# Reporting Code Violations

Code violations can now be reported online! This will help citizens and the City of Dunwoody staff connect with one another more quickly and efficiently. After your request is submitted, an automated email is sent to personnel. The request will then be evaluated and can be turned into a Code Enforcement case, if necessary. The status of the request can be updated by city staff and viewed by the individual who submitted the request.

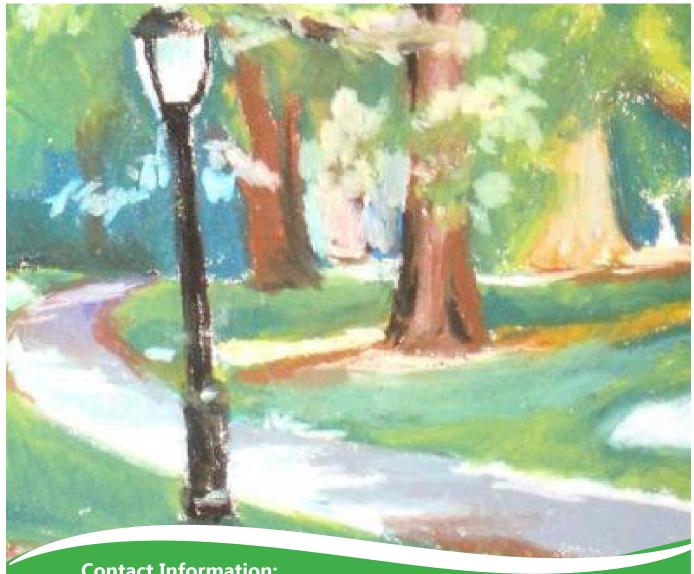
# There are two (2) ways to submit requests:

1. Go to: dunwoodyga.gov/codeviolation 2. or download the mobile app "iWorQ Service Request" and use the Agency Code of Dunwoody.

You will be prompted to create a login using your email address or you can log in using your Facebook or Google account. You will be able to access all previous records you have submitted.

Please visit www.dunwoodyga.gov, email compliance@dunwoodyga.gov, or call 678-382-6890 for more information.





# **Contact Information:**

**Shane Peeples** 678.382.6807 shane.peeples@dunwoodyga.gov

**Valerie Hicks** 678.382.6813 valerie.hicks@dunwoodyga.gov

**Sharon Helm** 678.382.6814 sharon.helm@dunwoodyga.gov



Disclaimer: This is not the full ordinance and should not be read as such.

# DUNWOODY GA Quick Reference Guide to Frequently Asked Questions

#### **BUILDING PERMITS**

The majority of renovations and repairs require a City Building Permit. If the property is enlarged, altered, repaired, demolished or any of the utilities (PLUMBING, ELECTRIC OR HVAC) are going to be worked on contact the Community Development Department at 678.382.6700. Our Development Coordinators can provide all of the information required for your specific project to stay in Compliance with the City of Dunwoody and State of Georgia.

### TREE CUTTING

The fall and winter are generally the busiest season for tree cutting, planting and relocation. The City of Dunwoody passed an Ordinance to help protect The City of Dunwoody Stream Buffers. If you are considering removing a tree on your property and have a stream, lake or river in close proximity, contact Code Enforcement to see if your project will require a tree removal permit.

## TREE PRUNING

If your to-do-list consists of tree pruning this fall season, please contact DeKalb County Sanitation to schedule a special pick-up of limbs and branches prior to being placed curbside. DeKalb County will not collect these items without a special pick-up being scheduled. Call DeKalb County Sanitation at 404.294.2900.

#### **LEAF SEASON**

With the beautiful colors of fall comes the responsibility of maintaining the leaves once they have fallen. Properties need to be maintained to prevent the accumulation of leaves and tree debris. Sidewalks and driveways need to remain clear of leaf and tree debris as well as roofs and gutters. Itis illegal to deposit your leaves or yard debris into the City of Dunwoody Storm Water system. This is considered an illicit discharge and requires a citation to be issued if violated. The City of Dunwoody does not provide leaf removal so this would need to be coordinated through DeKalb County Sanitation.

### **OUTDOOR STORAGE**

Outdoor storage is prohibited in all residential zonings. Only items that are designed or manufactured for outdoor use can be stored outdoors (i.e. lawnmower, grill, patio furniture etc.) All other items must be stored in an enclosed structure such as a house, garage, or storage shed. A carport would not be considered an enclosed structure.

# RESIDENTIAL PARKING MANAGEMENT

All vehicles parked in residentially zoned areas are required to be parked on an impervious surface (not grass). Commercial Vehicles are expressly prohibited in residential districts and RV, boats and trailers must be parked on a paved surface in a side or rear yard not within 20 feet of any property line. If your property is a corner lot, please contact Code Enforcement to discuss the parking of RVs, boats and trailers.

#### **TEMPORARY SIGNS**

During the fall and winter months, the City of Dunwoody sees an influx of temporary signage as it is the political season. Please remember all temporary signage is prohibited from being placed within the City of Dunwoody Right-of-Way. Signs within the City of Dunwoody right-of-way will be collected and disposed of. As a general rule, place all signage at least 10 feet from curb or behind utility poles if poles are greater than 10 feet from the curb. Temporary signage is required to be less than 24 square feet, and no more than two temoprary signs can be on any lot at one time. Signs cannot be attached to trees or utility poles. All temporary signs must be permitted prior to being affixed to a property. Temporary signs cannot be displayed for more than 14 consecutive days and can be renewed up to six times per year. Flag banners, sign spinners, and air/gas filled signs are strictly prohibited throughout the City of Dunwoody. Please reference Code Section 20-51 for a list of all prohibited signage.

