



# Memorandum

**To:** Chief Billy Grogan  
**CC:**  
**From:** Major David Barnes  
**Date:** January 07, 2021  
**Re:** 2020 Complaint Summary

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## Summary

In 2020, 10 complaints were filed against 7 members of the department. In each instance, the complaint was reviewed for compliance with departmental policy as well as applicable law.

During this calendar year, no formal complaint was filed against any civilian employee.

No complaint was received regarding the Use of Force.

The department made 1496 arrests in 2020. Of the ten complaints, six were unfounded after supervisory review. Four complaints were received internally involving supervisory conduct. These complaints were sustained due to unprofessional conduct of that supervisor. The supervisor involved resigned prior to the internal affairs investigation.

Attached are the analysis of the Complaints for 2020.



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# Memorandum

**To:** Chief Billy Grogan  
**CC:**  
**From:** Deputy Chief David Barnes  
**Date:** January 7, 2021  
**Re:** 2020 Complaint Analysis

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Community trust is an established and highly honored relationship between an agency and the citizens it has been entrusted to serve. It is the key to effective policing, and law enforcement executives bear the primary responsibility for their departments' honesty, integrity, legitimacy, and competence. To build community trust, it is incumbent on the Chief of police and managing supervisors to foster an environment within their departments in which ethical behavior is expected and each individual is responsible for meeting those expectations. Every member of a police department must understand that he or she represents the entire agency, that personal conduct is his or her own responsibility, and that he or she will be held accountable for all conduct, whether positive or negative.

The department investigates all misconduct complaints, regardless of the source. Our policy and procedures require that all complaints against the agency or its employees be investigated, including anonymous complaints. Complaints are accepted in all forms including in person, in writing, by email, web pages, or by telephone. This analysis is a review of formal complaints received by the department during 2020.



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## DUNWOODY POLICE DEPARTMENT

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Billy Grogan *Chief of Police*

In 2020, the Dunwoody Police Department responded to 57,167 calls for service and effected the arrest of 1496 individuals. During the year, 10 complaints were filed against 7 officers. The percent of complaints received compared to calls for service is 0.01%. The number of complaints received compared to total number of arrests is 0.66%.

The complainants of 2020 consisted of 2 Black males, 3 Black females, 1 Hispanic male, 1 Indian female and 2 White males.

Staff assignment indicates that 5 complaints were filed against Patrol Division members, 1 against Investigative Services members, and 4 against an Administrative Supervisor. No formal complaints were filed against civilian personnel.

Analysis indicates that of the complaints filed in 2020, the officer/employee's preceding actions involved traffic enforcement, criminal investigation, and officer/supervisor misconduct.

The complaints in 2020 involved the following:

1. Complaint of rudeness during traffic stop- This incident was unfounded after body camera review.
2. Complaint about an investigation. This complainant in this case was suffering from a mental disorder.
3. Complaint about missing money from a drug arrest. This complaint was unfounded. The Complainant was upset about her money being seized.
4. Complaint of racial profiling. The complainant in this case was not present or related to the incident but was provided the video of the encounter. This case was previously reviewed internally prior to any complaint. It was unfounded.
5. Complaint of an officer misconduct. This case involved the spouse of the complainant and was unfounded.
6. Complaint of officer's decision at accident. The complainant was upset that a citation could not be given on a private property accident.
7. Four internal complaints were filed against an Administrative Lieutenant. When confronted with the complaints, the Lieutenant resigned. An internal affairs investigation was completed and the Lieutenant was found to be unprofessional in his conduct.



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## DUNWOODY POLICE DEPARTMENT

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Billy Grogan *Chief of Police*

In-car video and body worn camera recordings were instrumental in the investigation of the complaints received in 2020. Analysis of these instances clearly indicated the officer's actions and behaviors when in contact with the complainant or subject of the complaint.

All officers are required to complete annually the Governor's Initiative Training Courses which include Use of Force and De-escalation, Autism and De-escalation, De-escalation Options for Gaining Compliance, Use of Force, Cultural Awareness, Police Legitimacy and Procedural Justice for Community Relations, and Mental and Emotional Wellness.

Calls for service and arrests were down significantly this year due to COVID19.

Calls for Service in 2019 were 67,082 (-14%)

Arrests in 2019 were 2234 (-33%)



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