Fundraiser Day” on October 17 to raise funds to support the Women’s Resource Center to End Domestic Violence.
- Officers participated in the Dunwoody Prep Fall Festival October 22 along with DeKalb Fire Rescue to interact and talk safety with children and parents.

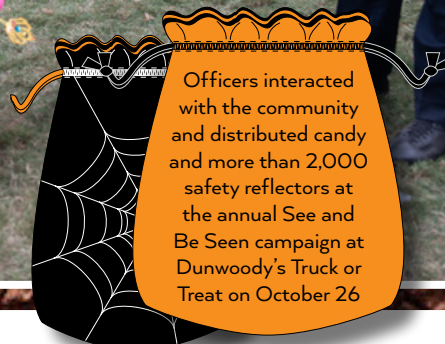
Dunwoody's First Dedicated Ambulance



Donated blankets are kept in patrol cars for the homeless



- Officers participated in Vanderlyn Elementary School's "Vocabulary Parade" on October 27 in support of advancements in vocabulary instruction.
- The department collected unused prescription drugs from the public as part of the DEA National Prescription Drug Take-Back Day on October 28.
- Community Outreach initiated the department's first Holiday Food Drive November 8 - 20, partnering with I Care America to collect canned/non-perishable food for those in need. Officer Hernandez also collected food during the Light up Dunwoody event.
- Conducted a free C.R.A.S.E. (Civilian Response to Active Shooter Events) course for the public on November 16 at Dunwoody Hall.
- The department hosted another community Child Safety Seat Check on November 16 at Dunwoody Annex parking lot. Numerous child safety seats were checked for integrity and proper installation.
- The Berry Dunn department assessment project was completed, and the report presented to Dunwoody Police Department staff and City Council.
- GROC (Georgia Retailers Organized Crime Alliance) Shoplifting Blitz (undercover operation) conducted on December 12 - 13 in which Detectives and numerous Officers participated.
- Blanket donations were received for homeless from Dunwoody United



Officers interacted with the community and distributed candy and more than 2,000 safety reflectors at the annual See and Be Seen campaign at Dunwoody's Truck or Treat on October 26

Item	Number of calls.															
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2020	5,777	5,659	5,171	16,607	3,168	3,875	4,350	28,000	4,778	5,683	4,747	43,208	5,388	4,092	4,529	57,217
2021	4,369	4,225	4,182	12,776	3,838	3,661	3,784	24,059	3,846	3,783	3,455	35,143	3,518	3,645	3,844	46,150
2022	3,782	3,167	3,380	10,329	3,281	3,461	3,468	20,539	3,439	3,563	3,465	31,006	3,422	3,380	3,430	41,238
2023	3,476	3,036	3,777	10,289	3,205	3,718	3,573	20,785	3,327	3,435	3,639	31,186	3,465	2,780	2,968	40,399

Item	Number of Priority 1 calls (Calls that require immediate response)															
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2020	50	43	42	135	-	2	29	166	41	43	49	299	41	44	43	427
2021	54	50	53	157	45	34	44	280	40	35	33	388	38	43	37	506
2022	26	29	35	90	29	43	30	192	36	26	53	307	32	36	52	427
2023	39	33	36	108	35	51	48	242	50	53	48	393	61	42	75	571

Item	Number of alarm calls.															
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2020	205	205	154	564	130	128	162	984	160	167	163	1,474	197	182	195	2,048
2021	172	173	159	504	185	230	222	1,141	150	146	169	1,606	180	222	236	2,244
2022	229	155	190	574	178	176	198	1,126	167	202	204	1,699	180	183	267	2,329
2023	207	160	173	540	182	183	140	1,045	184	176	135	1,540	172	137	210	2,059

Item	Number of Officer - initiated incidents.															
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2020	4,015	3,976	3,693	11,684	2,061	2,513	3,015	19,273	3,376	4,250	3,260	30,159	3,755	2,512	2,797	39,223
2021	2,772	2,789	2,526	8,087	2,184	1,934	1,933	14,138	2,066	1,986	1,762	19,952	1,765	1,895	1,982	25,594
2022	1,978	1,560	1,652	5,190	1,582	1,550	1,665	9,987	1,529	1,651	1,592	14,759	1,607	1,709	1,510	19,585
2023	1,649	1,448	1,903	5,000	1,475	1,721	1,634	9,830	1,580	1,412	1,813	14,635	1,672	1,098	1,187	18,592



New officers took the Oath of Office during 4Q23: Edwards, Bustos, and Johnson

ANALYTICS TRENDS

BURGLARIES



Burglaries were lower in Q4 than any other quarter in 2023: 40% decrease from Q3 to Q4 and an 11% decrease from Q1 to Q4.



Community groups and individuals assisted at the Christmas for Kids “Wrap Up Event” on December 8.

78 children-in-need enjoyed a Polar Express interactive adventure while interacting with officers, staff, and Santa Claus at DPD’s 14th annual Christmas for Kids . Each child received a bag full of toys/gifts from their own wish list, as well as meals to enjoy with their families over the holidays.

PSAs

Community Outreach posted numerous PSAs and Safety Tips over the holiday season including Lock/Hide (including use of lighted message trailer on Ashford Dunwoody Rd), Drive Sober, Halloween Safety, Fireworks Safety/Ordinance, Cyber Scammers, Suicide/Crisis Hotline, Holiday Travel Safety Tips, Hate Crimes, and more.





A FREE 12-week class open to Dunwoody residents and business owners 17 years and older.

Get an app-lease look at Dunwoody's police operations:

- Community Outreach
- North Metro SWAT
- GEP
- Crime Scene Unit
- Chameleon 9-1-1 Center
- Use of Force
- Detailed Crime Analysis
- Student Issues (CJAG)
- Criminal Investigations
- Uniform Patrol
- Narcotics
- Traffic Stops and CTR
- Enforcement
- 12 Firearms Simulators

► Now accepting applications for the **SPRING 2024** class.

DUNWOODY Citizens' Police Academy

REGISTRATION: Feb 19 - Apr 3 | Submission: May 15

Citizen's Police Academy's most recent graduating class

Classroom registration: bit.ly/415mpzY

Completed applications should be delivered to: Community Outreach Officer Theresa Hernandez, 4880 Atlanta Dunwoody, GA. Questions: theresa.hernandez@dunwoodyga.gov

City of Dunwoody

The department's 13th "Citizens' Police Academy" alumni graduated from their 9-week course at the October 30 Council Meeting. Seventeen alumni proudly accepted their completion certificates and walked away with an enriched relationship with officers and a better understanding of the services they provide.

Item	Number of Part 1 violent crimes.															
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2020	5	2	6	13	5	5	10	33	6	7	11	57	5	9	6	77
2021	5	4	8	17	7	9	11	44	8	9	11	72	5	9	7	93
2022	10	8	10	28	8	13	5	54	9	8	11	82	4	10	8	104
2023	7	7	6	20	11	7	5	43	11	8	5	67	11	14	9	101

Item	Number of Part 1 property crimes.															
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2020	172	126	116	414	42	83	84	623	101	97	103	924	139	147	181	1,391
2021	148	132	128	408	109	101	122	740	116	109	107	1,072	99	120	139	1,430
2022	131	94	119	344	140	113	126	723	147	112	130	1,112	123	122	128	1,485
2023	121	117	166	404	136	187	173	900	157	166	143	1,366	180	163	175	1,884



A community Child Safety Seat Check was held on November 16 at the Dunwoody Annex. Numerous child safety seats were checked for integrity and proper installation.



All buildings have topped out at High Street. The opening of the residential buildings will begin early 2024.

Projects Started This Quarter

- The Department has started drafting a Request for Proposal (RFP) for the creation of the 10-year update to the Comprehensive Plan and the creation of a Unified Development Ordinance. The work is expected to start in Q2 of 2024.
- The Planning and Zoning Division has received a zoning application for the remaining lot at Park Center. Developer KDC is proposing a mixed-use development consisting of up to 300 dwelling units, 300,000 sf of office space, 175 hotel rooms, and 22,000 sf of retail space.

Ongoing Projects This Quarter

- The second iteration of the Front Yard Tree Program is ongoing and still accepting applications.
- The work is continuing on the new online system for permits, planning cases, code cases, and business licenses. The estimated completion date is by Q3 2024.
- The Marcus Jewish Community Center is continuing construction on its campus-wide renovation project. In Q4, work has started on the future pickleball courts.
- The construction at High Street is progressing with all buildings topped out. The opening of the residential buildings will start in Q1 of 2024.
- The construction is progressing at the Campus 244 development with the initial opening projected for later in 2024.

Finished Projects This Quarter

- The City Arborist has submitted the successful application for renewal of the Tree City USA certification.
- The Planning and Zoning Division has completed work on two text amendments. The first is requiring special land use permits for new drive-through facilities, while the second exempts fences from stream buffer requirements.
- The City Council has adopted the Road Safety Action Plan, allowing the City eligible to apply for federal transportation safety grants.
- The city implemented two additional quick-build transportation safety projects. The first is a pedestrian crossing in Brook Run Park, the second was a temporary deceleration-lane closure at Dunwoody Elementary School. At Dunwoody Elementary School, alternative options are being considered.

Item	Number of plans received for review.															
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2020	202	247	298	747	227	172	310	1,456	249	201	276	2,182	104	70	94	2,450
2021	165	149	224	538	162	138	147	985	157	202	145	1,489	151	130	122	1,892
2022	139	145	191	475	141	187	202	1,005	120	173	129	1,427	117	115	107	1,766
2023	119	123	154	396	120	154	147	817	163	166	143	1,289	145	136	96	1,666

Item	Number of inspections requested.															
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2020	359	345	320	1,024	355	301	327	2,007	339	330	316	2,992	183	231	155	3,561
2021	444	631	561	1,636	583	511	563	3,293	560	496	512	4,861	543	488	448	6,340
2022	441	526	695	1,662	622	630	639	3,553	611	597	523	5,284	574	604	407	6,869
2023	417	464	469	1,350	515	421	474	2,760	423	498	439	4,120	438	403	413	5,374

Item	Number of permits issued.															
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2020	104	110	120	334	109	109	125	677	114	131	99	1,021	116	91	104	1,332
2021	99	135	190	424	130	107	123	784	114	153	95	1,146	153	92	84	1,475
2022	108	113	139	360	116	147	149	772	113	139	108	1,132	96	98	85	1,411
2023	97	72	134	303	100	104	120	627	117	148	117	1,009	111	99	85	1,304

Item	Number of new code compliance complaints.															
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2020	17	24	54	95	57	92	112	356	60	80	38	534	46	9	24	613
2021	11	11	47	69	44	32	41	186	20	30	30	266	25	35	35	361
2022	46	38	30	114	60	57	80	311	64	78	51	504	35	29	24	592
2023	55	22	43	120	44	46	51	261	56	42	43	402	37	33	24	496



TREES ATLANTA
**Front
 Yard
 Tree
 Planting
 Program**

Dunwoody

For the second year, the City of Dunwoody is partnering with Trees Atlanta to plant up to 80 shade trees in front yards across Dunwoody. The Front Yard Tree program provides free trees to homeowners to be planted within 35 feet of a right-of-way.

A total of 54 front yard trees were planted during the 2022-23 season. Planting for 2023-24 began in October and will continue through March 2024. The new trees must be planted on private property within 35 feet of a right-of-way. Front yard locations allow mature trees to provide shade in public areas. After planting, property owners shall be responsible for watering and maintaining the new trees. Trees will be allotted on a first-come, first-served basis.



CAMPUS 244

Construction is progressing; initial opening projected for later in 2024.



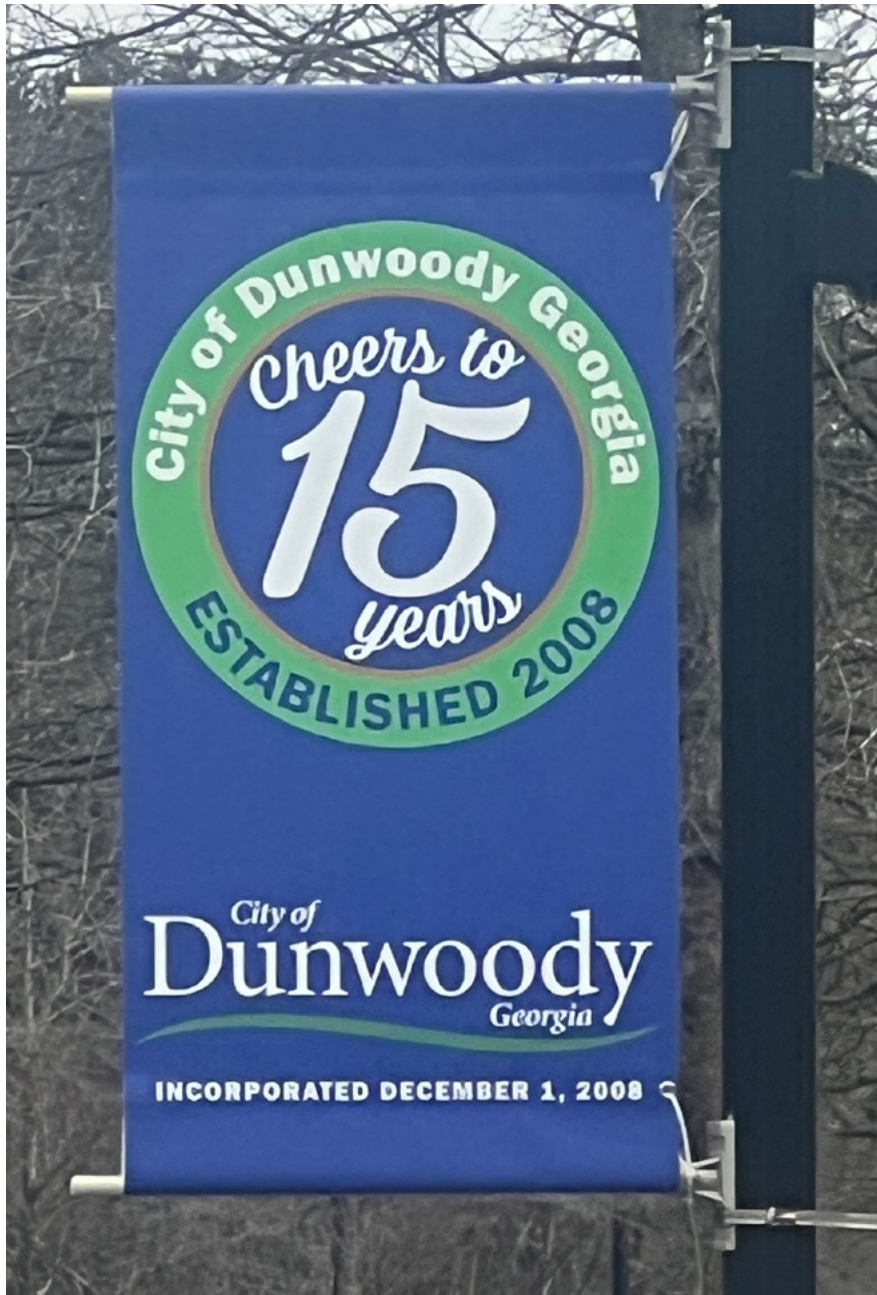
The Marcus Jewish Community Center is continuing construction on its campus-wide renovation project. In Q4, work started on the future pickleball courts.

The opening of the residential buildings at High Street will begin in Q1 of 2024.



 HIGH STREET

COMMUNICATIONS



Projects Started This Quarter

- Installed 15th anniversary banners in the Perimeter, Dunwoody Village and along the Winters Chapel Trail
- Promoted Holiday Lights
- Atlanta Magazine Perimeter Focus
- Organized staff holiday luncheon and employee awards

Ongoing Projects This Quarter

- Dunwoody Digest: Distributed Fall edition in October, produced winter edition.
- Created 33 graphics: Dunwoody Digest promotions, Parks and Rec Kudos, Farewell to Brent Walker, Activate the Asphalt logo, Scarecrow Showdown logo, Election Day, Georgetown detour and paving maps, Holiday Lights, Veterans Day, Employee awards, and more!
- Print ads: Monthly calendar ads for Dunwoody Crier and Dunwoody Reporter
- Videos: Created 24 videos with 66.2K total views; 5 Council meetings with 1,217 views on Facebook
 - Come on in! (Business ribbon-cutting videos): Message in a Bottle, Ark Coffeehaus, Perimeter Beauty Institute, Country Dog Market
 - Veterans Day, Holiday Lights opening night, 2023 public art compilation, Activate the Asphalt volunteers & opening, Womack intersection opening, new Dunwoody ambulance, #GreatDunwoodyCleanup, Green Light Art
- The department issued 13 press releases.
- Created 19 newsletters: D-news, Dunwoody Ambassadors, Inside Dunwoody, Special Ballot Questions
- Youth City Council welcomed visits by Council Member John Heneghan, Police Chief Billy Grogan, and Mayor Deutsch
- Promoted next phase of Green Light Art
- Top posts: (Facebook) Dunwoody High School (DHS) Finance Academy trip to NYC, (Twitter) E. 48th Street Deli profile in AJC, (Instagram) Holiday Lights opening night, (LinkedIn) Brent Walker's new job

City of Dunwoody Georgia

4800 Ashford Dunwoody Rd., Dunwoody GA 30338 | 678.382.6700

arts & culture MONTH

Trick or TREAT October 26

October Highlights

- 1 Electronics Recycling
- 2 Dunwoody Community Development Department and Sustainability Committee
- 3 St. Luke's Presbyterian Church
- 4 Dunwoody Art Commission Meeting
- 5 Zoning Board of Appeals Meeting
- 6 Pizza with Police
- 7 Planning Commission Meeting
- 10 Sustainability Committee Meeting
- 12 Trivia in the Park
- 13 Fall Plant Sale
- 14 Master Gardener Talk: Making Use of Fall(en) Leaves
- 14 Spirits for Sprull and AMPLIFY Mural Reveal
- 14 Groovin' on the Green
- 16 Dunwoody City Council Meeting
- 21 Annual Scout Halloween Farm Festival
- 26 Truck or Treat and DPD's See and Be Seen
- 27-29 Annual Ceramic Bowl Sale
- 28 Whiskey in the Woods
- 30 Fall Plant Sale
- 30 Dunwoody City Council Meeting

Master Gardener Talk: Making Use of Fall(en) Leaves

Food Truck Thursdays

Electronics Recycling

City of Dunwoody Georgia

4800 Ashford Dunwoody Rd., Dunwoody GA 30338 | 678.382.6700

Great Dunwoody Cleanup

All about Dunwoody Veterans Day Ceremony

November Highlights

- 1 The Story of Diwali
- 2 Zoning Board of Appeals Meeting
- 3 Night of Lights: A Diwali Celebration
- 4 #GreatDunwoodyCleanup
- 7 Election Day
- 7 Dunwoody Art Commission Meeting
- 9 Sustainability Committee Meeting
- 10 City Hall closed
- 11 Veteran's Day Ceremony
- 12 Dunwoody Audit Committee Meeting
- 12 Dunwoody City Council Meeting
- 13 Planning Commission Meeting
- 16 Development Authority Meeting
- 16 Election Day
- 18 History Alive
- 18 Game Night
- 19 Light Up Dunwoody
- 23-24 Thanksgiving: City Hall closed
- 27 Dunwoody City Council Meeting
- 27 Dunwoody City Council Meeting

Master Gardener Talk

Dunwoody Farmers Market

Light Up Dunwoody

City of Dunwoody Georgia

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City of Dunwoody Georgia Cheers to 15 Years

December Highlights

- 1 Dunwoody is 15!
- 2 First Free Saturday
- 5 Dunwoody Art Commission Meeting
- 7 Zoning Board of Appeals
- 11 Dunwoody City Council Meeting
- 12 Planning Commission Meeting
- 16 Game Night
- 25-26 City Hall closed

1-31 After-Ski Holiday Lights

1-17 It's a Wonderful Life

Dunwoody Farmers Market

Trick or Treat

Which one do you LEAST want to find in your Halloween bag?

activate THE ASPHALT

A Dunwoody Public Art POP-UP

DUNWOODY VILLAGE Scarecrow Showdown 2023

Boo! HAPPY HALLOWEEN Dunwoody

Farewell BRENT

Dunwoody Thank you for your service

Happy Birthday DUNWOODY!

THE CITY OF DUNWOODY Established Dec. 1, 2008

SHOP Local

DUNWOODY SMALL BUSINESS SATURDAY

NOVEMBER 25

SALUTING Veterans

United States of America

Veterans Day | November 11

Dunwoody

GENERAL ELECTION TODAY IN DUNWOODY

• Mayor • Three Council Seats • Ballot Questions

Polls open 7 am - 7 pm

CAST YOUR VOTE Dunwoody

Finished Projects This Quarter

- Promoted Womack/Chamblee Dunwoody intersection ribbon-cutting: press release, video
- Womack crosswalk project messaging
- Designed Q3 2023 Quarterly Report
- Dunwoody bond question, SPLOST and E-Host communications: social media, information booths, Open House, newsletter
- #GreatDunwoodyCleanup
- Promoted Arts & Culture Month

Coming up

- Dunwoody City Council meeting at Dunwoody High School - Jan. 22
- Promotions: MLK, Jr. Day of Service, Green Speak, Sustainability Hero nominations
- Updating welcome packets for new residents

Item	Number of media inquiries.															
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2020	15	17	22	54	9	14	14	91	17	25	15	148	12	19	24	203
2021	10	9	18	37	23	22	32	114	18	15	24	171	18	11	8	208
2022	17	18	19	54	15	9	9	87	11	8	12	118	6	17	11	152
2023	17	8	9	34	11	10	11	66	6	9	14	95	12	12	13	132

Item	Number of public engagement opportunities, community meetings, and events.															
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2020	7	7	2	16	4	6	4	30	3	6	6	45	9	2	3	59
2021	3	4	4	11	1	9	8	29	4	4	4	41	11	7	5	64
2022	2	9	7	18	6	6	5	35	9	8	8	60	12	11	6	89
2023	3	9	9	21	7	6	5	39	6	7	5	57	10	7	8	82

Item	Number of engagements (Reactions, Comments, Shares, etc.) on Facebook.															
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2020	3,614	5,442	6,232	15,288	6,807	11,849	5,155	39,099	5,710	4,226	4,242	53,277	3,544	2,207	2,489	61,517
2021	7,214	7,214	7,214	7,214	2,507	5,126	4,648	19,495	4,361	3,379	2,769	30,004	3,046	2,723	2,303	38,076
2022	2,207	2,608	2,541	7,356	3,334	2,265	1,716	14,671	3,267	2,958	2,048	22,944	2,593	2,537	2,655	30,729
2023	1,678	2,528	2,415	6,621	2,250	2,255	1,432	12,558	1,514	1,733	927	16,732	1,239	1,530	1,050	20,551

C'mon in videos

NEW BUSINESS WELCOMES



Country Dog Market

click to watch



ARK Coffehaus

click to watch



Beauty & Barber Institute

click to watch



Message in a Bottle

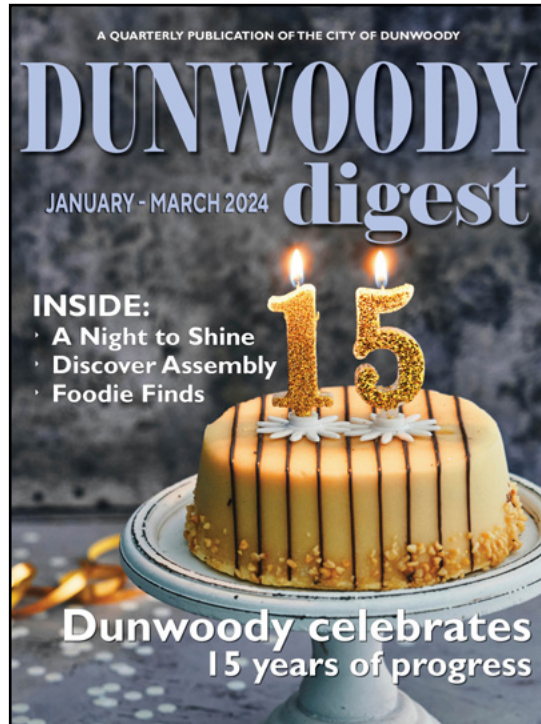
click to watch

Publications

Wrote and produced the January 2024 — with a 15th anniversary focus — issue of Digest in 3Q23.

12-page magazine distributed via USPO to all homes and businesses in Dunwoody

[READ 1Q24 ISSUE](#)



14,504 subscribers
Distributed weekly

[READ RECENT ISSUE](#)



708 subscribers
Distributed monthly

[READ RECENT ISSUE](#)



170 Ambassador subscribers | 46 Partner subscribers
Distributed monthly

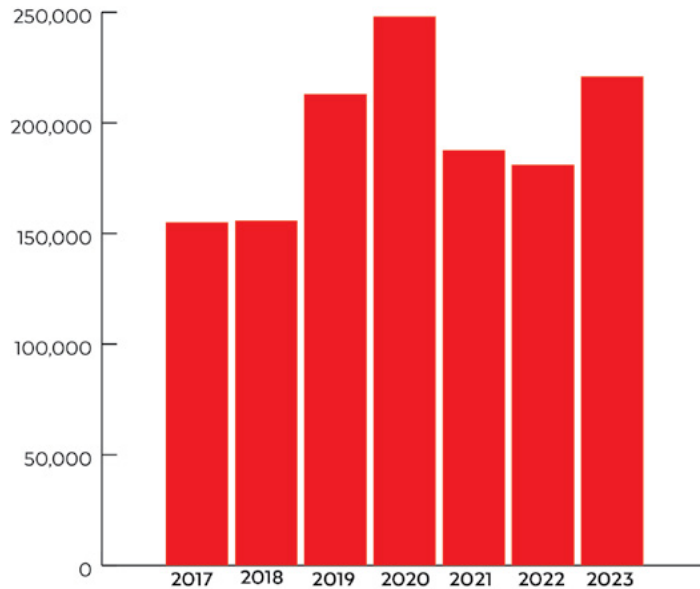
[READ RECENT ISSUE](#)



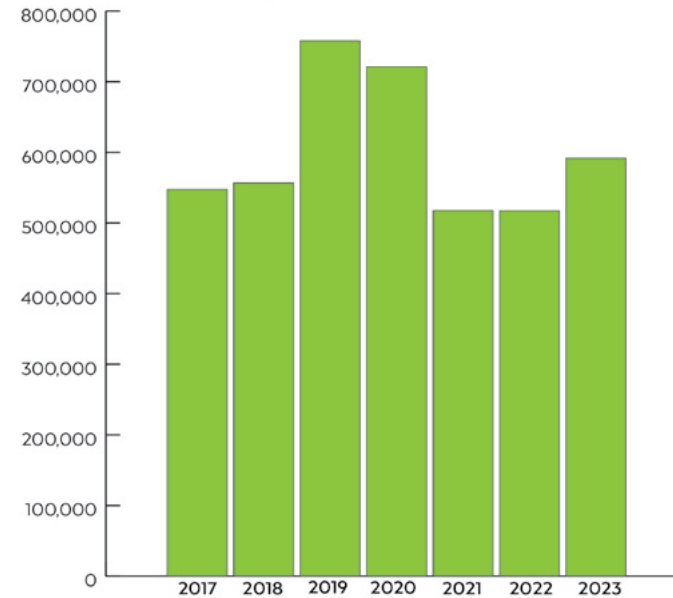
Item	Number of Facebook fans.											
Mon.	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
2020	5,472	5,547	5,759	5,844	5,968	6,058	6,166	6,222	6,336	6,405	6,444	6,477
2021	6,550	6,553	6,592	6,644	6,728	6,794	6,888	6,935	7,010	7,069	7,121	7,151
2022	7,184	7,228	7,256	7,308	7,342	7,437	7,540	7,672	7,805	7,903	7,956	8,001
2023	8,078	8,104	8,154	8,205	8,272	8,343	8,426	8,471	8,527	8,596	8,623	8,634

Item	Number of Twitter followers.											
Mon.	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
2020	6,928	6,979	7,102	7,160	7,211	7,278	7,322	7,363	7,421	7,475	7,490	7,494
2021	7,432	7,452	7,467	7,475	7,423	7,425	7,460	7,492	7,537	7,535	7,544	7,568
2022	7,611	7,634	7,644	7,641	7,645	7,662	7,682	7,701	7,699	7,678	7,617	7,626
2023	7,652	7,675	7,680	7,675	7,658	7,656	7,664	7,686	7,689	7,475	7,535	7,678

Number of unique visitors to Dunwoody's website



Number of Unique Page Views on Dunwoody's website



The December 2023 issue of Atlanta Magazine Perimeter included the Perimeter area focus and featured Dunwoody and Sandy Springs [Take a look](#)



PHASE III Green Light Art



Ongoing Projects This Quarter

- The Urban Redevelopment Agency is negotiating a Purchase and Sale Agreement for the 2.5 Acre Commercial Site in Georgetown. This is the final parcel associated with Project Renaissance and is planned for an expansion of the existing Georgetown Park and two restaurants.
- Placemaking – The department continues to lead creative placemaking efforts in coordination with community partners with the following projects identified: Georgetown Gateway Project, Womack Mosaic, Dunwoody Swing Sign, and Public Art Plan for the Ashford Dunwoody Corridor.
- Innovation & Entrepreneur Support: The department is implementing a long-term strategy to support entrepreneurs and the innovation ecosystem in partnership with TiE Atlanta and the City of Sandy Springs.
- Dunwoody Village Implementation Plan. The Economic Development Department has crafted a Redevelopment Implementation Plan for Dunwoody Village following input from the Joint Planning Retreat conducted in November between the City Council and Development Authority. Focusing efforts on gaining control of the Post Office property and working with community partners to activate the Village throughout the year.
- The department conducted 146 Business Retention and Expansion meetings.
- The department conducted 41 Business Recruitment meetings.
- Manage operations of the Dunwoody Development Authority, Urban Redevelopment Agency, and Dunwoody Art Commission.

Finished Projects This Quarter

- Hosted ribbon cuttings for Grounded Growth Bench, Ark Coffeehaus, Perimeter Beauty and Barber Institute, and Message in a Bottle.
- Approved 6 Public Art Submissions.
- Installed Phase III of the Green Light Art Project with five new pieces of art bringing the total to 15.
- Sponsored the Perimeter Chamber’s Regional Roadmap Breakfast with the Atlanta Regional Commission.
- Hosted the fourth meeting with the Dunwoody Village Businesses and Property Owners.

Item	Number of jobs reported.															
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2020	-	-	1,000	1,000	-	20	10	1,030	340	75	42	1,487	300	-	-	1,787
2021	-	-	-	-	20	-	-	20	-	80	40	140	347	200	-	687
2022	3,660	160	-	3,820	20	-	20	3,860	-	90	-	3,950	20	-	10	3,980
2023	-	200	24	224	90	-	80	394	-	40	10	444	-	20	-	464

Item	Amount of investment (millions)															
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2020	\$ -	\$ -	\$ 130.0	\$ 130.0	\$ -	\$ 0.6	\$ 0.3	\$ 130.9	\$ 9.9	\$ 3.8	\$ 40.0	\$ 184.6	\$ 12.0	\$ -	\$ -	\$ 196.6
2021	\$ -	\$ -	\$ -	\$ -	\$ 1.6	\$ -	\$ -	\$ 1.6	\$ -	\$ 1.5	\$ 38.0	\$ 41.1	\$ 8.0	\$ 5.0	\$ -	\$ 54.1
2022	\$ 37.8	\$ 3.1	\$ -	\$ 40.9	\$ 1.3	\$ -	\$ 0.7	\$ 42.9	\$ 21.3	\$ 8.3	\$ -	\$ 72.5	\$ 0.1	\$ -	\$ 0.3	\$ 72.9
2023	\$ 1.5	\$ 2.5	\$ 1.5	\$ 5.5	\$ 1.9	\$ -	\$ 9.4	\$ 16.8	\$ -	\$ 0.5	0	\$ 17.4	\$ -	\$ 1.0	\$ -	\$ 18.4

\$18.4M new business investments in 2023

10Q

TWENTY-SIX Thai
 Superica
 Ashford Lane
 The Lawn

20Q

SUPER CHIX
 LOUISIANA BISTREAUX
 P.F. CHANG'S
 QT QuikTrip
 Perimeter Marketplace
 Phase II

30Q

Grana
 BUFFALO WILD WINGS
 HAWKERS
 CAMO

40Q

MESSAGE IN A BOTTLE
 Superior Cider

Upcoming Dates

- January 9, Dunwoody Art Commission Board Meeting
- January 18, Dunwoody Art Commission Board Meeting
- February 6, Development Authority Board Meeting
- March 5, Dunwoody Art Commission Board Meeting
- March 21, Development Authority Board Meeting



activate THE ASPHALT

A Dunwoody Public Art POP-UP



Volunteer artists were coordinated via the Spruill Center's Exploring Street Art class to paint a maze at the parking lot at Renasant Bank. Students from Dunwoody Prep gave the maze its inaugural run. Picnic tables encourage parents to linger as children play.



The department coordinated four new business ribbon cuttings in 4Q 2023 for a total of 20 for the year.

[See video compilation of ribbon cutting events here](#)

Technology



- Access Control Updates – Completed.
- Intune – hybrid completed.
- Cyber Security Awareness Month Initiative completed.
- Hyland Strategic Workshop – Completed.
- Ginger LePage obtained National Certification: Certified Government Chief Information Officer from UGA's Carl Vinson Institute
- City of Dunwoody named as a Top 10 Digital City in the nation.
- Comcast upgrade to fiber installed – On hold for Network Refresh.
- SIEM/SOC project – The next stage is on hold for Network Refresh.
- Sharepoint Configuration - Project in progress.
- Network Refresh – on hold for Networking Request for Proposal (RFP)
- Network RFP – Posted.
- Backup solution – The RFP will post in Jan 2024.
- Park Internet – Reviewing submittals.
- Additional Security Assessment and updates – Projects in progress.
- External Dependencies Management Assessment – Awaiting results.
- CID Applications – In progress.
- AP Automation – In progress, estimated go live Q1 2024.
- Central Square for Community Development – In progress, estimated go live Q3 2024.

Item	Number of help desk tickets.															
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2020	210	192	153	555	199	284	407	1,445	386	430	401	2,662	441	373	163	3,639
2021	229	149	248	626	259	208	246	1,339	316	273	275	2,203	335	248	237	3,023
2022	271	309	252	832	205	211	252	1,500	339	605	3,083	5,527	956	562	708	7,753
2023	627	469	299	1,395	390	323	320	2,428	354	602	179	3,563	264	287	301	4,415

SUPPORT UNITS/ADMINISTRATION



Item	<i>Number of help desk tickets resolved.</i>															
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2020	202	163	116	481	211	297	452	1,441	395	441	374	2,651	455	383	218	3,707
2021	219	146	221	586	273	203	237	1,299	323	271	292	2,185	332	241	250	3,008
2022	260	252	219	731	251	205	265	1,452	278	585	2,952	5,267	369	1,082	941	7,659
2023	621	445	352	1,418	372	340	309	2,439	350	597	173	3,559	270	271	301	4,401

Item	<i>Number of Users, Devices, Projects, and Applications Managed</i>					
Year	2023	2023				
Quarter	Q3	Q4				
Users	153	156				
Devices	475	490				
Apps	79	79				
Projects	55	38				

Item	<i>Number of Trainings Held by I.T.</i>															
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2023	0	1	4	5	5	2	21	33	0	7	2	42	0	1	0	43



City Clerk

Item	<i>Number of open records requests.</i>															
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2020	504	405	328	1,237	205	244	276	1,962	285	246	324	2,817	321	281	350	3,769
2021	349	352	398	1,099	304	311	405	2,119	378	361	434	3,292	436	409	360	4,497
2022	362	351	352	1,065	397	353	422	2,237	372	426	471	3,506	446	391	471	4,814
2023	499	611	520	1,630	359	500	500	2,989	563	545	484	4,581	495	516	484	6,076



Human Resources

Item	Number of job applications received.															
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2020	49	1	NA	50	NA	7	16	73	14	NA	2	89	32	28	15	164
2021	14	25	15	54	10	32	28	124	26	44	26	220	11	31	16	278
2022	16	26	45	87	55	48	40	230	53	27	27	337	19	22	18	396
2023	24	19	60	103	98	99	50	350	49	54	60	513	41	47	76	677

Item	Number of positions filled. (NA = No open positions that month.)															
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2020	2	1	NA	3	NA	1	0	4	2	1	NA	7	0	2	1	10
2021	1	1	1	3	0	1	0	4	1	1	4	10	1	3	1	15
2022	2	1	2	5	0	2	7	14	4	1	3	22	0	1	2	25
2023	1	3	0	4	0	1	1	6	1	0	2	9	1	5	1	16

- The City filled seven positions: three Police Officers, one Prisoner Transport Officer, two Financial Analysts, and one Revenue Accountant.
- Human Resources worked with the City's benefits broker regarding benefits renewals for the 2024 benefits plan year.
- Human Resources administered the Open Enrollment process, and all City employees had the opportunity to enroll in benefits for the 2024 plan year.
- Human Resources planned for and began administering the annual performance evaluation process for all City employees.
- Human Resources and the Wellness Committee sponsored three healthy cooking classes, hosted a healthy cookout social event, sponsored angioscreens, and administered a wellness challenge.



Municipal Court

- The department added five new bailiffs to the Municipal Courts volunteer bailiff program.

Item	Number of citations filed.															
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2020	1,414	1,520	692	3,626	100	410	443	4,579	785	1,031	908	7,303	1,103	785	773	9,964
2021	688	615	754	2,057	548	652	728	3,985	672	803	630	6,090	668	612	805	8,175
2022	791	542	603	1,936	575	688	696	3,895	646	700	785	6,026	588	823	551	7,988
2023	827	709	938	2,474	827	972	756	5,029	897	890	1,028	7,844	916	423	471	9,654

Item	Number of cases heard at trial.															
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2020	6	8	-	14	-	-	-	14	-	-	9	23	4	6	-	33
2021	7	3	-	10	2	3	3	18	2	4	2	26	-	4	4	34
2022	6	-	12	18	2	6	2	28	4	5	5	42	4	6	-	52
2023	6	4	3	13	4	3	2	22	4	3	4	33	3	4	5	45

Item	<i>Number of cases disposed.</i>															
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2020	1,099	994	726	2,819	336	397	481	4,033	833	793	1,003	6,662	1,079	854	609	9,204
2021	819	797	1,001	2,617	870	633	590	4,710	535	644	560	6,449	661	505	471	8,086
2022	494	701	831	2,026	640	800	793	4,259	549	624	506	5,938	742	476	334	7,490
2023	641	722	852	2,215	655	897	817	4,584	563	981	728	6,856	747	577	309	8,489

Item	<i>Number of docket closures.</i>															
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2020	12	12	6	30	-	-	12	42	24	24	26	116	26	15	9	166
2021	16	18	20	54	18	16	16	104	14	16	20	154	14	10	12	190
2022	8	16	20	44	14	16	14	88	10	13	11	122	12	8	7	149
2023	12	12	15	39	14	14	13	80	9	15	12	116	12	10	9	147

Item	<i>Number of failure to appear notices.</i>															
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2020	126	110	15	251	-	-	71	322	242	92	131	787	229	183	84	1,283
2021	133	150	230	513	149	112	52	826	77	111	72	1,086	105	62	97	1,350
2022	51	124	153	328	61	94	74	557	86	92	96	831	65	73	57	1,026
2023	62	122	118	302	67	106	89	564	82	132	59	837	45	68	36	986

Item	<i>Number of computerized criminal histories.</i>															
Mon.	Jan	Feb	Mar	YTD	Apr	May	Jun	YTD	Jul	Aug	Sept	YTD	Oct	Nov	Dec	Year
2020	289	259	86	634	-	102	254	990	201	365	308	1,864	289	205	153	647
2021	189	121	150	460	126	205	182	973	205	103	98	1,379	159	92	79	1,709
2022	159	126	198	483	201	233	188	1,105	156	204	164	1,629	125	71	46	1,871
2023	123	152	143	418	156	203	234	1,011	256	185	265	1,717	89	79	59	1,944



Finance

Major Projects

- Finance worked with the IT Department to wrap up the Information Technology internal audit. Additionally, the final internal audit of the year was an audit of the City's P-card process.
- Finance staff is working with Community Development and Information Technology on the implementation of CentralSquare.
- Finance staff continues to work with our financial software provider, Tyler, to implement Accounts Payable Automation.
- Finance staff is updating Standard Operating Procedures to reflect the new software and processes.

Other Highlights

- Distributed additional ARPA funds, performed related audits, and submitted 3rd Quarter 2023 ARPA Reporting to the US Department of Treasury. Additionally, the City's ARP and CARES webpages have been updated with actual spending.
- The remaining surplus vehicles were listed on GovDeals.
- The Business License renewal packets were completed and mailed.
- The installation of the front counter glass window and additional security measures installed for sensitive areas within City Hall was completed.
- Finance staff is working on FY2023 year end.
- Finance Department has started working on the 2024 Adopted Budget Book that will be submitted for the GFOA Distinguished Budget Presentation Award.
- The first public hearing for the FY2024 Operating and Capital Budget was held on Monday, October 16th, with the second public hearing and vote for adoption of the FY2024 Budget held on Monday, October 30.

Item	Number of invoices paid															
Mon.	Jan	Feb	Mar	YTD	Apr	May	June	YTD	July	Aug	Sept	YTD	Oct	Nov	Dec	Year
2021	319	199	341	859	307	316	301	1,783	391	316	254	2,744	396	299	295	3,734
2022	277	298	310	885	265	296	262	1,708	439	266	389	2,802	308	376	376	3,862
2023	365	367	348	1,080	411	417	500	2,408	360	350	284	3,402	396	336	393	4,527

Item	Number of insurance claims received															
Mon.	Jan	Feb	Mar	YTD	Apr	May	June	YTD	July	Aug	Sept	YTD	Oct	Nov	Dec	Year
2021	1	1	3	5	3	1	1	10	1	2	6	19	1	-	1	21
2022	1	2	1	4	-	4	-	8	1	5	7	21	4	7	1	33
2023	5	3	1	9	1	2	2	14	1	2	3	20	2	3	-	25

- Request for Proposal
 - Issued Notice to Proceed to Autaco Development, LLC for RFP 23-07 On-Call Sidewalk and Small Construction Projects Unit Price Contract.
 - Issued Notice to Proceed to TerraMark Geospatial for RFP 23-06 2023-2027 MS4 Inspections and Dry Weather Screenings.
 - Received two (2) proposal responses for RFP 23-09 Managed Networking Service Provider.
 - Received five proposals for RFP 23-10 Brook Run Skate Park Concessionaire.

- Request for Qualifications
 - The department received 11 proposals for Request for Qualifications (RFQ) 23-05 Standby Skilled Trade Contractors.
 - The department received 12 proposals for RFQ 23-07 Black History Month Murals.
 - Posted RFQ 23-08 for Women History Month Murals.
 - Issued Notice to Proceed to NV5 Engineers and Consultants, Inc. for Proposal for North Peachtree Road – PHB Subsurface Utility Engineering Quality Level “A” Survey.