



# Memorandum

**To:** Chief Billy Grogan  
**CC:**  
**From:** Deputy Chief Mike Carlson  
**Date:** February 4, 2022  
**Re:** 2021 Complaint Summary

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## Summary

In 2021, six complaints were filed against eight members of the department. In each instance, the complaint was reviewed for compliance with departmental policy as well as applicable law.

During this calendar year, no formal complaint was filed against any civilian employee.

No complaint was received regarding the Use of Force.

The department made 1566 arrests in 2021, which is a 2.9% decrease from 2020. Of the six complaints, five were unfounded after supervisory review.

Attached are the analysis of the Complaints for 2021.



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## Memorandum

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The department investigates all misconduct complaints, regardless of the source. Our policy and procedures require that all complaints against the agency or its employees be investigated, including anonymous complaints. Complaints are accepted in all forms including in person, in writing, by email, web pages, or by telephone. This analysis is a review of formal complaints received by the department during 2021.

In 2021, the Dunwoody Police Department responded to 41,551 calls for service and effected the arrest of 1566 individuals. During the year, six complaints were filed against eight officers. The percent of complaints received compared to calls for service is 0.01%. The number of complaints received compared to total number of arrests is 0.38%.

The complainants of 2021 consisted of two white males, two black females, and two unknown/anonymous citizens.

Staff assignment indicates that all the complaints were filed against Patrol Division members. No formal complaints were filed against civilian personnel.

Analysis indicates that of the complaints filed in 2021, the officer/employee's preceding actions involved traffic/parking enforcement, driving, and a civil complaint.

The complaints in 2021 involved the following:



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## DUNWOODY POLICE DEPARTMENT

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Billy Grogan *Chief of Police*

1. Complaint on three officers for private property trespassing while investigating a civil matter- This incident was unfounded after body camera review.
2. Complaint about officer conduct while arresting suspect in front of her children. This complainant was squatting/trespassing inside a residence with her children. This complaint was unfounded.
3. Complaint about the location of a traffic stop. This complaint was unfounded. The Complainant was upset about the suspect pulling in their driveway.
4. Complaint of a traffic stop citation. This case was unfounded and deemed appropriate. Known complainant to the PD.
5. Complaint of receiving a handicap parking citation. Suspect was explained the violation and paid the citation. This complaint was unfounded.
6. Anonymous complaint of an officer using his cell phone while driving (outside city limits). This complaint was founded.

In-car video and body worn camera recordings were instrumental in the investigation of the complaints received in 2021. Analysis of these instances clearly indicated the officer's actions and behaviors when in contact with the complainant or subject of the complaint.

All officers are required to complete annually the Governor's Initiative Training Courses which include Use of Force and De-escalation, Autism and De-escalation, De-escalation Options for Gaining Compliance, Use of Force, Cultural Awareness, Police Legitimacy and Procedural Justice for Community Relations, and Mental and Emotional Wellness.

Calls for service and arrests were down this year.

Calls for Service in 2020 were 57,167 (-27%)

Arrests in 2020 were 1613 (-2.9%)



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