

POLICE 20 ANNUAL DEPARTMENT 20 REPORT

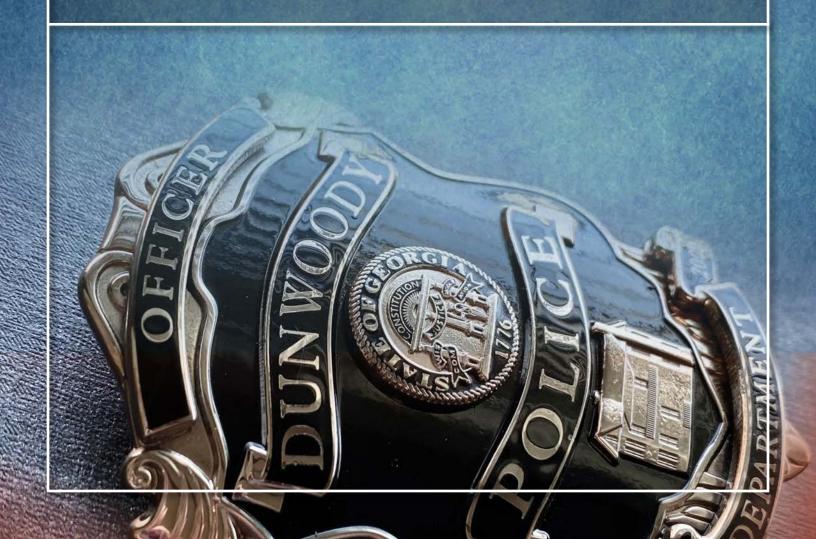




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LETTER FROM THE CHIEF



DEAR CITIZENS OF DUNWOODY,

I am pleased to present the Dunwoody Police Department's 2020 Annual Report.

I can honestly say, 2020 was a year like no other in my nearly 40-year career. As COVID-19 hit, many businesses were forced

to close; and the companies that could, shifted their employees to a virtual environment.

Of course, the police department could not do that. We allowed some employees to work virtually, but most of our staff continued to serve and protect the community, despite the rising risk. We changed our operations and took all necessary precautions to reduce the risk to our staff to the fullest extent possible.

As we worked through these issues, the news of George Floyd's death swept across the country. I issued a strong statement on Facebook condemning his death and the actions of the officers involved.

We did experience several large protests. Fortunately, these protests remained peaceful, thanks to both the organizers and participants. These protests provided an opportunity for our department members to interact with and listen to the concerns of the protestors. Collectively, we condemned racism and excessive use of force by the police.

A byproduct of our challenging year was its effect on crime. Although we had a significant overall reduction in crime of -28%, there were some areas of concern. Property Crime was down across the board, but Crimes Against Persons were up significantly based on percentage, although the raw number increase was small. Many communities across our great country experienced a rise in Crimes Against Persons.

Our Homicides were up 200%, from 1 to 3 deaths. Rapes were up 37.5%, from 8 to 11, and our Aggravated Assault incidents were up 21.2%, from 33 to 40.

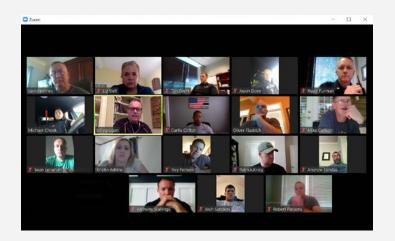
As we move into 2021, I am optimistic that our Crimes Against Persons numbers will trend downward. I am also hopeful that our department can begin providing inperson educational classes again and participate in more in-person Community events.

Each member of our department has missed those inperson interactions with our community, and we look forward to connecting again.

It is with great pleasure that I present this Annual Report to you as a token of our pledge to uphold our core values – Professionalism, Service, Courage, Respect, Integrity, and Teamwork.

Your Chief.

Billy Grogen





"I can honestly say, 2020 was a year like no other in my nearly 40-year career."

~ Chief Billy Grogan



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VISION STATEMENT

THE DUNWOODY POLICE DEPARTMENT is committed to being a world-class police department and a leader among police departments by hiring and promoting talented officers and professional staff, employing the highest standards of performance, using the best practices in policing and accountability, and reflecting the values of the city it serves.

The people of our communities and members of the Police Department must be united in their commitment to addressing crime, violence, and quality-of-life issues by engaging one another and all city departments in problem-solving partnerships.

The Dunwoody Police Department operates using cutting-edge technology to facilitate effective crime reduction strategies and tactics which are driven by accurate, timely and reliable information which rests on a solid foundation of accountability.

The Police Department strives to maintain the trust of Dunwoody community members by actively engaging with the neighborhood it serves. The Police Department seeks to make its policies and operations as open as possible. When there are complaints involving the Police Department, both the public and the police are best served by a system of accountability that is expeditious and fair to all involved.

To make this vision a reality, the Dunwoody Police Department must reward the hard work, ingenuity, and resourcefulness demonstrated by its employees, and must offer state-of-the-art training, development and career opportunities for advancement and retention. This will ensure that employees see the Police Department as a lifelong career and strive to become the department's next generation of leaders.





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On March 7, 2021, Community Outreach Officer A. Sillah joined the "Removing Barriers" discussion panel held at Spruill Center for the Arts to help bridge the gap between law enforcement and our communities.

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CORE VALUES

Service

Providing excellent quality service to the community is our primary duty. We are committed to faithfully and selflessly perform our duties while striving to be responsive, effective, and dependable. We are dedicated to enhancing public safety and reducing the fear and the incidence of crime. We will work in partnership with the people in our community to solve problems that effect public safety and the quality of life in our community. We are dedicated to working in partnership with the public to achieve our goal of making our community a safe and inviting place.

Integrity

We believe integrity is a cornerstone of our profession. We value ethical conduct, public trust, and commit ourselves to personal and professional excellence. We are people of character and principle. We do what is right, even when no one is looking. We are committed to upholding our position of public trust and to conduct ourselves responsibly by maintaining the highest moral and ethical standards. We are uncompromising in our commitment to truth, honesty, and respect in all relationships. We hold ourselves accountable for our actions and inactions, and are open and honest in our dealings with each other. We have the courage to do what is right and to stand against what is wrong.



Courage

Courage is that quality of mind and spirit that enables us to confront and overcome the challenges of danger and adversity without fear of personal consequences. Courage is bravery, and bravery gives us strength not only to do something, but to do something right. Our courage derives from our commitment to training, education, and trust in one another. We recognize the hazards inherent in our profession and are willing to place the safety of others above that of ourselves. We shall not hesitate to step forward and protect those who cannot protect themselves. We must have the courage to stand up for what we believe is right and to have the courage to admit when we are wrong. We proudly serve with the courage necessary to meet the demands of our profession and the mission for which we are entrusted.

Professionalism

Professional service is embodied in our commitment to proficiency, competency, reliability, and excellence in all aspects of our conduct and performance. We believe in the social value of our work, considering it to be among the most noble of vocations, deriving personal satisfaction from the effective performance of our duties. We reject complacency and are dedicated to continually pursuing the highest levels of knowledge, skills, and expertise. Our actions are guided by the Law Enforcement Code of Conduct. We value the diversity of people in our community and will serve all with equal dedication, respect, fairness, and compassion. We believe in the selfless virtue of placing duty before self with the willingness to accept personal sacrifice for the greater good. We proudly pledge to fulfill our mission by being accountable to our community, our Department, and to each other.

Respect

We are committed to respecting the constitutional rights, liberties, and worth of all members of the community and the Department. We respect the laws which we are required to enforce and the democratic process. We do these things with dignity and honor. Because we are entrusted with private matters of citizens and our peers, we strive to gain and maintain the confidence of those we come into contact with, both professionally and personally. We value life and safety. We are committed to serve and treat all human beings with the utmost sensitivity, compassion and concern. We value the diversity of people in our community and serve all with equal dedication, respect and fairness.

Teamwork

We are committed to providing a work environment that fosters teamwork within our organization which will help facilitate the achievement of shared goals and objections. The concept of teamwork is important to the success of our organization. To that end, we will work together as a team with other City departments, the community we serve and other law enforcement agencies in DeKalb County, in Georgia and across our nation.

Professionalism Teamwork Residualism Teamwork Resid

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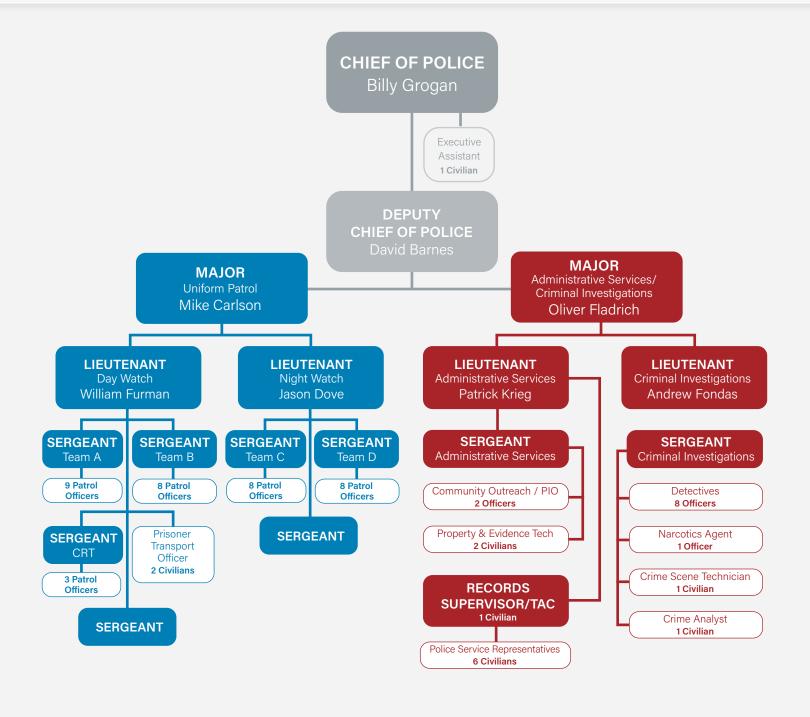
MISSION STATEMENT

ORGANIZATIONAL CHART

THE MISSION OF THE DUNWOODY POLICE DEPARTMENT is to work in partnership with the residents and businesses of Dunwoody to provide a safe and secure environment through the delivery of fair and impartial police services, proactive problem solving, and increased community partnerships.

The Dunwoody Police Department will operate in a transparent manner; maintaining the highest level of integrity while working to improve the quality of life for all those who live, work and play in Dunwoody.





CRIME STATISTICS

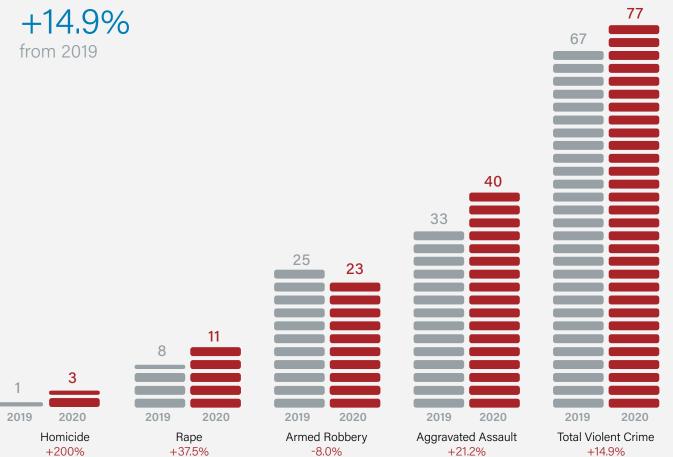
The Federal Bureau of Investigation's Uniform Reporting Program collects data on serious crimes (Part 1 offenses) investigated by local departments across the country. These crimes include: Aggravated Assault, Rape, Murder, Robbery, Arson, Burglary, Larceny-Theft, and Motor Vehicle Theft.

Within the Dunwoody area, Arson is usually investigated by DeKalb County Fire and Rescue. All other crimes are considered Part 2 offenses, or traffic related, and are not reported to the Federal Bureau of Investigation.

Crimes Against Persons

Crimes Against Persons are crimes that are physical, violent, and often high profile. Murder, Rape, Robbery, and Aggravated Assault are crimes contained within this category.

77 Crimes Against Persons in 2020





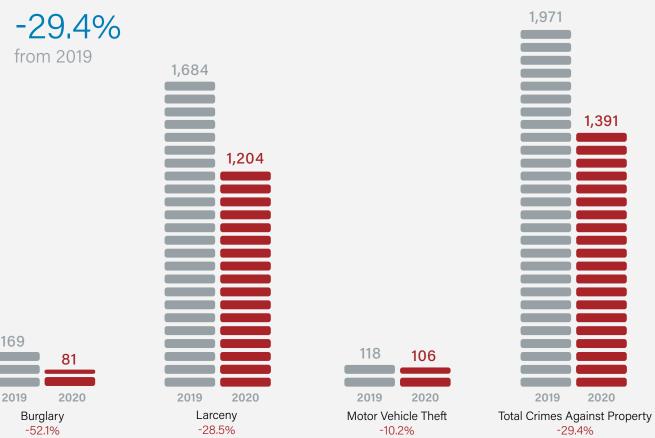
-28%

from 2019

Crimes Against Property

Crimes Against Property are crimes that involve the intruding, taking, or destroying of another person's property. Property crimes do not involve force or threats toward the owner. These crimes include burglary, larceny-theft and motor vehicle theft.

1,391 Crimes Against Property in 2020



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CRIMINAL INVESTIGATIONS

The Dunwoody Police Department Criminal Investigations Division is comprised of a Major, Lieutenant, Sergeant, Crime Scene Technician, Crime Analyst, Narcotics Agent and eight Detectives.

The detectives are responsible for investigating serious crimes against persons as well as property crimes – normally referred to as Part 1 Crimes. In addition, detectives are responsible for the investigation of other crimes including credit card fraud, "Peeping Tom", simple battery, fraudulent checks, and various other crimes. The department also provides on-call detective services around the clock to assist the Uniform Division when requested.

The department's Crime Scene Technician is responsible for the recovery of evidence and the methodical processing of crime scenes.

The Crime Analyst is responsible for the identification of crime trends, series, and patterns for the deployment of resources.

The Narcotics Agent is a member of a task force of local, state and federal officers charged with assessing drug problems and design specific initiatives to reduce or eliminate the production, manufacture, transportation, distribution and chronic use of illegal drugs and money laundering.

In 2020, our detectives were assigned 843 cases. They secured 372 arrest warrants, made 87 physical arrests and executed 61 search warrants.

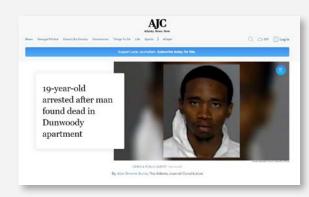


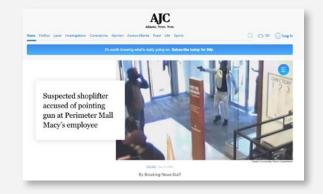
843
Cases Assigned

1,743
Pieces of Evidence
Processed

372
Arrests Warrants
Secured





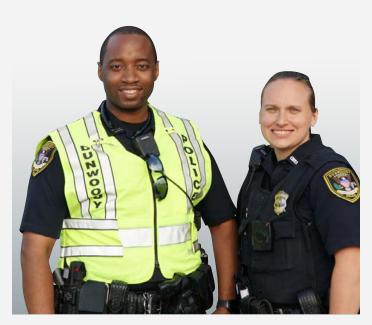


UNIFORM PATROL

A TYPICAL DUNWOODY POLICE OFFICER spends his/her shift answering calls for service, conducting traffic enforcement, interacting with the community, writing reports, issuing citations, working accidents, making arrests and a variety of other activities typical of most police departments. Our officers conduct proactive patrols in neighborhoods, apartments and in our business areas to deter crime and improve our visibility.

Domestic Assault Response Team (D.A.R.T.)

In an effort to further assist victims of domestic violence, the Dunwoody Police Department utilizes its **Domestic Assault Response Team (D.A.R.T.)**. This team of sworn personnel have received 40 hours of training through the Peace Officer's Standards and Training for "Response to Domestic Violence". Their responsibility is to follow up with all victims of domestic violence, collect any additional evidence, verify the charges were appropriate, and ensure victims have been notified of the available resources afforded to them.





Crime Response Team (C.R.T.)

The Crime Response Team is primarily responsible for **traffic enforcement** within the City. All traffic complaints are processed through this unit. In addition, the C.R.T. investigates all fatality traffic accidents as well as other serious accidents. As part of their duties, the C.R.T. maintains and deploys our speed trailer as needed. Speed trailer requests can be made online through the department's website. The CRT also addresses **emerging crime trends through targeted enforcement**.

The C.R.T. conducts traffic enforcement around all of the schools in Dunwoody. They provide a visible deterrent for drivers and work hard to keep our children safe. C.R.T. conducted a number of pedestrian crosswalk stings in 2020 to target drivers who refuse to stop for pedestrians entering the crosswalk, which creates a serious safety hazard for all.

Prisoner Transport Officer

The department's civilian Prisoner Transport Officers are responsible for transporting prisoners from the arrest site to the DeKalb County jail and from the DeKalb County jail to the City of Dunwoody Municipal Court and other assigned locations as needed.



1,479 Total Arrests in 2020



from 2019





731 393 1

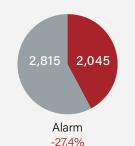


57,217 Calls for Service in 2020

-14.7%

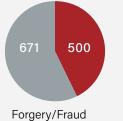
from 2019





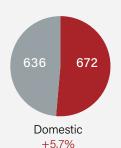
DUI

+23.4%



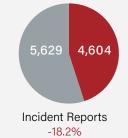
-25.5%

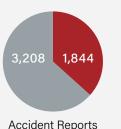
-46.2%



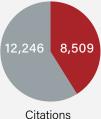
Officer Activity Numbers

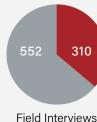
2019 2020





-42.5%





-43.8%

Citations F -30.5%

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TECHNOLOGY

Advancements in technology have provided the Dunwoody Police Department with leading-edge tools to help identify fugitives and provide enhanced services to the community.

The department utilizes an **Automated Fingerprint Identification System (AFIS)** to facilitate criminal investigations. This device allows for the rapid processing of latent finger prints taken during the investigation of criminal acts.

Additionally, our **Rapid ID Mobile Fingerprint Scanner** device provides officers with a tool to assist in identifying suspects who are subject to arrest for criminal behaviors.

Automatic License Plate Readers (ALPR) assist our officers in identifying persons or vehicles whose license plates are connected to a crime or infraction. A series of specialized cameras are placed on the outside of police vehicles. These cameras are able to detect stolen vehicles, stolen tags and other information by scanning the tags of vehicles on the roadways or in parking lots.



Rapid ID Mobile Fingerprint Scanner

In 2020, the department expanded our Automatic License Plate Reader (ALPR) program to include 36 fixed cameras deployed in the Perimeter area and at most entrances to the City. These cameras have greatly assisted our officers in arresting wanted persons as well as recovering stolen autos and tags. They've also assisted in preventing and solving various crimes.

The department utilizes a number of surveillance cameras in Brook Run Park as well as Automatic License Plate Reader (ALPR) devices at both entrances. These cameras leverage technology in order to reduce crime in our largest public park. The deployment of surveillance cameras and ALPR devices in Brook Run Park was the first step in a multi-year plan to deploy this type of technology in our other parks as well as high-crime areas. We also intend to leverage private cameras that are already in place and bring some of them onto our network.

The City of Dunwoody Emergency Vehicles Access to Gated Communities Ordinance requires the installation of an active radio-frequency identification (RFID) system. This technology ensures officers can gain entrance automatically via a battery-powered RFID tag in their vehicle, and a receiver integrated in the gate locking system. SOS Gate Trigger Devices are utilized by Dunwoody's gated communities to improve officer response time to calls for service. This technology also allows officers to increase their preventive patrol efforts. As of the end of 2020, 38 gated communities have RFID systems installed and are operational.

The department's "mini" Emergency Operations Center (EOC) enhances the City and department's ability

to efficiently respond to manmade or natural critical incidents. The mini EOC acts as a command and control center for the City and the department.

Dunwoody patrol officers are each equipped with **Body Worn Cameras**. The body worn camera system provides clear evidentiary material when prosecuting crimes as well as acting as an enhanced management system of accountability.



The department's patrol vehicles are equipped with In-Car Dash Cameras, which provide additional evidentiary video documentation. In addition, vehicles are equipped with Automated External Defibrillators (AED's) to allow rapid deployment as needed.





In response to the ongoing epidemic of opioid abuse in the metropolitan area, Dunwoody police officers are now equipped with Narcan Nasal Spray.

These FDA-approved, single-use nasal spray devices are used for immediate administration as emergency treatment of known or suspected

opioid overdoses. Narcan Nasal may temporarily reverse the effects of the opioid and help keep a patient breathing until emergency medical assistance is available.

The department's website offers a **Police to Citizen Portal (P2C)** in which users can use online tools to
search for incidents and arrests, request extra patrols,
submit a traffic complaint, or sign up for Residential
Security Checks while they are out of town.



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ACCOUNTABILITY

The Dunwoody Police Department is committed to providing fair and impartial law enforcement services to the citizens of Dunwoody as we serve our community. We demonstrate this commitment by having an internal process to review all Use of Force incidents by a police officer as well as an open process for citizens to file a complaint if needed.

Use of Force

Police Use of Force occurs in response to suspect non-compliance. A Use of Force is defined as the display of a firearm or Taser in a confrontational manner; the deployment of a firearm or Taser; or physical force using hard and/or soft hand control techniques.

In 2020, 75 Use of Force incidents were reported compared to 70 in 2019. This reflects a 7.14% increase. With the adoption of multiple license plate reader (LPR) cameras around the City, we noticed an increase with our Use of Force reporting. These cameras are designed to identify vehicles that are stolen, display a stolen tag or where the registered owner may have arrest warrants.

We received no complaints of excessive force in 2020. The majority of our Use of Force incidents were due to the display of a firearm or using hard and/or soft hand control techniques. The incident categories of Shoplifting and Retail Fraud remain the most prevalent for Use of Force. An overall total of 1,479 arrests were made in 2020, which reflects a 32.8% decrease. Use of Force was used in less than 10 percent of these arrests. No use of deadly force occurred in 2020.



1,479 Arrests made in 2020

-32.8% from 2019

<10% of Arrests Required Use of Force



75 Use of Force Incidents in 2020

+7.14% from 2019

0% use of Deadly Force

"We thoroughly review each use of force incident to make sure the officer acted within our policy and the Use of Force was appropriate. Additionally, all complaints are investigated and the complainant is notified of our findings. These efforts are undertaken to be both transparent and accountable to our community."

~ Chief Billy Grogan

Complaints

10 complaints were filed against 7 officers during 2020. No formal complaints were filed against any civilian employee. Of the 10 complaints, 6 were unfounded after supervisory review. 4 complaints were received internally involving supervisory conduct. These complaints were sustained due to unprofessional conduct of that supervisor. The supervisor resigned prior to the internal affairs investigation.

In-car video and body worn camera recordings were instrumental in the investigation of most of the complaints received in 2020. The percentage of complaints received compared to 57,217 total calls for service in 2020 is 0.02%. The number of complaints received compared to 1,479 total arrests is 0.68%.



10 Complaints Filed in 2020

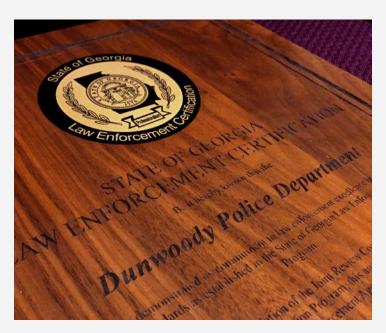
0.02% of total Calls for Service received a Complaint

0.68% of total number of Arrests made received a Complaint

STATE CERTIFICATION

THE GEORGIA ASSOCIATION OF CHIEFS OF POLICE (GACP) The Georgia Association of Chiefs of Police (GACP) has recognized the Dunwoody Police Department with a State Certification for meeting stringent professional police standards.

Certification is a progressive and time-proven way of helping law enforcement agencies calculate and improve their overall performances. The foundation of certification lies in the promulgation of standards containing a clear statement of professional objectives. Participating agencies conduct a thorough self-analysis to determine how existing operations can be adapted to meet these objectives. When the procedures are in place, a team of trained assessors verifies that applicable standards have been successfully implemented. The process culminates with a decision by a joint executive committee that the agency has met the requirements for certification.



"The certification process regularly opens our department up to intense scrutiny by an outside organization to determine if our current policies and procedures are patterned after nationally accepted best practices. Our State Certification through the Georgia Association of Chiefs of Police is validation that the high standards we hold our staff to are aligned with national best practices."

~ Chief Billy Grogan

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OFFICER TRAINING

NORTH METRO SWAT

Always Prepared.

Training is the foundation of the department's current and future performance. Task-specific and career development training assures the department maintains performance at the highest professional standards.

Dunwoody Officers are always at the top of their game. The State of Georgia requires that any person employed or appointed as a Peace Officer shall complete 20 hours of training each year. The training provided to our officers greatly exceeds this minimum requirement.









THE NORTH METRO SWAT UNIT This special weapons and tactics unit consists of over 25 operators, 17 Tactical Emergency Medical Support Medics (TEMS), 16 Crisis Negotiators Team members (CNT) and a North Metro SWAT Logistic Unit with members from the Dunwoody Police Department, Sandy Springs Police Department, Johns Creek Police Department and Brookhaven Police Department.

With the combined strength of four cities, the North Metro SWAT unit allows for swift and complete response to tactical situations as well as high-risk warrant response to over 280,000 citizens. The North Metro SWAT officers have a working knowledge of each city through extensive combined training which averages 16 hours per month.

The North Metro SWAT unit also includes Tactical medics along with a Crisis Negotiation team and Logistics team comprised of officers from each of the four cities.

Equipped with specialized firearms and equipment, the North Metro SWAT unit is able to respond to:

- Hostage rescues
- Counter-terrorism operations
- Service of high-risk arrest and search warrants
- Barricaded suspects
- Engagement of heavily armed criminals
- Dignitary protection
- Special event security

The North Metro SWAT Team has a fleet of two Bearcat APC (Armored Personnel Carriers), an equipment truck with trailer and a Command Vehicle, which are all shared between the four cities.





Total Calls for Service

Barricaded Persons

High Risk
Search and Arrest
Warrants Served

Special Event/
Executive Protection
Details

Crowd Control (Atlanta Riots)

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EMERGENCY COMMUNICATIONS

ChatComm and Smart911 Services

The Chattahoochee River 9-1-1 Authority, otherwise known as ChatComm, is a state of the art and accredited E911 center providing exceptional service and proven performance standards to the cities of Dunwoody, Sandy Springs, Johns Creek and Brookhaven. By joining the ChatComm team, our department inherited added technology including automatic vehicle location devices and silent dispatch capabilities, which has enhanced our overall responsiveness to the community.

ChatComm received national accreditation in 2014 through the Commission on Accreditation for Law Enforcement Agencies (CALEA). They are the first private 9-1-1 center to be accredited in the country.

As an added feature to ChatComm, we provide a free service titled "Smart911". Once you sign up at www. Smart911.com, first responders will be provided important information that will help them address your emergency.

This information, including photos, medical issues and other important information, can assist the Police, Fire and EMS in locating and assisting you. This information is entered on a private and secure web-site, and is only used by the 9-1-1 dispatchers and emergency responders in the field.

In the event you happen to call 9-1-1 while in another jurisdiction, your Smart911 profile will automatically be displayed if the responding E911 Center is a Smart911 participant. Many E911 Centers in Georgia and across the United States are Smart911 participants.





Nixle

Nixle is a Community Information Service dedicated to helping residents and subscribers stay connected to the information that matters most, depending on their physical location. Subscribers in Dunwoody can stay connected to local police department, local community agencies and organizations, and important information from other locations throughout the country that are relevant to the subscriber. Subscribers will be alerted about severe weather warnings, evacuation notices, bio-terrorism alerts, boil water notices, and missing child alerts. This service is offered at no charge to Dunwoody residents. Information is immediately available over your cell phone by text message, by email, and over the web.

Alarm Registration

One of the most common calls for service is a security alarm call.

The City of Dunwoody requires that before you use or install an alarm system (except fire and medical alarms) you register your alarm. The False Alarm Ordinance can be found in Chapter 24, Article VII of the Code of Ordinances and online at: www.municode.com/library/ga/dunwoody/codes/code_of_ordinances.

The Dunwoody Police Department has partnered with CryWolf* to implement and manage our false alarm program.





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PERSONNEL & STAFF RECOGNITION

THE MOST IMPORTANT ASSET OF THE DUNWOODY POLICE DEPARTMENT IS OUR STAFF. Our department

is filled with talented, experienced individuals who hold many advanced degrees and certifications. In 2020, 48.7% of the department's employees held Bachelor degrees and 16.7% held a Masters Degree.

In 2020, eleven employees left the department. This translates into a 14.1% turnover rate.

An Awards Committee staffed by officers and civilian employees meets on a regular basis to select an Officer of the Quarter and Employee of the Quarter based on meritorious service and commendation letters. Those selected become eligible to be voted on by their peers for Officer of the Year and Employee of the Year.

The Rising Star of the Year

officer who has been with the

award was created for the

department less than two

years who best exemplifies

the qualities, characteristics,

and effectiveness of a new

police officer. The nominees

are voted on each year by the

department's supervisory staff.



RISING STAR OF THE YEAR Officer A. Cheung

MARKSMAN OF THE YEAR

Officer J. Hensal



TOP COP COMPETITION Sergeant A. Stallings

The department presents a Marksman of the Year award each year to an officer for the top-scoring shooter during firearms qualifications.

Occasionally, the department offers a multi-discipline challenge called **Top Cop** which includes a physical, mental, and firearms related competition. The Top Cop **Competition** award is earned by the officer who achieves the highest score during this challenge.

The Medal of Meritorious Service is awarded each year to any staff member of the department who performs an outstanding act where there is a threat of serious bodily injury or a life saving deed.



Officer J. Sanders is Promoted to Sergeant (January 2020)



Sgt. J. Dove is promoted to Lieutenant



Det. J. Maldonado is promoted to Sergeant

At the discretion of the Chief of Police, he may determine that an officer or civilian employee of the department is deserving of special recognition. This recognition may be for leadership or other special efforts in the services provided during the year. We call this the Chief's Award.



CHIEF'S AWARD



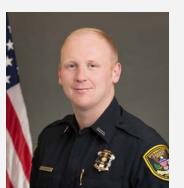


CHIEF'S AWARD





SUPERVISOR OF THE YEAR Records Supervisor K. Adkins



OFFICER OF THE 1ST QUARTER Officer K. Martin



OFFICER OF THE 2ND QUARTER Detective T. Waldron



OFFICER OF THE YEAR

OFFICER OF THE 3RD QUARTER Officer A. Sillah



OFFICER OF THE **4TH QUARTER** Officer E. Haviland



EMPLOYEE OF THE 1ST QUARTER Police Service Rep. L. Anderson



EMPLOYEE OF THE 2ND QUARTER Crime Analyst L. Lee



EMPLOYEE OF THE 3RD QUARTER Property & Evidence Tech. V. Ollee



4TH QUARTER Executive Assistant L. Stell

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COMMUNITY OUTREACH

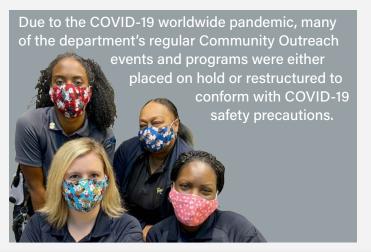
ONE OF THE MOST IMPORTANT ACTIVITIES officers participate in is working with our community to promote safety awareness. The department recognizes that only through a close working relationship with the citizens of Dunwoody can we build a safe community for our citizens and businesses.

The department continues to build upon and provide a number of programs, classes and services which have proven to be successful and sought after such as our popular Ride-Along experience, Coffee with a Cop, Community CPR classes and Mental Health First Aid classes.

In our continued response to nationwide Active Shooter incidents, the department was able to offer one **Civilian Response to Active Shooter Events (CRASE)** course in 2020. This free course is open to the general public and provides strategies, guidance and plans for surviving an active shooter event.

"According to the FBI, over half of all Active Shooter events in the US have been stopped by a citizen. Because of this, it is important that citizens are offered training similar to that which is provided to our police officers."

~ Chief Billy Grogan



Our Citizens' Police Academy is a free program open to Dunwoody residents and business owners. The program is designed to give participants the opportunity to learn about various functions of police work through classroom lectures, training scenarios and off-site tours. This 10-week course is typically offered 1-2 times per year. During 2020, the CPA program was restructured to conform with COVID-19 safety precautions by greatly reducing the class size and observing social distancing rules. By October, 2020, 16 Dunwoody citizens were added to the CPA alumni list.

Scams related to the COVID-19 pandemic began to spread rapidly in early 2020. To help prevent the public health crisis from turning into a public safety crisis, the department hosted a **virtual presentation on COVID-19 scams** and provided tips on how to avoid becoming victims. The presentation was attended by hundreds and was well received by the Dunwoody community.



In June, 2020, the department participated in the "**Light the Way Dunwoody"** salute to the Class of 2020 by strategically placing police cars in the form of a "20" and producing a video tribute with 'blue lights' for Dunwoody graduates. This was a team effort by the Dunwoody community to honor the students who have completed studies during this unprecedented time period of COVID-19.



With more than 2,600 children under the age of 13 involved in a car crash every day, or one child every 33 seconds, the department continued to perform **Child Safety Seat Checks** to citizens throughout 2020, using social distancing guidelines. This program was able to provide 80 private appointments for Child Safety Seat Checks in 2020.

The department continues to participate in **Georgia's**Yellow Dot Program. This is a free program designed to help first responders provide life-saving medical attention after a medical emergency. It alerts responders that there is a completed personal information form for the patient and where they can find it. The information on the form provides medical conditions, medications, or medical allergies that will help medical professionals make the best decision about emergency medical treatment.



Mayor L. Deutsch and Chief Grogan present a local Dunwoody restaurant with a picnic table recognizing First Responders.

In September, 2020, the City of Dunwoody Economic
Development Department launched "The Picnic Table
Project" to encourage outdoor dining at local restaurants.
Community groups came together to creatively paint



80 private appointments for Child Safety Seat Checks in 2020

donated picnic tables, which were placed at several restaurants throughout the City. Several volunteers from the police department took part in this initiative by painting a picnic table recognizing first responders. The table was placed at a local restaurant in Dunwoody Village and provided much needed space for social distancing as well as extra seating. In January 2021, the City of Dunwoody was honored with the **Visionary City Award** by the Georgia Municipal Association for this special project.

On October 24, 2020, the department participated in the DEA's **National Prescription Drug Take Back Day** which addresses a crucial public safety and public health issue. According to the 2015 National Survey on Drug Use and Health, 6.4 million Americans abused controlled prescription drugs. The study shows that a majority of abused prescription drugs were obtained from family and friends, often from the home medicine cabinet. Our department was able to collect 150 lbs of unused prescription drugs from dozens of citizens during the National Drug Take Back Day event.

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VOLUNTEER PROGRAMS

The **See & Be Seen** campaign remains popular in its efforts to bring children's pedestrian safety to "light" by providing free special flashing reflectors which kids can clip onto a belt loop, a book bag or a costume to increase their visibility at night. Police staff distributed the flashing reflectors during a socially distanced **Halloween Spooktacular Drive Thru Event** at Brook Run Park on October 29, 2020.

Our officers continuously show their commitment towards our youth by participating in local school events each year such as Career Day, Walk to School Wednesdays and Read Across America. In addition, our Safety and Friendship in Education (S.A.F.E.) program allows officers to voluntarily "adopt" an elementary school within the City and drop by at least one time each week just to chat, be seen and interact with the students, teachers and faculty. On occasion, officers have been known to join the students in the cafeteria for lunch. During the year 2020, in-person school visits by officers were greatly reduced as the department conformed to COVID-19 safety precautions in order to help keep our students and teachers safe.

As a complement to the S.A.F.E. program, **The Griffin** Project has always been well received. The central idea of this program is to mentor special needs students and provide them with some casual interaction with law enforcement to help them learn the appropriate way to interact with police. The long term goal is for the students not to be overwhelmed by the presence of a police officer and feel as though they are approachable. Once a month, officers are integrated into Special Education classrooms where they have an opportunity to spend time with the Special Needs students. They help with classwork, talk with them and answer questions. Each officer who participates in this program is required to receive additional training on Autism and other special needs. Much like our other school-based programs, live visits were significantly reduced during 2020.





Lt. Furman instructs the Citizens Police Academy about use of force.

During 2020, the COVID-19 lockdown and safety precautions greatly reduced the number of opportunities for our volunteers to participate. We hope 2021 will bring more activities and opportunities for our dedicated volunteers to do what they love.

Neighborhood Watch

The Neighborhood Watch program is one of the oldest and best known crime prevention concepts in North America.

The program can be based around a neighborhood, business complex, condominium complex or apartment building. It only requires a few concerned citizens to spearhead a new Neighborhood Watch program. In 2020, there were 82 Dunwoody neighborhoods participating in the Neighborhood Watch program.



Apartment Intelligence Network Group (AING)

This group incorporates a team of sworn officers working as a liaison between the department and participating Dunwoody apartment complex management and security staff. Together, AING's goal is to gather crime trends and residential concerns to share with the department's Crime Analyst and Detectives. In 2020, there were 27 apartment complexes participating in the AING program.

Citizens on Patrol

This Citizens on Patrol volunteer program allows
Dunwoody citizens to assist law enforcement personnel
by reporting suspicious activity, potential hazards and
even crimes in progress. Members also perform other
non-enforcement actions such as business checks and
residential checks for residents who are on vacation. In
2020, the program's 16 members volunteered a total of
480 hours; responded to 1 call for service and 5 calls for
officer assistance; performed 218 residential checks, 443
business checks and 83 neighborhood patrols.

Public Safety Cadets

The Public Safety Cadet Program is a worksite-based program for young men and women who have completed

"Each Citizens on Patrol volunteer contributes towards increasing both community safety and department effectiveness by adding more eyes and ears on the road, and by freeing up sworn police officers to complete other critical tasks. This will helps to ensure the City of Dunwoody remains a safe place in which to live and work."

~ Chief Billy Grogan

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GIVING BACK

the eighth grade and are between 14 and 21 years old. The program is sponsored by the National Public Safety Cadet organization.

The Public Safety Cadet Program helps participants gain insight into careers in the field of law enforcement in a learning environment with lots of fun-filled, handson activities that promote the growth and development. The Dunwoody Cadets meet weekly to train in different aspects of law enforcement and volunteer at community special events and functions.

The Dunwoody Police Explorers officially became the Dunwoody Public Safety Cadets, Unit #702, in 2020. This move to a new affiliate organization will offer more opportunities for the young men and women in the program.

Participants in the Dunwoody Public Safety Cadet Program are also eligible to compete for local and National scholarships ranging from \$500 to \$3,000. The community service hours also make Dunwoody Cadets eligible for other scholarships and nationally recognized awards.

Despite the huge reduction in volunteer opportunities during 2020, Unit #702 was able to participate in a state firearms competition during the summer, as well as help hand out toys during the Christmas for Kids modified drive-through event during the holidays.

Bailiffs

One of the key volunteer programs of the Department is our Volunteer Bailiff program. Our volunteer bailiffs play an integral role in the successful operation of the Municipal Court of the City of Dunwoody.

In 2020, there were approximately 194 (socially distanced) court sessions. In order to make this process run more efficiently, we had 11 volunteer bailiffs who assisted the court staff. Collectively, our bailiffs donated approximately 408 hours of service to the City of Dunwoody and their community in 2020.

The bailiffs' duties include, but are not limited to, security screening, probation assistance, swearing-in, escorts, seating, processing of essential paperwork, and an overall positive attitude which eases tension during these court sessions.

Chaplains

Police Chaplains are trained clergy of a recognized religious denomination who serve as confidential counselors, advisors, and consultants to police department employees and the public in matters relating to the clergy or the traditional functions of the clergy.

The Dunwoody Police Department is privileged to have 4 highly qualified and experienced civilian Chaplains who serve in a variety of support roles both within the agency and throughout the community. Police Chaplains are volunteers who donate their time to the Dunwoody community and the police officers who serve it.

THE MEN AND WOMEN OF THE DUNWOODY POLICE DEPARTMENT have dedicated their lives in service to others. Working for the Dunwoody Police Department gives them opportunities to serve others every day.

The Dunwoody Police Department staff regularly participates in supporting various causes and serving others as we identify needs.

Each year, the department participates in the Law Enforcement Torch Run (LETR) for Special Olympics Georgia by raising funds and awareness for the athletes. For most of 2020, LETR events were restricted due to the pandemic; however, department staff were able to participate in the Polar Plunge event, which took place in February, collectively raising \$5,135.00 towards this great cause.



The Dunwoody police foundation is an independent, non-partisan organization dedicated to improving policing by financially supporting the Dunwoody Police department and its personnel.

Our overall goal is to improve public safety for the officers and Dunwoody citizens.

-Dunwoody Police Foundation

Donate TODAY!

DunwoodyPoliceFoundation.org

The **Dunwoody Police Foundation** continued to be a valued resource for the department in 2020. This independent, non-partisan 501(c)(3) organization is managed by citizens dedicated towards improving policing by providing an emergency financial aid program for officers injured in the line of duty, community oriented partnerships, and funding for additional equipment and training for department personnel.

During the months of October through December, a number of Dunwoody police officers donated funds right out of their own pockets to go **Shave-Free for Charity**. This fund-raiser collected much needed donations for **I Care Atlanta** and the **Dunwoody Police Foundation**.



















A collective total of **\$2,602.53** in donations was given directly to these charities in order to help support homeless families in need as well as provide needed equipment and training for Dunwoody police officers.

During the 2020 Thanksgiving season, Dunwoody police officers teamed up with I Care Atlanta to provide a **Thanksgiving Meal** for numerous families in need.



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Special Olympics Georgia Polar Plunge

Christmas is a time for giving and despite 2020's COVID restrictions, the department managed to continue the **Christmas for Kids** program tradition by offering a restructured **Drive-Through Winter Wonderland** experience, including toys and gifts for Dunwoody's children in need during the Christmas season. The CFK program has also benefitted several local shelters, hospitals, schools, and churches in time for Christmas. The program's success is a direct result of a great collaboration between the department, local businesses, the Dunwoody Chamber of Commerce, I Care Atlanta, and many Dunwoody community groups and individual community members donating both their resources and donations towards this great cause.





"A supportive community working closely with their police department is a key ingredient to a safe city. Fortunately, we have always had that positive relationship with our community here in Dunwoody. With the formation of the Dunwoody Police Foundation, I am confident the department and citizens working together can accomplish even more to keep Dunwoody safe."

~ Chief Billy Grogan

SOCIAL MEDIA ENGAGEMENT

THE DUNWOODY POLICE DEPARTMENT'S GOAL

IN USING SOCIAL MEDIA is to educate, engage and inform our community about what we are doing. At the same time, we hope to provide information so residents understand the challenges in our community and to arm them with tools to help them remain safe. We believe a transparent police department is key to building and keeping community trust.

- Facebook "Likes" increased from 28,497 in 2019 to 33,225 in 2020 (16.6% increase from 2019).
- Instagram followers climbed from 4,326 to 5,399 (a 24.8% increase from 2019).
- Our **Twitter** account gained 582 followers in 2020.
- Our **YouTube** channel, which reached 545 subscribers, displays a variety of news stories involving the Dunwoody Police Department as well as department updates and safety awareness videos. There were 283,678 views on our YouTube videos in 2020.
- We can also be found on **Pinterest** (151 followers).

The department utilizes a Smart Phone application for the iPhone and Android called "**MYPD**" or "My Police Department". The app is currently available online and

through our Facebook page as a free download. This robust application by Wired Blue, LLC gives citizens access to our website, Facebook & Twitter accounts, current news, the ability to submit tips anonymously, and the ability to ask questions and submit commendations all in one place. We continue to receive a number of crime tips, questions and commendations through the department's MYPD app.



The Dunwoody Police Department has a **robust website** which provides updated information for the community. As part of our website, we offer a Police to Citizen Portal (P2C), which gives citizens access to real-time information about the department's activities including incidents, accidents and citations.

★ Nextdoor

The department partners with **Nextdoor** (www.nextdoor.com) to provide a free, private social network in which individual Dunwoody neighborhoods can create their own private virtual community where residents can get to know their neighbors, ask questions,

and exchange local advice and recommendations. By the end of 2020, there were 16,931 Dunwoody residents subscribed to this network (a 16% increase from 2020).



