

CITY OF DUNWOODY QUARTERLY REPORT

2nd Quarter 2016

The following pages provide a brief synopsis of the service provided and highlights for each department for 2nd Quarter 2016.

CITY CLERK

Q2 Highlights



By the Numbers

	Apr	May	Jun	A2	Q2/15	YTD
Agendas published by 5:00 p.m. Thursday prior to City Council Meeting	3	3	4	10		21
Ordinances and resolutions digitized within one week of Council action	3	3	4	10		19
Total number of open records requests	112	130	142	384		744

MUNICIPAL COURT

Q2 Highlights



By the Numbers

	Apr	May	Jun	Q2	Q2/15	YTD
Total number of citations filed	831	795	719	2345		4685
Total number of cases heard at trial	7	7	5	19		39
Number of cases disposed	712	713	743	2168		4292
Number of docket closures	10	10	12	32		66
Number of Failure to Appear Notices	77	90	121	288		591
Number of Computerized Criminal Histories	67	79	82	228		520

COMMUNITY DEVELOPMENT

Q2 Highlights



By the Numbers

	Apr	May	Jun	Q2	Q2/15	YTD
Total number of plans received for review	130	140	123	393		699
Total number of inspections requested	523	482	632	1637		3134
Number of permits issued	133	111	157	401		753
Total number of new Code Compliance complaints	20	24	40	84		142

ECONOMIC DEVELOPMENT

Q2 Highlights



By the Numbers

	Apr	May	Jun	Q2	Q2/15	YTD
Number of Dunwoody businesses met	12	13	11	36		74
Number of recruitment meetings held	11	10	11	31		65
Number of new jobs announced	30	50	0	80		110
Capital investments announced	\$12M	\$4M	0	\$16M		\$17M

FINANCE

Q2 Highlights

- * Businesses in Dunwoody are growing as new licenses are issued weekly.
- * The department is currently updating and scanning the business files into the system.

By the Numbers

	Apr	May	Jun	Q2	Q2/15	YTD
Number of new licenses issued	32	16	12	60		117
Number of license renewals issued	195	348	293	1196		2081
Number of solicitations (over \$50K) closed/due during month	1	2	1	4		7
Number of solicitations (over \$50K) receiving five or more responses	1	1	1	3		5

HUMAN RESOURCES

Q2 Highlights

- * Human Resources staff coordinated with the Police Department to provide Citizen Response to Active Shooter Events (CRASE) training for all City staff.
- * Annual performance evaluation process training for supervisory employees was conducted.
- * Total Compensation Statements were prepared and distributed to all City employees.
- * Wellness activities included a Wellness Workshop (Transformed Running), Wellness Challenge (Battle of the Flexes), and a Wellness Lunch.

By the Numbers

	Apr	May	Jun	Q2	YTD
Applications Received	20	25	18	63	97
Positions Filled	0	2	1	3	9

INFORMATION TECHNOLOGY

Q2 Highlights

- * Maintained 99% system (server, VoIP, network) uptime during Q1.
- * Exceeded target of resolving 90% of Help Desk tickets within defined priority time windows.

By the Numbers

	Apr	May	Jun	Q2	Q2/15	YTD
Total number of Help Desk tickets	172	179	189	540		1141
Number of Help Desk tickets resolved successfully	169	172	177	518		1098

MARKETING/PUBLIC RELATIONS

Q2 Highlights

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By the Numbers

	Apr	May	Jun	Q2	Q2/15	YTD
Number of media inquiries	17	25	18	60		108

Number of public engagement opportunities/community meetings/events	3	3	2	8		12
Number of attendees at engagement opportunities/community meetings/events	1500	1115	500	3115		3865
Unique visitors to Dunwoody website	12298	11825	11219	35342		68899
Unique page views on Dunwoody website	47023	43218	41461	131702		257922
Number of Facebook posts	48	27	17	92		172
Number of Tweets	59	29	22	110		211

PARKS

Q2 Highlights

- * Park at Pernoshal Court construction is complete. Grand Opening will be held on Friday, April 29.
- * Donaldson Bannister Farmhouse stabilization has been completed, and barn addition bid documents will be posted in the coming weeks.
- * New fencing and railing has been installed throughout Brook Run Park.
- * The underground line for the Fountain at Brook Run Park has been replaced with a straight pipe to stop future clogs, and globe repairs are underway.
- * Parks staff coordinated with Communications staff, Dunwoody PD and Dunwoody Preservation Trust to make this year’s Lemonade Days at Brook Run Park a success.
- * The historic dam and weir at Dunwoody Nature Center have been repaired.

By the Numbers

	Apr	May	Jun	Q2	Q2/15	YTD
Number of Parks service requests	1	0	3	4		7

POLICE

Q2 Highlights



By the Numbers

	Apr	May	Jun	Q2	Q2/15	YTD
Total number of calls	4887	5006	4994	14887		29020
Total number of Priority 1 calls	65	59	59	183		354
Total number of alarm calls	277	262	290	829		1715
Officer-initiated incidents	2841	2834	2700	8375		16626
Number of Part 1 Violent Crimes	10	5	7	22		50
Number of Part 1 Property Crimes	150	160	213	523		1033

PUBLIC WORKS

Q2 Highlights

- * Submitted annual report for storm water to Georgia EPD
- * Began water main installation and road improvements on Chamblee Dunwoody Road
- * Began design for Peeler Road and Womack Road sidewalk projects
- * Received concept design approval from GDOT for the Georgetown Gateway Project and the Dunwoody Signal Communications Project
- * Secured \$400,000 in federal funding for scoping the Chamblee Dunwoody Village Project and the Westside Connector Project

By the Numbers

	Apr	May	Jun	Q2	Q2/15	YTD
Number of Public Works service requests	65	110	80	255		463
Number of Storm Water service requests	6	37	11	54		99